



CBD Credit Cards Valet Parking “Terms and Conditions & FAQ’s “

Offer Description:

Eligible CBD credit cardholders can enjoy a free Standard valet parking service, through Valtrans, in select locations. **Premium valet parking is not included in this offer.**

Eligible CBD Credit Cards and Usage:

This benefit is offered only on the following CBD Credit Card type

- Mastercard World - 4 times per month
- Visa Infinite – 3 times per month
- Visa Signature - 2 times per month
- Visa Signature Super Saver-2 times per month
- CBD Smiles Visa Signature – 3 times per month

Offer Conditions:

The cardholder must have a minimum **Retail spend of AED 5,000/-** in a calendar month. This includes spend through retail (POS & E- Commerce) and excludes Balance Transfers, Cash on call, and Interest, Fees & charges.

If the cardholder does not maintain the minimum Retail spend condition for a calendar month in which the benefit is availed, the customer credit card account will be charged for the benefit value that was availed.

Valtrans Locations included in offer:

This offer is available in the following Valtrans across UAE as below:

- **Dubai:** *Wafi City, American Hospital, Oasis Centre, Ibn Battuta Mall , The Beach, Dubai Courts, Business Village, Dubai International Airport, Box Park, Al Maktoum International Airport, IMG World of Adventure, Dubai Design District, La Mer, Dragon Mart 1 & 2, Dubai Airport Free Zone Authority, City Walk 1 & 2*
- **Abu Dhabi:** *Yas Mall, Dalma Mall, Marina Mall, Deerfield's Mall, Yas Water World, Ferrari World, Warner Bros World*

General Terms:

- This Benefit is brought to you by Commercial Bank of Dubai and is made to the above mentioned qualifying Cardholders.
- The offer is a complimentary valet parking per month linked to minimum Retail spend requirement of AED 5000/- per calendar month
- Any dispute with respect to what constitutes an eligible Retail Spend will not be entertained.
- Employees of CBD are eligible to avail this benefit.
- CBD reserves the right, at its absolute discretion, to amend and/or supplement these Terms and Conditions at any time without any prior notification to the Cardholder. These Terms and Conditions are in addition to the standard CBD Credit Card Terms and Conditions.
- These Terms and conditions are governed by the laws of UAE and subject to exclusive jurisdiction of Dubai Courts.

Credit Card - Valet Parking Benefit - FAQ's:

1. What is the Valet Parking offer?

Eligible CBD Credit cardholders can enjoy a complimentary Standard Valet Parking service, through Valtrans locations, in selected locations

2. Are all CBD Credit Cards eligible for the offer?

No. Only Visa Signature, Visa Infinite, World MasterCard, Visa Infinite Islamic Covered Card, Visa Signature Islamic Covered Cards, CBD Smiles Visa Signature Card and the Supersaver Visa Signature Card are eligible for the offer.

3. Are there any other conditions to avail this offer?

Yes, eligible credit card holders must have a minimum Retail Spend of AED 5,000 /- in the calendar month in which they wish to avail of the offer. Retail Spend includes all transactions at point-of-sale terminal and E- Commerce transactions but excludes Balance Transfer, Cash-on-Call, and Interest & fees charges on the eligible cards.

4. What happens if the cardholder doesn't meet the minimum Retail Spend condition?

If the minimum Retail Spend condition is not met, then the cardholder's CBD credit card account will be charged with the cost of the valet parking service availed. This is as per the table below:

Dubai & Northern Emirates

Location	Rate(AED)
Wafi City	40/-*
American Hospital	40/-*
Oasis Center	40/-*
Ibn Battuta Mall	40/-*
The Beach	75/-*
Dubai Courts	25/- (1 st hour only)
Business Village	50/- (1 st hour only)
Dubai International Airport	70/- (1 st hour only)
Box Park	75/-*
Al Maktoum International Airport	70/- (1 st hour only)
IMG World of Adventure	70/-*
Dubai Design District	60/- (1 st 3 hour only)
La Mer	75/-*
Dragon Mart 1 & 2	50/-*
Dubai Airport Free Zone Authority	40/-*
City Walk 1 & 2	75/- (5 hours only)

Abu Dhabi:

Location	Rate (AED)
Yas Mall	50/-*

Dalma Mall	40/-*
Marina Mall	40/-*
Deerfields Mall	40/-*
YAS Waterworld	50/-*
Ferrari World	50/-*
Warner Bros. World	75/-*

PS: Duration of the parking may vary subject to the location of services and fully governed by the terms and conditions of the service provider. Customers availing the complimentary parking services should check for the complimentary hours of parking at the location of the services used.

5. Is there a maximum number of complimentary uses per month?

Yes, based on the card type, customers are eligible for the following number of complimentary uses per calendar month

- CBD MasterCard World - 4 times
- CBD Visa Infinite (Conventional & Islamic) – 3 times
- CBD Visa Signature (Conventional, Islamic & Super Saver) - 2 times

6. What happens if the customer uses more than the complimentary entitlement?

In this case, the customer's credit card account will be charged for the cost of excess uses as per the tables above.

7. How does the cardholder avail of the offer?

Eligible cardholders need to just show their CBD Credit Cards to the Valtrans representative card and sign on the form provided.

8. If the customer has both an eligible CBD MasterCard and Visa card, can the valet parking benefit be availed of on both cards?

Yes, as long as the customer meets the minimum Retail Spend criterion of AED 5,000 on both cards.

9. Is this facility available for supplementary cards as well?

Yes, it's available on eligible supplementary cards (refer Q2 above); however the monthly usage cap is applicable across the primary and supplementary credit card, combined.