



Win Flight Tickets Home Campaign – Frequently Asked Questions

Q: What is the Win Flight Tickets Home campaign?

Customers who increase their monthly average balance by AED 2,000 or transfer a minimum salary of AED 2,000 will be eligible to enter the draw to win flight tickets.

Q: What is the duration of this campaign?

The campaign will run from 1st December 2021 to 31st January 2022 (2 months).

Q: Who can apply for this campaign?

The campaign is applicable for a target population of Individual customers under CBD Personal and Direct segments.

Q: How would customers know if they are included in the campaign?

SMS will be sent to the target customer population informing them about the campaign.

Get a chance to win an air ticket to your home county from CBD when you fund your account or transfer your salary with a minimum of AED 2,000. Hurry! Offer valid till 31 of Jan 2022. Visit <https://bit.ly/3GltKzN> for more details. T&Cs apply.

احصل على فرصة لربح تذكرة طيران إلى بلدك من CBD عند زيادة حساب الخاص او تحويل راتبك بحد أدنى 2,000 درهم. تقدم بطلبك الآن. العرض ساري حتى 31 يناير 2022. لمزيد من التفاصيل، تفضل بزيارة <https://bit.ly/3GltKzN> تطبيق الشروط والأحكام.

Q: When will the draws take place and how many winners will be selected?

The monthly draw will take place in Jan 2022 and Feb 2022 and will be supervised by a DED official representative. There will be 15 winners in each monthly draw thus totaling to 30 winners.

Q: What is the maximum value and validity of the ticket?

Ticket vouchers worth AED 2,000 will be offered with a validity period no less than 6 months from the issue date.

Q: What is the eligibility criteria and terms & conditions?

1. Customers must increase their monthly average balance with a minimum amount of AED 2,000 OR transfer a minimum salary of AED 2,000.
2. Funding must be done in the AED Current or Savings account.
3. Conventional and Islamic customers are included.
4. Every AED 2,000 monthly average balance will entitle the customer for 1 entry to the draw.
5. Salary transfer of AED 2,000 and above will provide 1 entry to the draw.
6. Winners of the first draw will be eliminated from the second draw.
7. The ticket cannot be exchanged for cash and is non-transferable.

Q: How will I know if I have won?

The Bank will send a communication to customers on the registered mobile number as per the Bank's records.

Q: How will I receive the voucher?

Vouchers handover ceremony will be held in CBD Head Office.

Q: I have increased the average balance in Dec'21 by AED 2,000 and did not win in the Jan'22 draw. Will I be included in the Feb'22 draw if the balance is maintained in Jan'22 as well?

Yes, the customer will be included.

Q: I have transferred salary of AED 3,000 and maintained an average balance of AED 5,000 in the campaign month. How many entries will I get in the draw?

The customer will be eligible to receive 3 entries – 1 entry for salary transfer above or equal to AED 2,000 and 2 entries for every multiple of AED 2,000 average balance.

Q: I have transferred salary of AED 4,000 and withdrew all the funds. Will I be eligible for the draw?

Yes, the customer will be eligible to receive 1 entry for transferring the salary above or equal to AED 2,000.

Q: Will I be able to select a destination other than my home country?

The voucher can be utilized to any travel destination permitted by the travel agency.