

CBD Valet Parking Service Terms of Use and FAQs

1. Offer Description:

Eligible CBD Credit Cardholders can enjoy a complimentary standard valet parking service through **Valtrans, The Valet Company and The Valet** service providers across select locations in the UAE. VIP Valet parking service is only applicable to select CBD Credit Cardholders.

1.1 Eligible CBD Credit Cards and usage:

This benefit is offered only on the below CBD Credit Card types on calendar month basis

Card Type	No. of visits
Mastercard World	4 times
Visa Infinite Smiles Visa Signature	3 times
Visa Signature Super Saver CBD One CBD YES Rewards	2 times
CBD Private Visa Infinite	12 times

a) Valet parking locations:

Service provider: Valtrans Standard valet parking service applicable on the cards mentioned above		
Dubai		Abu Dhabi
<ul style="list-style-type: none"> • Wafi City • American Hospital • Oasis Centre • Ibn Battuta Mall • The Beach • Dubai Courts • Business Village • Bluewaters Island • The Pointe • Nakheel Mall • Al Garhoud Hospital 	<ul style="list-style-type: none"> • Dubai International Airport (Terminal 1 and Terminal 3) • Al Maktoum Intl Airport • Box Park • Dubai Design District • La Mer • Dragon Mart 1 & 2 • Dubai Airport Free Zone • City Walk 1 & 2 	<ul style="list-style-type: none"> • Yas Mall • Dalma Mall • Marina Mall • Deerfield's Mall • Yas Water World • Ferrari World • Warner Bros World • Jimi Mall - Al Ain
Service provider: The Valet Company (TVC Parking Management) Standard valet parking service applicable on the cards mentioned above		
<ul style="list-style-type: none"> • Mall of Emirates, Dubai • City Centre Mirdif, Dubai 		
Service provider: The Valet (Dubai Mall) applicable only for CBD Private Visa Infinite credit card and CBD Mastercard World customers		
<ul style="list-style-type: none"> • Fashion Avenue • Blooming Dales • The Souk • Lafayette 		

1.2 Valet parking service charges:

Applicable to customers who don't meet the minimum calendar month spend criteria of AED 5,000 or shall exceed the maximum number of complimentary valet parking visits allowed in a calendar month.

Valtrans locations	Standard Valet parking rate (AED)*	VIP Valet parking rate (AED)**
Wafi City	40/-	80/-
American Hospital	40/-	80/-
Oasis Center	40/-	80/-
Ibn Battuta Mall	40/-	80/-
The Beach	75/-	150/-
Dubai Courts	30/- (1 st hour only)	Not applicable
Business Village	50/- (1 st hour only)	Not applicable
Dubai International Airport	70/- (1 st hour only)	140 (1 st hour only)
Box Park	75/-	150/-
Al Maktoum International Airport	70/- (1 st hour only)	140 (1 st hour only)
Dubai Design District	60/- (1 st 3 hours only)	120 (1 st 3 hours only)
La Mer	75/-	150/-
Dragon Mart 1 & 2	50/-	Not applicable
Dubai Airport Free Zone	40/-	80/-
City Walk 1 & 2	75/- (1 st 5 hours only)	Not applicable
Blue Waters Island	70/-	140/-
The Pointe	70/-	140/-
Nakheel Mall	50/-	100/-
Al Garhoud Hospital	40/-	Not applicable
(Abu Dhabi locations)		
Yas Mall	50/-	100/-
Dalma Mall	40/-	Not applicable
Marina Mall	40/-	80/-
Deerfields Mall	40/-	Not applicable
YAS Waterworld	50/-	Not applicable
Ferrari World	50/-	Not applicable
Warner Bros. World	75/-	Not applicable
Jimi Mall Al -Ain	60/-	Not applicable

The Valet Company (TVC Parking management) locations	Standard Valet parking rate (AED)*	VIP Valet parking rate (AED)**
Mall of Emirates, Dubai	80/-	160/-
City Centre Mirdif, Dubai	55/-	110/-

The Valet (Dubai Mall)	Standard Valet parking rate (AED)* (Mon-Fri)	Standard Valet parking rate (AED)* (Sat-Sun)	Standard Valet parking rate (AED)* during public holidays	VIP Valet parking rate (AED)**	VIP Valet parking rate (AED)** during public holidays
Fashion avenue	89/-	89/-	133/-	178/-	268/-
Blooming Dales	52/-	89/-	89/-	178/-	268/-
The Souk	52/-	89/-	89/-	178/-	268/-
Lafayette	52/-	89/-	89/-	178/-	268/-

PS: *Duration of the parking may vary subject to the location of services and fully governed by the terms and conditions of the service provider. Customers availing the complimentary parking services should check for the complimentary hours of parking at the location of the services used.

** Applicable for CBD Private Visa Infinite Credit Cardholders.

Terms and Conditions:

- To avail the complimentary valet parking service, cardholder needs to make a minimum retail spend of AED 5,000 in a calendar month. Retail is defined as spends done at merchant point-of-sale terminals, online (E-Commerce) and excludes Balance Transfers, Cash on call, ATM cash advances, Interest and Fees charges.
- If the cardholder does not meet the minimum retail spend criteria for a calendar month in which the valet parking service is availed, shall be charged with the value of the benefit as mentioned in the table below.
- Spends done through CBD Mobile banking app or internet banking channel shall not count towards the achievement of retail spend criteria.
- Transaction date as opposed to posting date will be considered to check customer's eligibility of meeting the minimum retail spend criteria.
- Supplementary cardholders are not provided with any additional valet parking visits and are covered in the primary cardholder's per month complimentary visits eligibility with supplementary cardholders spends being added towards overall Primary Card eligibility.
- Any dispute with respect to what constitutes an eligible retail spend shall not be entertained.
- CBD reserves the right, at its absolute discretion, to amend and/or supplement these Terms and Conditions at any time without any prior notification to the Cardholder. These Terms and Conditions are in addition to the standard CBD Credit Card Terms and Conditions.
- These Terms and conditions are governed by the laws of UAE and subject to exclusive jurisdiction of Dubai Courts.

Frequently Asked Questions:

1. What is the Valet Parking offer?

Eligible CBD Credit cardholders can enjoy a complimentary valet parking service through Valtrans, The Valet Company and The Valet service providers across select locations in the UAE.

2. Are all CBD Credit Cards eligible for the offer?

No. Only Visa Signature, Visa Infinite, World Mastercard, Visa Infinite Islamic Covered Card, Visa Signature Islamic Covered Cards, Smiles Visa Signature, CBD One, Super Saver, YES Rewards and CBD Private Visa Infinite cards are eligible for the offer.

3. Are there any other conditions to avail this offer?

Yes, eligible credit card holders must have a minimum retail spend of AED 5,000 in the calendar month in which they wish to avail of the offer. Retail spend includes all transactions at point-of-sale terminal and E- Commerce transactions but excludes Balance Transfer, Cash-on-Call, and Interest & fees charges on the eligible cards.

4. What happens if the cardholder doesn't meet the minimum retail spend criteria or have exceeded number of complimentary visits in a calendar month?

If a cardholder does not meet the minimum retail spend criteria or has exceeded the maximum number of complimentary parking visits allowed in a calendar month, the cardholder credit card account shall be charged for the benefit value which was availed by the cardholder as per table below.

5. How does the cardholder avail of the offer?

Eligible cardholders need to simply show his/her CBD Credit Card to the respective valet parking attendant and sign on the form provided to avail the complimentary valet parking service.

6. If the customer has two eligible primary CBD Credit Cards, can the valet parking benefit be availed on both cards?

Yes, subject to customer meeting the minimum calendar month retail spend criteria of AED 5,000 on both cards.

7. Is this facility available for supplementary cards as well?

Yes, it's available on eligible supplementary cards (refer Q2 above); however, the monthly usage cap is applicable across the primary and supplementary credit card combined.

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