Consolidated financial statements 31 December 2020

# Consolidated financial statements For the year ended 31 December 2020

Contents	Page
Independent auditors' report on the consolidated financial statements	2 - 8
Consolidated statement of financial position	9
Consolidated statement of profit or loss	10
Consolidated statement of profit or loss and other comprehensive income	11
Consolidated statement of changes in equity	12
Consolidated statement of cash flows	13
Notes to the consolidated financial statements	14 - 99



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#### **Independent Auditors' Report**

To the Shareholders of Commercial Bank of Dubai PSC

#### Report on the Audit of the Consolidated Financial Statements

#### Opinion

We have audited the consolidated financial statements of Commercial Bank of Dubai PSC (the "Bank") and its subsidiaries (the "Group"), which comprise the consolidated statement of financial position as at 31 December 2020, the consolidated statements of profit or loss, profit or loss and other comprehensive income, changes in equity, and cash flows for the year then ended, and notes comprising significant accounting policies and other explanatory information.

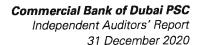
In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at 31 December 2020, and its consolidated financial performance, and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards ("IFRS").

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Consolidated Financial Statements* section of our report. We are independent of the Group in accordance with International Ethics Standards Board for Accountants International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code) together with the ethical requirements that are relevant to our audit of the consolidated financial statements in the United Arab Emirates, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.





Key Audit Matters (continued)

#### **Description of key audit matters**

# How the matter was addressed in our audit

Impairment of loans and advances and Islamic Financing – refer to notes 9 and 35 (b) of the consolidated financial statements

The Group recognized allowances for credit losses on its consolidated financial statements using an expected credit loss model ("ECL"). The Group exercises significant judgments and makes a number of assumptions in developing its ECL models which is determined as a function of the assessment of the probability of default ("PD"), loss given default ("LGD"), adjusted for the forward looking information, and exposure at default ("EAD") associated with the underlying financial assets.

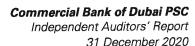
Qualitative adjustments or overlays may also be recorded by the Group using credit judgement where the inputs, assumptions and / or modelling techniques do not capture all relevant risk factors.

Furthermore COVID-19 pandemic has significantly impacted management's determination of ECL. The assumptions regarding the economic outlook are more uncertain which, combined with government response (as it pertains to deferral programs and government stimulus package), increases the level of judgement required by the Bank in calculating the ECL, and the associated audit risk.

Given the inherent and significant auditor judgement required due to the use of complex models and effort in evaluating audit evidence related to the identification and calculation of qualitative adjustments and overlay adjustments to the ECL due to the impacts of current conditions and forecasts of future economic conditions, this is considered a key audit matter.

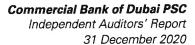
Our audit procedures in this area include the following, among others:

- Evaluating the appropriateness of the accounting policies adopted based on the requirements of IFRS 9, our business understanding and industry practice.
- Performing procedures to understand the appropriateness of the ECL accounting estimate including, but not limited, to obtaining information about the entity's control environment in relation to the estimate, obtaining an understanding of the process by which the estimate is developed, understanding the methods, assumptions and data used to develop the accounting estimate, and evaluating any subsequent events that may impact the estimate.
- Updating our understanding of the ECL end-to-end processes, including reassessing the design, implementation, and operating effectiveness of selected relevant controls.
  - Involving our Financial Risk Management ("FRM") specialists to assess the reasonableness and appropriateness of the methodology and assumptions used in various components of ECL modelling and governance over the application of expert credit judgment to determine the ECL. This included challenging key assumptions/judgments relating to significant increase in credit risk ("SICR"), definition of default, probability of default, recovery rates, use of macro-economic variables and probability weighted outcomes to check that the ECL amounts recorded are reflective of underlying credit quality and macroeconomic trends including the impact of COVID-19.





- Testing the completeness and accuracy of the data used within the ECL calculation.
- Involving our Information Technology ("IT") specialists to test the relevant general IT and application controls over key systems used in the ECL process.
- Re-performing key aspects of the Group's SICR determinations and selecting samples of loans and advances to determine whether a SICR was appropriately identified including assessing the additional judgements made for the borrowers who have been granted payment deferrals;
- Evaluating the reasonableness of and testing a sample of post model adjustments and management overlays particularly in light of the volatility caused by the current COVID-19 pandemic.
- Involving our valuation specialist on a sample basis to assess the reasonableness of the valuation of real estate collaterals held by the Group, relating to the determination of ECL, including the impact of the COVID-19 pandemic.
- Performing credit assessments for a sample of selected customers, including Stage 3 customers, to test the appropriateness of the credit grades at a given point in time, assessing the financial performance of the borrower, source of repayment and future cash flows of the borrower.
- Assessing the adequacy of the Group's disclosure by reference to the requirements of the relevant accounting standards and Central Bank of the UAE regulations.





#### Other Information

Management is responsible for the other information. The other information comprises the Directors' report which we obtained prior to the date of the auditors' report, and the Chairman's message, List of Board of Directors, Corporate Governance Framework Report, List of Executive Committee and Major Indicators ("the Reports") which are expected to be made available to us after that date.

Our opinion on the consolidated financial statements does not cover the other information and we will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the Reports, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate actions in accordance with ISAs.

Responsibilities of Management and those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS and their preparation in compliance with the applicable provisions of the UAE Federal Law No. (2) of 2015, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those Charged with Governance are responsible for overseeing the Group's financial reporting process.

#### Commercial Bank of Dubai PSC Independent Auditors' Report 31 December 2020

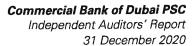


Auditors' Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the
  entities or business activities within the Group to express an opinion on the
  consolidated financial statements. We are responsible for the direction, supervision
  and performance of the group audit. We remain solely responsible for our audit
  opinion.





Auditors' Responsibilities for the Audit of the Consolidated Financial Statements (continued)

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

#### Report on Other Legal and Regulatory Requirements

Further, as required by the UAE Federal Law No. (2) of 2015, we report that for the year ended 31 December 2020:

- i) we have obtained all the information and explanations we considered necessary for the purposes of our audit;
- ii) the consolidated financial statements have been prepared and comply, in all material respects, with the applicable provisions of the UAE Federal Law No. (2) of 2015:
- iii) the Group has maintained proper books of account;
- iv) the financial information included in the Directors' report is consistent with the books of account of the Group;
- v) as disclosed in note 10 to the consolidated financial statements, the Group has purchased or invested in shares during the financial year ended 31 December 2020:
- vi) note 33 to the consolidated financial statements discloses material related party transactions and the terms under which they were conducted;
- vii) based on the information that has been made available to us, nothing has come to our attention which causes us to believe that the Group has contravened during the financial year ended 31 December 2020 any of the applicable provisions of the UAE Federal Law No.(2) of 2015 or in respect of the Bank, its Articles of Association, which would materially affect its activities or its consolidated financial position as at 31 December 2020; and



### Report on Other Legal and Regulatory Requirements (continued)

viii) note 25 to the consolidated financial statements discloses the social contributions made during the year.

Further, as required by Article (114) of the Decretal Federal Law No. (14) of 2018, we report that we have obtained all the information and explanations we considered necessary for the purpose of our audit.

KPMG Lower Gulf Limited

Fawzi AbuRass Registration No.: 968

Dubai, United Arab Emirates

Date: 10 February 2021

### Consolidated statement of financial position

As at 31 December 2020

		2020	2019
	Note	AED'000	AED'000
ASSETS			
Cash and balances with Central Bank	7	13,162,743	12,592,641
Due from banks, net	8	4,218,894	2,427,735
Loans and advances and Islamic financing, net	9	65,288,572	60,180,810
Investment securities	10	5,262,597	5,613,287
Investment in an associate	11	88,514	85,127
Investment properties, net	12	191,469	198,896
Property and equipment	13	290,025	273,583
Bankers acceptances		5,972,327	5,346,819
Other assets, net	14	2,886,419	1,349,993
TOTAL ASSETS		97,361,560	88,068,891
		×	
LIABILITIES AND EQUITY			
LIABILITIES			
Due to banks	15	4,782,749	4,166,589
Customer deposits and Islamic customer deposits	16	69,750,833	63,334,333
Notes and medium term borrowings	17	1,764,059	3,231,072
Due for trade acceptances		5,972,327	5,346,819
Other liabilities	18	2,137,857	1,773,508
TOTAL LIABILITIES		84,407,825	77,852,321
FOURTY			
EQUITY Share capital	19.1	2,802,734	2,802,734
Tier 1 capital notes	19.2	2,203,800	
Legal and statutory reserve	19.3	1,401,367	1,401,367
General reserve	19.4	1,328,025	1,328,025
Capital reserve	19.5	38,638	38,638
Fair value reserve	19.6	65,547	48,454
Retained earnings	13.0	5,113,624	4,597,352
TOTAL EQUITY		12,953,735	10,216,570
TOTAL LIABILITIES AND EQUITY		97,361,560	88,068,891
TOTAL LIABILITIES AND EQUIT			

To the best of our knowledge, the consolidated financial information present fairly in all material respects the financial condition, results of operation and cash flows of the Group as of, and for, the years presented therein.

These consolidated financial statements were approved and authorised for issue by the Board of Directors on 10 February 2021.

The attached notes from 1 to 37 form part of these consolidated financial statements.

The report of the Auditors' is set out on pages 2 to 8.

H.E. Humaid Al Qutami Chairman Dr. Bernd van Linder Chief Executive Officer

### Consolidated statement of profit or loss

For the year ended 31 December 2020

	Note	2020 AED'000	2019 AED'000
Interest income and income from Islamic financing	20	2,865,360	3,177,489
Interest expense and distributions to Islamic depositors	21	(978,807)	(1,211,907)
Net interest income and net income from Islamic financing		1,886,553	1,965,582
Net fees and commission income	22	651,283	701,154
Net gains from foreign exchange and derivatives		221,669	196,817
Net gains from investments at fair value through profit or loss	23	24,626	1,412
Net gains from sale of debt investments at fair value through			
other comprehensive income		137,637	53,127
Share of profit of an associate	11	5,991	4,318
Dividend income		2,786	3,488
Other income	24	47,651	107,316
Total operating income		2,978,196	3,033,214
Reversal of impairment allowance on due from banks Impairment allowance on loans and advances and Islamic		1,709	2
financing		(1,064,893)	(782,312)
Recoveries		23,846	41,516
Reversal of impairment allowance on investment securities		5,620	162
Impairment allowance on investment property	12	-	(3,322)
Impairment allowance on other assets	14	(17,074)	(3,900)
Total net income	-	1,927,404	2,285,360
Staff and other expenses	25	(779,422)	(814,771)
Depreciation and amortisation	12 & 13	(27,884)	(70,399)
Total operating expenses	-	(807,306)	(885,170)
Net profit for the year	-	1,120,098	1,400,190
Basic and diluted earnings per share	27	AED 0.40	AED 0.50

The attached notes from 1 to 37 form part of these consolidated financial statements.

Consolidated statement of profit or loss and other comprehensive income For the year ended 31 December 2020

		2020	2019
	Note	AED'000	AED'000
Net profit for the year		1,120,098	1,400,190
Items that will not be reclassified to profit or loss:  Realised gain on sale of equity investments held at fair value through other comprehensive income		_	3,730
Revaluation gain / (loss) of equity investments held at fair value			3,730
through other comprehensive income		23,079	(12,561)
Actuarial (loss) / gain on retirement benefits obligations		(2,916)	2,985
Items that may be subsequently reclassified to profit or loss:			
Changes in fair value of effective portion of cash flow hedge		(3,723)	4,453
Changes in fair value reserve of an associate		367	383
Changes in investments held at fair value through other			
comprehensive income:			
Realised gain on sale of debt investments	10	(137,637)	(53,127)
Revaluation gain on debt investments		137,923	243,381
Net change in investments held at fair value through			
other comprehensive income		286	190,254
Other comprehensive income for the year		17,093	189,244
Total comprehensive income for the year		1,137,191	1,589,434

The attached notes from 1 to 37 form part of these consolidated financial statements.

### Consolidated statement of changes in equity

For the year ended 31 December 2020

			Legal and					
	Share	Tier 1 capital	statutory	General	Capital	Fair value	Retained	
	capital	notes	reserve	reserve	reserve	reserve	earnings	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
At 1 January 2019	2,802,734	-	1,401,367	1,328,025	38,638	(137,060)	3,785,022	9,218,726
Transactions with shareholders, recorded directly in equity								
Cash dividend for 2018 (20.7%)	-	-	-	-	-	-	(580,166)	(580,166)
Directors' remuneration for 2018	-	-	-	-	-	-	(11,000)	(11,000)
Share of Directors' remuneration of an associate (note 11)	-	-	-	-	-	-	(424)	(424)
Other comprehensive income								
Net profit for the year	-	-	-	-	-	-	1,400,190	1,400,190
Gain on sale of equity investments at fair value								
through other comprehensive income	-	-	-	-	-	(3,730)	3,730	-
Other comprehensive income for the year	-	-	-	-	-	189,244	-	189,244
Total other comprehensive income	-	-	-	-	-	185,514	1,403,920	1,589,434
At 31 December 2019	2,802,734	-	1,401,367	1,328,025	38,638	48,454	4,597,352	10,216,570
Transactions with shareholders, recorded directly in equity		2,203,800						2,203,800
Tier 1 capital notes issued during the year (note 19.2)	-	2,203,800	-	-	-	-	(7.050)	
Tier 1 capital notes transaction cost	-	-	-	-	-	-	(7,950)	(7,950) (500,166)
Cash dividend for 2019 (20.7%) Directors' remuneration for 2019	-	-	-	-	-	-	(580,166)	(580,166)
	-	-	-	-	-	-	(15,400)	(15,400)
Share of Directors' remuneration of an associate (note 11)	-	-	-	-	-	-	(310)	(310)
Other comprehensive income		1	1		1		1 120 000	1 120 000
Net profit for the year	-	1	1	-	-	-	1,120,098	1,120,098
Gain on sale of equity investments at fair value								
through other comprehensive income	-	-	1	-	-	47.000	-	47.000
Other comprehensive income for the year	-	-	-1	-	-	17,093	-	17,093
Total other comprehensive income	2 902 724	2 202 900	1 401 267	1 229 025		17,093	1,120,098	1,137,191
At 31 December 2020	2,802,734	2,203,800	1,401,367	1,328,025	38,638	65,547	5,113,624	12,953,735

The attached notes from 1 to 37 form part of these consolidated financial statements.

### Consolidated statement of cash flows

For the year ended 31 December 2020

Tor the year chaed 31 December 2020			
		2020	2019
OPERATING ACTIVITIES	Note	AED'000	AED'000
Net profit for the year		1,120,098	1,400,190
Adjustments for non-cash and other items:	12 0 12	27.004	70 200
Depreciation and amortisation	12 & 13	27,884	70,399
Property and equipment write off  Amortication of promium / discounts on investments		(2,625) 30,275	35,328
Amortisation of premium / discounts on investments  Amortisation of transaction cost on notes and medium term borrowings		2,187	1,537
(Gain) / loss on forex translation on investments		(29,467)	5,998
Unrealized gains on investments at fair value through profit or loss		(22,578)	5,556
Realised gain on sale of investments		(138,838)	(53,976)
Net unrealised gain on derivatives		(7,233)	(53,399)
Reversal of impairment allowance on investment securities		(5,620)	(162)
Share of profit of an associate	11	(5,991)	(4,318)
Dividend income		(2,786)	(3,488)
Impairment allowance on loans and advances and Islamic financing		1,064,893	782,312
Reversal of impairment allowance on due from banks		(1,709)	(2)
Impairment allowance on other assets		17,074	3,900
Impairment allowance on investment properties	12	-	3,322
Gain on disposal of property and equipment and investment properties		(15,647)	(73,636)
		2,029,917	2,114,005
Decrease / (increase) in statutory reserve with the UAE Central Bank		1,293,029	(513,532)
Decrease / (increase) in negotiable UAE Central Bank certificate of			
deposits with original maturity of more than three months		2,050,000	(700,000)
Decrease / (increase) in due from banks with original maturity of			
more than three months		19,743	(50,431)
Increase in loans and advances and Islamic financing		(6,172,655)	(10,018,175)
Increase in other assets		(1,163,672)	(130,356)
Increase in due to banks with original maturity of more			
than three months		883,180	1,325,867
Increase in customer deposits and Islamic customer deposits		6,416,500	10,169,303
(Decrease) / increase in other liabilities		(26,420)	373,331
Directors' remuneration paid		(15,400)	(11,000)
Net cash flow from operating activities		5,314,222	2,559,012
INVESTING ACTIVITIES			
Purchase of investments		(5,901,384)	(4,224,500)
Proceeds from sale of investments		6,443,202	5,558,665
Purchase of property and equipment and investment properties	13	(50,086)	(27,291)
Proceeds from sale of property and equipment and investment properties	13	31,459	112,240
Dividend received		2,786	3,488
Dividend from an associate	11	2,661	3,992
Net cash flow from investing activities		528,638	1,426,594
			<u> </u>
FINANCING ACTIVITIES		(1 460 200)	610 501
Notes and medium term borrowings  Tier 1 capital notes issued during the year		(1,469,200)	619,591
Tier 1 capital notes issued during the year Tier 1 capital notes transaction cost		2,203,800 (7,950)	-
Dividend paid		(580,166)	(580,166)
Net cash flow from financing activities		146,484	39,425
Net cash now from infancing activities		140,404	39,423
Net increase in cash and cash equivalents		5,989,344	4,025,031
Cash and cash equivalents at 1 January		7,340,365	3,315,334
Cash and cash equivalents at 31 December	28	13,329,709	7,340,365
Supplemental disclosure:		2 770 700	2.455.272
Interest income and income from Islamic financing received		2,779,502	3,155,272
Interest expense and distributions to Islamic depositors paid		1,059,255	1,131,154
The attached notes from 1 to 27 form part of those consolidated financial st	atamanta		

The attached notes from 1 to 37 form part of these consolidated financial statements.

Notes to the consolidated financial statements For the year ended 31 December 2020

### 1 LEGAL STATUS AND ACTIVITIES

Commercial Bank of Dubai PSC ("the Bank") was incorporated in Dubai, United Arab Emirates (U.A.E.) in 1969 and is registered as a Public Shareholding Company (PSC) in accordance with Federal Law No. 2 of 2015. The Bank is listed on the Dubai Financial Market. The Bank's principal activity is commercial and retail banking. The registered address of the Bank is CBD Head Office, Al Ittihad Street, P.O. Box 2668, Dubai, United Arab Emirates.

The consolidated financial statements of the Group for the year ended 31 December 2020 comprise the results of the Bank, its wholly owned subsidiaries (together referred to as "the Group") and the Group's interest in an associate.

Details about subsidiaries and an associate:

- a) CBD Financial Services LLC, is registered as a limited liability company in accordance with Federal Law No. 2 of 2015 in Dubai, United Arab Emirates. The Bank holds a 100% interest. Its principal activity is providing brokerage facilities for local shares and bonds.
- b) CBD Employment Services One Person Company LLC, is registered as a limited liability company in accordance with Federal Law No. 2 of 2015 in Dubai, United Arab Emirates. The Bank holds 100% interest. Its principal activity is supply of manpower services.
- c) Attijari Properties LLC, is registered as a limited liability company in accordance with Federal Law No. 2 of 2015 in Dubai, United Arab Emirates. The Bank holds a 100% interest. Its principal activity is self-owned property management services as well as buying and selling of real estate.
- d) CBD (Cayman) Limited is a special purpose entity (SPE) registered in the Cayman Islands. The SPE has been established for issuance of debt securities.
- e) CBD (Cayman II) Limited, which is a special purpose entity (SPE) registered in the Cayman Islands. The SPE has been established to transact and negotiate derivative agreements.
- f) VS 1897 (Cayman) Limited which is a special purpose entity (SPE) registered in the Cayman Islands. The SPE has been established to manage investments acquired in settlement of debt.
- g) National General Insurance Co. (PSC) is an associate of the Bank and is listed on the Dubai Financial Market. It underwrites all classes of life and general insurance business, as well as certain reinsurance business. The Bank holds 17.8% interest in the associate. Management believes that it has significant influence on the associate by virtue of having representation on the Board of Directors of the associate.

#### 2 BASIS OF PREPARATION

#### 2.1 Statement of compliance

The consolidated financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB) and comply with relevant laws of the LLA F

As required by the UAE Securities and Commodities Authority (SCA) notification number 85/2009 dated January 6, 2009, the Group's exposure in cash and advances with Central Bank of the UAE, Due from Banks and Investment Securities outside the UAE have been presented under the respective notes.

#### 2.2 Functional and presentation currency

The consolidated financial statements are presented in United Arab Emirates Dirhams ("AED"), which is the Group's functional and presentation currency, rounded to the nearest thousand unless otherwise stated.

#### 2.3 Use of estimates and judgments

The preparation of financial statements in conformity with IFRS requires the use of certain critical accounting estimates. It also requires management to exercise judgment in the process of applying the Group's accounting policies. The areas involving a higher degree of judgment or complexity are disclosed in note 4.

Notes to the consolidated financial statements

For the year ended 31 December 2020

#### 2 BASIS OF PREPARATION (CONTINUED)

#### 2.4 Basis of measurement

The consolidated financial statements have been prepared on the historical cost basis except for the following:

- derivative financial instruments are measured at fair value through profit or loss (FVPL);
- financial instruments classified as fair value through profit or loss;
- financial assets at fair value through other comprehensive income;
- recognised financial assets and financial liabilities that are hedged items in a fair value hedge transaction are measured at fair value in respect of the risk that is hedged. Amortised cost is adjusted for hedging gain or loss;
- end of service benefits that are measured at the present value of the defined benefit obligation.

#### 2.5 Basis of consolidation

The consolidated financial statements comprise the financial statements of the Bank and its subsidiaries. Subsidiaries are entities controlled by the Group.

#### (i) Business Combination

The Group accounts for business combinations using the acquisition method when control is transferred to the Group. The consideration transferred in the acquisition is generally measured at fair value, as are the identifiable net assets acquired.

#### (ii) Subsidiary

The Group controls an investee if and only if the Group has:

- Power over the investee (i.e. existing rights that give it the current ability to direct the relevant activities of the investee);
- Exposure, or rights, to variable returns from its involvement with the investee; and
- The ability to use its power over the investee to affect its returns.

When the Group has less than a majority of the voting or similar rights of an investee, the Group considers all relevant facts and circumstances in assessing whether it has power over an investee, including:

- The contractual arrangement with the other vote holders of the investee;
- · Rights arising from other contractual arrangements; and
- The Group's voting rights and potential voting rights.

The Group re-assesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control. Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary.

Profit or loss and each component of other comprehensive income (OCI) are attributed to the equity holders of the parent of the Group and to the non-controlling interest (NCI). When necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies in line with the Group's accounting policies.

A change in the ownership interest of a subsidiary, without a loss of control, is accounted for as an equity transaction. If the Group loses control over a subsidiary, it:

- Derecognises the assets (including goodwill) and liabilities of the subsidiary;
- Derecognises the cumulative translation differences recorded in equity;
- Derecognises the carrying amount of any non-controlling interest;
- Recognises the fair value of the consideration received;
- Recognises the fair value of any investment retained;
- Recognises any surplus or deficit in the consolidated statement of profit or loss; and
- Reclassifies the parent's share of components previously recognised in consolidated OCI to consolidated statement of profit or loss or retained earnings, as appropriate, as would be required if the Group had directly disposed of the related assets or liabilities.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 2 BASIS OF PREPARATION (CONTINUED)

#### 2.5 Basis of consolidation (continued)

#### (ii) Subsidiary (continued)

When the Group loses control of a subsidiary, a gain or loss is recognised in the consolidated statement of profit or loss and is calculated as the difference between (i) the aggregate of the fair value of the consideration received and the fair value of any retained interest, and (ii) the previous carrying amount of the assets (including goodwill) and liabilities of the subsidiary, and any non-controlling interests.

All amounts previously recognised in other comprehensive income in relation to that subsidiary are accounted for as if the Group had directly disposed of the related assets or liabilities of the subsidiary (i.e. reclassified to profit or loss or transferred to another category of equity).

The fair value of any investment retained in the former subsidiary at the date when control is lost is regarded as the fair value on initial recognition for subsequent accounting under IFRS 9, when applicable, the cost on initial recognition of an investment in an associate or a joint venture.

#### (iii) Associate

An associate is an entity over which the Group has significant influence. Significant influence is the power to participate in the financial and operating policy decisions of the investee, but is not control or joint control over those policies.

The Group's investment in its associate is accounted for using the equity method.

Under the equity method, the investment in an associate is initially recognised at cost. The carrying amount of the investment is adjusted to recognise changes in the Group's share of net assets of the associate since the acquisition date. Goodwill relating to the associate is included in the carrying amount of the investment and is neither amortised nor individually tested for impairment.

The consolidated statement of profit or loss reflects the Group's share of the results of operations of the associate. Any change in OCI of those investees is presented as part of the Group's OCI. In addition, when there has been a change recognised directly in the equity of the associate, the Group recognises its share of any changes, when applicable, in the consolidated statement of changes in equity. The aggregate of the Group's share of profit or loss of an associate is shown on the face of the consolidated statement of profit or loss.

The financial statements of the associate are prepared for the same reporting period as the Group. When necessary, adjustments are made to bring the accounting policies in line with those of the Group.

After application of the equity method, the Group determines whether it is necessary to recognise an impairment loss on its investment in its associate. At each reporting date, the Group determines whether there is objective evidence that the investment in the associate is impaired. If there is such evidence, the Group calculates the amount of impairment as the difference between the recoverable amount of the associate and its carrying value, then recognises the loss as 'Share of profit or loss of an associate'.

Upon loss of significant influence over the associate, the Group measures and recognises any retained investment at its fair value. Any difference between the carrying amount of the associate upon loss of significant influence and the fair value of the retained investment and proceeds from disposal is recognised in the consolidated statement of profit or loss.

Management reviews its share of investments in associates to assess impairment on a regular basis. In determining the assessment, management compares the recoverable amount with the carrying value of the investment. Estimating recoverable amount using value in use requires the Group to make an estimate of the expected future cash flows from the associates and choosing a suitable discount rate in order to calculate the present value of those cash flows.

#### (iv) Transactions eliminated on consolidation

Intra-group balances and income and expenses (except for foreign currency translation gains or losses) arising from intra-group transactions are eliminated in preparing the consolidated financial statements. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES

The accounting policies set out below have been applied consistently to all the years presented in these consolidated financial statements, except for the accounting standards mentioned in note 5.1 which are applied for the first time.

#### 3.1 Financial Instruments

#### a) Recognition and initial measurement

A financial instrument is any contract that gives rise to both a financial asset for the Group and a financial liability or equity instrument for another party or vice versa.

The Group initially recognises loans and advances, deposits, debt securities issued and subordinated liabilities on the date on which they are originated. All regular way purchases or sales of financial assets are recognised and derecognised on a trade date basis, which is the date on which the Group becomes a party to the contractual provisions of the instrument. Regular way purchases or sales are purchases or sales of financial assets that require delivery of assets within the time frame established by regulation or convention in the marketplace.

Recognised financial assets and financial liabilities are initially measured at fair value. Transaction costs that are directly attributable to the acquisition or issue of financial assets and financial liabilities (other than financial assets and financial liabilities at FVPL) are added to or deducted from the fair value of the financial assets or financial liabilities respectively, as appropriate, on initial recognition. Transaction costs directly attributable to the acquisition of financial assets or financial liabilities at FVPL are recognised immediately in consolidated statement of profit or loss.

If the transaction price differs from fair value at initial recognition, the Group will account for such difference as follows:

- if fair value is evidenced by a quoted price in an active market for an identical asset or liability or based on a valuation technique that uses only data from observable markets, then the difference is recognised in consolidated statement of profit or loss on initial recognition (i.e. day 1 profit or loss);
- in all other cases, the fair value will be adjusted to bring it in line with the transaction price (i.e. day 1 profit or loss will be deferred by including it in the initial carrying amount of the asset or liability).

After initial recognition, the deferred gain or loss will be released to consolidated statement of profit or loss on a rational basis, only to the extent that it arises from a change in a factor (including time) that market participants would take into account when pricing the asset or liability.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### b) Fair Value measurement

'Fair value' is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal or, in its absence, the most advantageous market to which the Group has access at that date. The fair value of a liability reflects its non-performance risk.

When one is available, the Group measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as 'active' if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

If there is no quoted price in an active market, then the Group uses valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

The best evidence of the fair value of a financial instrument on initial recognition is normally the transaction price – i.e. the fair value of the consideration given or received. If the Group determines that the fair value on initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability nor based on a valuation technique for which any unobservable inputs are judged to be insignificant in relation to the difference, then the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value on initial recognition and the transaction price. Subsequently, that difference is recognised in profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is wholly supported by observable market data or the transaction is closed out.

If an asset or a liability measured at fair value has a bid price and an ask price, then the Group measures assets and long positions at a bid price and liabilities and short positions at an ask price.

Portfolios of financial assets and financial liabilities that are exposed to market risk and credit risk that are managed by the Group on the basis of the net exposure to either market or credit risk are measured on the basis of a price that would be received to sell a net long position (or paid to transfer a net short position) for the particular risk exposure. Portfolio-level adjustments — e.g. bid-ask adjustment or credit risk adjustments that reflect the measurement on the basis of the net exposure — are allocated to the individual assets and liabilities on the basis of the relative risk adjustment of each of the individual instruments in the portfolio. The fair value of a financial liability with a demand feature (e.g. a demand deposit) is not less than the amount payable on demand, discounted from the first date on which the amount could be required to be paid.

The fair value of investments in mutual funds, private equity funds or similar investment vehicles are based on the last net asset value published by the fund manager. For other investments, a reasonable estimate of the fair value is determined by reference to the price of recent market transactions involving similar investments, are based on the expected discounted cash flows.

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

The Group uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### b) Fair Value measurement (continued)

#### Fair value hierarchy

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorized within the fair value hierarchy, described as follows, which reflects the significance of inputs used in making the measurements:

**Level 1:** Quoted market price (unadjusted) in an active market for an identical instrument. A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange, dealer, broker, industry, group, pricing service or regulatory agency, and those prices represent actual and regularly recurring market transactions on an arm's length basis.

**Level 2**: Valuation techniques based on observable inputs, either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments; or other valuation techniques where all significant inputs are directly or indirectly observable from market data.

**Level 3**: Valuation techniques using significant unobservable inputs. This category includes all instruments where the valuation technique includes inputs based on unobservable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

The hierarchy used by the Group is set out in note 6.2.

The Group determines whether transfers have occurred between levels in the hierarchy by re-assessing categorization (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

At each reporting date, the Group analyses the movements in the values of assets and liabilities which are required to be re-measured or re-assessed as per the Group's accounting policies. For this analysis, the Group verifies the major inputs applied in the latest valuation by agreeing the information in the valuation computation to contracts and other relevant documents.

For the purpose of fair value disclosures, the Group has determined classes of assets and liabilities on the basis of the nature, characteristics and risks of the asset or liability and the level of the fair value hierarchy as explained above.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets

#### a) Classification

The Group classifies financial assets on initial recognition in the following categories:

- (i) Amortised cost;
- (ii) Fair value through other comprehensive income (FVOCI); and
- (iii) Fair value through profit or loss (FVPL).

#### o Business model assessment

The Group makes an assessment of the objective of a business model in which a financial asset is held at portfolio level, because this reflects the way the business is managed and information is provided to the management. The assessment is not determined by a single factor or activity. Instead, the entity considers all relevant information available at the date of the assessment. The information considered includes:

- the stated policies and objectives for the business and the operation of those policies in practice. In particular, whether management's strategy focuses on earning contractual interest revenue, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of the liabilities that are funding those assets or realising cash flows through the sale of the assets;
- how the performance of the portfolio and the financial asset held within the portfolio is evaluated and reported to the management;
- the risks that affect the performance of the portfolio and, in particular, the way in which those risks are managed;
- how the managers of the business are compensated; and
- the frequency, volume and timing of sales in prior periods, the reasons for such sales and its expectations about future sales activity. However, information about sales activity is not considered in isolation, but as part of an overall assessment of how the Group's stated objective for managing the financial assets is achieved and how cash flows are realised.

Financial assets that are held for trading or managed and whose performance is evaluated on a fair value basis are measured at FVPL because they are neither held to collect contractual cash flows nor held both to collect contractual cash flows and to sell financial assets.

#### o Assessment whether contractual cash flows is solely payments of principal and interest

In assessing whether the contractual cash flows are solely payments of principal and interest (SPPI), the Group considers the contractual terms of the instrument.

For the purpose of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as profit margin.

This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making the assessment, the Group considers:

- contingent events that would change the amount and timing of cash flows;
- leverage features;
- prepayment and extension terms;
- terms that limit the Group's claim to cash from specified assets; and
- features that modify consideration of the time value of money (e.g. periodical reset of interest rates).

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### a) Classification (continued)

#### o Assessment whether contractual cash flows is solely payments of principal and interest (continued)

The Group holds a portfolio of long-term fixed-rate loans for which the Group has the option to propose to revise the interest rate at periodic reset dates. These reset rights are limited to the market rate at the time of revision. The borrowers have an option to either accept the revised rate or redeem the loan at par without penalty. The Group has determined that the contractual cash flows of these loans are SPPI because the option varies the interest rate in a way that is consideration for the time value of money, credit risk, other basic lending risks and costs associated with the principal amount outstanding.

#### Non-recourse loans

In some cases, loans made by the Group that are secured by collateral of the borrower limit the Group's claim to cash flows of the underlying collateral (non-recourse loans). The Group applies judgment in assessing whether the non-recourse loans meet the SPPI criterion. The Group typically considers the following information when making this judgement:

- whether the contractual arrangement specifically defines the amounts and dates of the cash payments of the loan:
- the fair value of the collateral relative to the amount of the secured financial asset;
- the ability and willingness of the borrower to make contractual payments, notwithstanding a decline in the value of collateral;
- whether the borrower is an individual or a substantive operating entity or is a special-purpose entity;
- the Group's risk of loss on the asset relative to a full-recourse loan;
- the extent to which the collateral represents all or a substantial portion of the borrower's assets; and
- whether the Group will benefit from any upside from the underlying assets.

#### (i) Financial assets at amortized cost

A debt instrument, including loans and advances and Islamic financing asset is classified as being measured at amortized cost if it meets both of the following conditions and is not designated as at FVPL:

- the asset is held within a business model whose objective is to hold financial assets in order to collect contractual cash flows; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are SPPI on the principal amount outstanding.

#### (ii) Financial assets at fair value through other comprehensive income (FVOCI)

A debt instrument is classified as being measured at FVOCI if it meets the following two conditions and the debt instrument is not designated at FVPL:

- the asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are SPPI on the principal amount outstanding.

The Group measures all equity investments at fair value through profit or loss, except where the Group's management has elected, at initial recognition, to irrevocably designate an equity investment at fair value through other comprehensive income. The Group's policy is to designate equity investments as FVOCI when those investments are not held for trading. This election is made on an investment-by-investment basis.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### a) Classification (continued)

#### (iii) Financial assets at fair value through profit or loss (FVPL)

Financial assets that do not meet the criteria for amortised cost or FVOCI are measured at FVPL.

In addition, on initial recognition, the Group may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortized cost or at FVOCI as at FVPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

#### b) Subsequent measurement

The Group measures financial instruments, such as derivatives and investments in equity and certain fixed income instruments, at fair value at each reporting date.

Financial asset classified as at FVOCI or FVPL are subsequently measured at fair value. Financial assets not carried at fair value are subsequently measured at amortized cost using the effective interest method, less expected credit allowances.

#### c) Reclassifications

Financial assets are not reclassified subsequent to their initial recognition except in the period after the Group changes its business model for managing financial assets. If the business model under which the Group holds financial assets changes, the financial assets affected are reclassified. The classification and measurement requirements related to the new category apply prospectively from the first day of the first reporting period following the change in business model that results in reclassifying the Group's financial assets. During the current and previous financial year there was no change in the business model under which the Group holds financial assets and therefore no reclassifications were made. Changes in contractual cash flows are considered under the accounting policy on 'Modification of financial assets' and 'Derecognition of financial assets' described in note 3.1.1 (g) and 3.1.1 (h) respectively.

#### d) Foreign exchange gains and losses

The carrying amount of financial assets that are denominated in a foreign currency is determined in that foreign currency and translated at the spot rate at the end of each reporting period. Specifically:

- for financial assets measured at amortised cost that are not part of a designated hedging relationship, exchange differences are recognised in consolidated statement of profit or loss in the 'net gains from foreign exchange and derivatives' line item;
- for debt instruments measured at FVOCI that are not part of a designated hedging relationship, exchange differences on the amortised cost of the debt instrument are recognised in the consolidated statement of profit or loss in the 'net gains from foreign exchange and derivatives' line item. Other exchange differences are recognised in OCI in the investments revaluation reserve;
- for financial assets measured at FVPL that are not part of a designated hedge accounting relationship, exchange differences are recognised in consolidated statement of profit or loss in 'net gains from investments at FVPL'; and
- for equity instruments measured at FVOCI, exchange differences are recognised in OCI in the investments revaluation reserve.
- Non-monetary assets and liabilities denominated in foreign currencies that are measured at fair value through profit or loss are re translated into the functional currency (AED) at the foreign exchange rate at the date that the fair value was determined. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transaction.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### e) Impairment

The Group recognises loss allowances for Expected Credit Losses (ECLs) on the following financial instruments that are not measured at FVPL:

- · balances with central banks;
- · due from banks;
- · debt investment securities:
- loans and advances, Islamic financing and other financial assets;
- · loan commitments; and
- financial guarantee contracts.

No impairment loss is recognized on equity investments and interbank portfolio.

IFRS 9 outlines a 'three-stage' model for impairment based on changes in credit quality since initial recognition as summarised below:

Stage 1: When loans are first recognised, the Group recognises an allowance based on 12 months

ECLs. 12-month ECL are the portion of ECL that result from default events on a financial

instrument that are possible within the 12 months after the reporting date.

Stage 2: When a loan has shown a significant increase in credit risk since origination, the Group

records an allowance for the life time expected credit losses (LTECL). LTECL are the ECL that result from all possible default events over the expected life of the financial

instrument.

**Stage 3:** Loans considered credit-impaired. The group records an allowance for the LTECLs.

ECLs are an unbiased probability-weighted estimate of the present value of credit losses that is determined by evaluating a range of possible outcomes. For funded exposures, ECL is measured as follows:

- for financial assets that are not credit-impaired at the reporting date: as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Group expects to receive); and
- financial assets that are credit-impaired at the reporting date: as the difference between the gross carrying amount and the present value of estimated future cash flows;

However, for unfunded exposures, ECL is measured as follows:

- for undrawn loan commitments, as the present value of the difference between the contractual cash flows that are due to the Group if the holder of the commitment draws down the loan and the cash flows that the Group expects to receive if the loan is drawn down; and
- for financial guarantee contracts, the expected payments to reimburse the holder of the guaranteed debt instrument less any amounts that the Group expects to receive from the holder, the debtor or any other party.

The Group measures ECL on an individual basis, or on a collective basis for portfolios of loans that share similar economic and credit risk characteristics. The measurement of the loss allowance is based on the present value of the asset's expected cash flows using the asset's original Effective Interest Rate (EIR), regardless of whether it is measured on an individual basis or a collective basis.

The key inputs into the measurement of ECL are the term structures of the following variables:

- probability of default (PD);
- exposure at default (EAD); and
- loss given default (LGD).

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### e) Impairment (continued)

These parameters are generally derived from internally developed statistical models, other historical data and are adjusted to reflect forward-looking information.

Details of these statistical parameters / inputs are as follows:

- PD PD is the estimate of likelihood of default over a given time horizon, which is calculated based on statistical rating models currently used by the Group, and assessed using rating tools tailored to the various categories of counterparties and exposures.
- EAD EAD represents the expected exposure in the event of a default. The Group derives the EAD from the current exposure to the counterparty and potential changes to the current amount allowed under the contract and arising from amortisation. The EAD of a financial asset is its gross carrying amount at the time of default. For lending commitments, the EADs are potential future amounts that may be drawn under the contract, which are estimated based on historical observations and forward-looking forecasts. For financial guarantees, the EAD represents the amount of the guaranteed exposure when the financial guarantee becomes payable. For some financial assets, EAD is determined by modelling the range of possible exposure outcomes at various points in time using scenario and statistical techniques.
- LGD LGD is an estimate of the loss arising on default. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, taking into account cash flows from any collateral. The LGD models for secured assets consider forecasts of future collateral valuation taking into account sale discounts, time to realisation of collateral, cross-collateralisation and seniority of claim, cost of realisation of collateral and cure rates (i.e. exit from non-performing status). LGD models for unsecured assets consider time of recovery, history of recovery rates and seniority of claims. The calculation is on a discounted cash flow basis, where the cash flows are discounted by the original EIR of the loan.

Where modelling of a parameter is carried out on a collective basis, the financial instruments are grouped on the basis of shared risk characteristics that include:

- instrument type;
- · credit risk grading;
- collateral type;
- Loan to value ratio for retail exposure;
- date of initial recognition;
- remaining term of maturity;
- industry; and
- geography location of the borrower.

The groupings are subject to regular review to ensure that exposure within a particular group remain appropriately homogenous.

#### **Restructured financial assets**

If the terms of a financial asset are renegotiated or modified or an existing financial asset is replaced with a new one due to financial difficulties of the borrower, then an assessment is made of whether the financial asset should be derecognised and ECL are measured as follows:

- If the expected restructuring will not result in derecognition of the existing asset, then the expected cash flows arising from the modified financial asset are included in calculating the cash shortfalls from the existing asset.
- If the expected restructuring will result in derecognition of the existing asset, then the expected fair value of the new asset is treated as the final cash flow from the existing financial asset at the time of its derecognition. This amount is included in calculating the cash shortfalls from the existing financial asset that are discounted from the expected date of derecognition to the reporting date using the original effective interest rate of the existing financial asset.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### e) Impairment (continued)

#### Credit-impaired financial assets

At each reporting date, the Group assesses whether financial assets carried at amortised cost and debt securities carried at FVOCI are credit-impaired.

A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. Credit-impaired financial assets are referred to as Stage 3 assets. Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or past due event;
- the lender of the borrower, for economic or contractual reasons relating to the borrower's financial difficulty, having granted to the borrower a concession that the lender would not otherwise consider;
- the disappearance of an active market for a security because of financial difficulties; or
- the purchase of a financial asset at a deep discount that reflects the incurred credit losses.

It may not be possible to identify a single discrete event - instead, the combined effect of several events may have caused financial assets to become credit-impaired. The Group assesses whether debt instruments that are financial assets measured at amortised cost or FVOCI are credit-impaired at each reporting date. To assess if sovereign and corporate debt instruments are credit impaired, the Group considers the following factors:

- The market's assessment of creditworthiness as reflected in the bond yields;
- The rating agencies' assessments of creditworthiness;
- The country's ability to access the capital markets for new debt issuance; and
- The probability of debt being restructured, resulting in holders suffering losses through voluntary or mandatory debt forgiveness.

A loan is considered credit-impaired when a concession is granted to the borrower due to a deterioration in the borrower's financial condition, unless there is evidence that as a result of granting the concession the risk of not receiving the contractual cash flows has reduced significantly and there are no other indicators of impairment.

For financial assets where concessions are contemplated but not granted, the asset is deemed credit impaired when there is observable evidence of credit-impairment including meeting the definition of default. The definition of default includes unlikeliness to pay indicators or a backstop if amounts are overdue for 90 days or more.

#### Purchased or originated credit-impaired (POCI) financial assets

POCI financial assets are assets that are credit-impaired on initial recognition. For POCI assets, lifetime ECL are incorporated into the calculation of the effective interest rate on initial recognition. Consequently, POCI assets do not carry an impairment allowance on initial recognition. The amount recognised as a loss allowance subsequent to initial recognition is equal to the changes in lifetime ECL since initial recognition of the asset.

#### **Default definition**

Critical to the determination of ECL is the definition of default. The definition of default is used in measuring the amount of ECL and in the determination of whether the loss allowance is based on 12-month or lifetime ECL, as default is a component of the probability of default (PD) which affects both the measurement of ECLs or the identification of a significant increase in credit risk.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### e) Impairment (continued)

#### **Default definition (continued)**

The Group considers a financial asset to be in default when:

- the borrower is unlikely to pay its credit obligations to the Group in full without recourse by the Group to actions such as realising security (if any is held); or
- the borrower is past due more than 90 days on any material credit obligation to the Group.

Overdrafts are considered as being past due once the customer has breached an advised limit or been advised of a limit smaller than the current amount outstanding.

• it is becoming probable that the borrower will restructure the asset as a result of bankruptcy due to the borrower's inability to pay its credit obligations.

In assessing whether a borrower is in default, the Group considers indicators that are:

- qualitative e.g. breaches of covenant;
- quantitative e.g. overdue status and non-payment on another obligation of the same issuer to the Group; and based on data developed internally and obtained from external sources.

The Group has performed a historical default rate analysis to identify homogeneous segments and further estimated ECL parameters (i.e. PD, LGD and EAD) at similar granularities. To perform a historical default rate analysis, the Group has adopted two separate definitions of default for the non-retail and the retail portfolio.

#### o Non-retail portfolio

The non-retail portfolio comprises of loans which are managed individually by the Relationship Managers (RMs) with oversight from the Credit Risk team of the Group. These loans are appraised at least annually based on the financial information, other qualitative information and account conduct of the customer.

A non-retail customer is identified as at default if the customer is materially delinquent for more than 90 days on any of its credit obligation.

#### o Retail portfolio

The retail portfolio comprises of loans that are managed at a product level, and based on approved product programs. A retail account is identified as default if the customer is delinquent for more than 90 days. The default rate analysis for the retail portfolio is performed at the account level.

#### Assessment of significant increase in credit risk

The Group's accounting policy is not to use the practical expedient that financial assets with 'low' credit risk at the reporting date are deemed not to have had a significant increase in credit risk. As a result, the Group monitors all financial assets, issued loan commitments and financial guarantee contracts that are subject to the impairment requirements to assess whether there has been a significant increase in credit risk since initial recognition. If there has been a significant increase in credit risk, the Group will measure the loss allowance based on lifetime rather than 12-month ECL. The assessment is performed on at least quarterly basis for each individual exposure.

Quantitative thresholds are established for the significant increase in the credit based on the movement in credit rating. In addition to quantitative criteria the Group has a proactive Early Warning Indicator (EWI) framework, based on which the Credit Risk team performs a portfolio quality review on a monthly basis. The objective of the same is to identify potentially higher risk customers within the performing customers.

Multiple macro economic scenarios form the basis of determining the probability of default at initial recognition and at subsequent reporting dates. Different macro economic scenarios will lead to a different probability of default. It is the weighting of these different scenarios that forms the basis of a weighted average probability of default that is used to determine whether credit risk has significantly increased.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

- 3.1 Financial Instruments (continued)
- 3.1.1 Financial assets (continued)
  - e) Impairment (continued)

#### Assessment of significant increase in credit risk (continued)

In assessing whether the credit risk on a financial instrument has increased significantly since initial recognition, the Group compares the probability of a default occurring on the financial instrument at the reporting date based on the remaining maturity of the instrument with the probability of a default occurring that was anticipated for the remaining maturity at the current reporting date when the financial instrument was first recognised.

In making this assessment, the Group considers both quantitative and qualitative information that is reasonable and supportable, including historical experience and forward-looking information that is available without undue cost or effort, based on the Group's historical experience and expert credit assessment. The following indicators are incorporated:

- · internal risk grade;
- external credit rating (as far as available);
- actual or expected significant adverse changes in business, financial or economic conditions that are expected to cause a significant change to the borrower's ability to meet its obligations;
- actual or expected significant changes in the operating results of the borrower;
- significant increases in credit risk on other financial instruments of the same borrower;
- significant changes in the value of the collateral supporting the obligation;
- significant changes in the actual or expected performance and behaviour of the borrower, including changes in the payment status of borrowers in the group and changes in the operating results of the borrower; and
- macroeconomic information (such as oil prices or GDP) is incorporated as part of the internal rating model.

The quantitative factors that indicate significant increase in credit risk are reflected in PD models on a timely basis. However the Group still considers separately some qualitative factors to assess if credit risk has increased significantly. For corporate lending there is particular focus on assets that are included on a 'watch list' given an exposure is on a watch list once there is a concern that the creditworthiness of the specific counterparty has deteriorated.

As a back stop, a significant increase in credit risk is presumed if a customer is more than 30 days past due in making a contractual payment. Days past due are determined by counting the number of days since the earliest elapsed due date in respect of which full payment has not been received. Due dates are determined without considering any grace period that might be available to the borrower.

For retail lending the Group considers credit scores and events such as unemployment, bankruptcy or death. As a back-stop when an asset becomes 30 days past due, the Group considers that a significant increase in credit risk has occurred and the asset is in Stage 2 of the impairment model, i.e. the loss allowance is measured as the lifetime ECL.

#### Improvement in credit risk profile

If there is evidence that there is no longer a significant increase in credit risk relative to initial recognition, then the loss allowance on an instrument returns to being measured as 12-month ECL.

The Group has defined below criteria in accordance with regulatory guidelines to assess any improvement in the credit risk profile which will result into upgrading of customers moving from Stage 3 to Stage 2 and from Stage 2 to Stage 1.

- Significant decrease in credit risk will be upgraded in stage (one stage at a time) from Stage 3 to Stage 2 after and from Stage 2 to Stage 1 after meeting the curing period of at least 12 months.
- Restructured cases will be upgraded if repayments of 3 installments (for quarterly installments) have been made or 12 months (for installments longer than quarterly) curing period is met.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### e) Impairment (continued)

#### Incorporation of forward-looking information

The Group incorporates forward-looking information into both its assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and its measurement of ECL. The Group relies on a broad range of forward looking information as economic inputs such as:

- House prices like real estate Dubai and Abu Dhabi Index;
- Economic Composite Index (ECI);
- Non-Oil Economic Composite Index (NIECI);
- Oil Price per Barrel (OPB):
- Consumer Price Index (CPI) and
- Hotel Occupancy Dubai

The Group has identified and documented key drivers of credit risk and credit losses for each portfolio of financial instruments and, using an analysis of historical data, has estimated relationships between macroeconomic variables and credit risk and credit losses.

The Group formulates three economic scenarios: a base case, which is the median scenario assigned a 65% (2019: 80%) probability of occurring, and two less likely scenarios, one upside at 0% (2019: 10%) probability of occurring and one downside at 35% (2019: 10%) probability of occurring.

The table below summarizes key macroeconomic indicators included in the economic scenarios in UAE at 31 December 2020 for the years ending 2020 to 2022:

	Base Scenario		Downside Scenario			Upside Scenario			
	2020	2021	2022	2020	2021	2022	2020	2021	2022
Economic Composite Index	-6.36%	2.98%	2.30%	-6.36%	-8.20%	0.28%	-6.36%	7.75%	3.89%
Oil Price - USD	41	49	55	41	26	30	41	54	60
Real Estate Index - Dubai	10,585	10,204	10,210	10,585	8,858	8,248	10,585	10,845	11,263

#### Presentation of allowance for ECL in the statement of financial position

Loss allowances for ECL are presented in the statement of financial position as follows:

- for financial assets measured at amortised cost: as a deduction from the gross carrying amount of the assets;
- for debt instruments measured at FVOCI: no loss allowance is recognised in the statement of financial position because the carrying amount of these assets is their fair value. However, the loss allowance is disclosed and is recognised in the fair value reserve;
- for loan commitments and financial guarantee contracts: generally, as a provision; and
- where a financial instrument includes both a drawn and an undrawn component, and the Group cannot identify the ECL on the loan commitment component separately from those on the drawn component: the Group presents a combined loss allowance for both components. The combined amount is presented as a deduction from the gross carrying amount of the drawn component. Any excess of the loss allowance over the gross amount of the drawn component is presented as a provision.

#### f) Write-off

Loans and advances and Islamic financing and debt securities are written-off when the Group has no reasonable expectations of recovering the financial asset (either partially or in full). This is the case when the Group determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. This assessment is carried out at the individual asset level. A write-off constitutes a derecognition event. The Group may apply enforcement activities to financial assets written-off.

Recoveries of amounts previously written-off are included in 'recoveries' in the consolidated statement of profit or loss.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

- 3.1 Financial Instruments (continued)
- 3.1.1 Financial assets (continued)
  - g) Modification of financial assets

A modification of a financial asset occurs when the contractual terms governing the cash flows of a financial asset are renegotiated or otherwise modified between initial recognition and maturity of the financial asset. A modification affects the amount and / or timing of the contractual cash flows either immediately or at a future date.

When a financial asset is modified the Group assesses whether this modification results in derecognition. In accordance with the Group's policy a modification results in derecognition when it gives rise to substantially different terms. To determine if the modified terms are substantially different from the original contractual terms the Group considers the following:

- Qualitative factors, such as contractual cash flows after modification are no longer SPPI, change in currency or change of counterparty, the extent of change in interest rates, maturity, covenants. If these do not clearly indicate a substantial modification, then;
- A quantitative assessment is performed to compare the present value of the remaining contractual cash flows under the original terms with the contractual cash flows under the revised terms, both amounts discounted at the original effective interest. If the difference in present value is material, the Group deems the arrangement is substantially different leading to derecognition.

When the contractual terms of a financial asset are modified and the modification does not result in derecognition, the Group determines if the financial asset's credit risk has increased significantly since initial recognition by comparing:

- the remaining lifetime PD estimated based on data at initial recognition and the original contractual terms;
- the remaining lifetime PD at the reporting date based on the modified terms.

If cash flows are modified when the borrower is in financial difficulties, then the objective of the modification is usually to maximise recovery of the original contractual terms rather than to originate a new asset with substantially different terms. The revised terms usually include extending the maturity, changing the timing of interest payments and amending the terms of loan covenants. Both retail and corporate loans are subject to the forbearance policy. The Group Credit Committee regularly reviews reports on forbearance activities.

If the Group plans to modify a financial asset in a way that would result in forgiveness of cash flows, then it first considers whether a portion of the asset should be written off before the modification takes place. This approach impacts the result of the quantitative evaluation and means that the derecognition criteria are not usually met in such cases.

Generally, forbearance is a qualitative indicator of a significant increase in credit risk and an expectation of forbearance may constitute evidence that an exposure is credit-impaired. For financial assets modified as part of the Group's forbearance policy, where modification did not result in derecognition, the estimate of PD reflects the Group's ability to collect the modified cash flows taking into account the Group's previous experience of similar forbearance action, as well as various behavioural indicators, including the borrower's payment performance against the modified contractual terms.

If the credit risk remains significantly higher than what was expected at initial recognition, the loss allowance will continue to be measured at an amount equal to lifetime ECL. The loss allowance on forborne loans will generally only be measured based on 12-month ECL when there is evidence of the borrower's improved repayment behaviour following modification leading to a reversal of the previous significant increase in credit risk.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.1 Financial assets (continued)

#### g) Modification of financial assets (continued)

If the modification of a financial asset measured at amortised cost or FVOCI does not result in derecognition of the financial asset, then the Group first recalculates the gross carrying amount of the financial asset using the original effective interest rate of the asset and recognises the resulting adjustment as a modification gain or loss in the consolidated statement of profit or loss. Then the Group measures ECL for the modified asset, where the expected cash flows arising from the modified financial asset are included in calculating the expected cash shortfalls from the original asset. For floating-rate financial assets, the original effective interest rate used to calculate the modification gain or loss is adjusted to reflect current market terms at the time of the modification. Any costs or fees incurred and fees received as part of the modification adjust the gross carrying amount of the modified financial asset and are amortised over the remaining term of the modified financial asset.

If such a modification is carried out because of financial difficulties of the borrower, then the gain or loss is presented together with impairment losses. In other cases, it is presented as interest income calculated using the effective interest rate method.

#### h) Derecognition of financial assets

The Group derecognises a financial asset only when the contractual rights to the asset's cash flows expire (including expiry arising from a modification with substantially different terms), or when the financial asset and substantially all the risks and rewards of ownership of the asset are transferred to another entity. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognises its retained interest in the asset and an associated liability for amounts it may have to pay. If the Group retains substantially all the risks and rewards of ownership of a transferred financial asset, the Group continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

In the case where the financial asset is derecognised, the loss allowance for ECL is remeasured at the date of derecognition to determine the net carrying amount of the asset at that date. The difference between this revised carrying amount and the fair value of the new financial asset with the new terms will lead to a gain or loss on derecognition. The new financial asset will have a loss allowance measured based on 12-month ECL except in the rare occasions where the new loan is considered to be originated credit impaired. This applies only in the case where the fair value of the new loan is recognised at a significant discount to its revised par amount because there remains a high risk of default which has not been reduced by the modification. The Group monitors credit risk of modified financial assets by evaluating qualitative and quantitative information, such as if the borrower is in past due status under the new terms.

On derecognition of a financial asset in its entirety, the difference between the carrying amount allocated to the part that is no longer recognised and the sum of the consideration received for the part no longer recognised and any cumulative gain / loss allocated to it that had been recognised in OCI is recognised in consolidated statement of profit or loss.

Any cumulative gain / loss recognised in OCI in respect of equity investment securities designated as at FVOCI is not recognised in the consolidated statement of profit or loss on derecognition of such securities. Any interest in transferred financial assets that qualify for derecognition that is created or retained by the Group is recognised as a separate asset or liability.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.2 Financial liabilities

#### a) Classification

The Group classifies its financial liabilities in the following categories:

- (i) Fair value through profit or loss; and
- (ii) Amortised cost.

#### (i) Financial liabilities at FVPL

Financial liabilities are classified as at FVPL when the financial liability is (i) held for trading, or (ii) it is designated as at FVPL. A financial liability is classified as held for trading if:

- it has been incurred principally for the purpose of repurchasing it in the near term; or
- on initial recognition it is part of a portfolio of identified financial instruments that the Group manages together and has a recent actual pattern of short-term profit-taking; or
- it is a derivative that is not designated and is effective as a hedging instrument.

A financial liability other than a financial liability held for trading or contingent consideration that may be paid by an acquirer as part of a business combination may be designated as at FVPL upon initial recognition if:

- such designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise; or
- the financial liability forms part of a group of financial assets or financial liabilities or both, which is managed and its performance is evaluated on a fair value basis, in accordance with the Group's documented risk management or investment strategy, and information about the grouping is provided internally on that basis.

#### Subsequent measurement

Financial liabilities at FVPL are stated at fair value, with any gains / losses arising on remeasurement recognised in profit or loss to the extent that they are not part of a designated hedging relationship. The net gain / loss recognised in consolidated statement of profit or loss incorporates any interest paid on the financial liability.

However, for non-derivative financial liabilities that are designated as at FVPL, the amount of change in the fair value of the financial liability that is attributable to changes in the credit risk of that liability is recognised in OCI, unless the recognition of the effects of changes in the liability's credit risk in OCI would create or enlarge an accounting mismatch in profit or loss. The remaining amount of change in the fair value of liability is recognised in profit or loss. Changes in fair value attributable to a financial liability's credit risk that are recognised in OCI are not subsequently reclassified to consolidated statement of profit or loss; instead, they are transferred to retained earnings upon derecognition of the financial liability.

In making the determination of whether recognising changes in the liability's credit risk in OCI will create or enlarge an accounting mismatch in profit or loss, the Group assesses whether it expects that the effects of changes in the liability's credit risk will be offset in profit or loss by a change in the fair value of another financial instrument measured at FVPL. This determination is made at initial recognition.

Fair value is determined in the manner described in note 3.1 (b).

#### (ii) Financial liabilities at amortised cost

Other financial liabilities, including deposits and borrowings, are initially measured at fair value, net of transaction costs. Other financial liabilities are subsequently measured at amortised cost using the effective interest method.

The effective interest method is a method of calculating the amortised cost of a financial liability and of allocating interest expense over the relevant period. The EIR is the rate that exactly discounts estimated future cash payments through the expected life of the financial liability, or, where appropriate, a shorter period, to the net carrying amount on initial recognition.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.1 Financial Instruments (continued)

#### 3.1.2 Financial liabilities (continued)

#### b) Modification of financial liabilities

The Group accounts for substantial modification of terms of an existing liability or part of it as an extinguishment of the original financial liability and the recognition of a new liability. It is assumed that the terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective rate is materially different from the discounted present value of the remaining cash flows of the original financial liability.

In this case, a new financial liability based on the modified terms is recognised at fair value. The difference between the carrying amount of the financial liability derecognised and consideration paid is recognised in the consolidated statement of profit or loss. Consideration paid includes non-financial assets transferred, if any, and the assumption of liabilities, including the new modified financial liability.

If the modification of a financial liability is not accounted for as derecognition, then the amortised cost of the liability is recalculated by discounting the modified cash flows at the original effective interest rate and the resulting gain or loss is recognised in the consolidated statement of profit or loss. For floating-rate financial liabilities, the original effective interest rate used to calculate the modification gain or loss is adjusted to reflect current market terms at the time of the modification.

Any costs and fees incurred are recognised as an adjustment to the carrying amount of the liability and amortised over the remaining term of the modified financial liability by re-computing the effective interest rate on the instrument.

#### c) Derecognition of financial liabilities

The Group derecognises financial liabilities when, and only when, the Group's obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability derecognised and the consideration paid and payable is recognised in the consolidated statement of profit or loss.

When the Group exchanges with the existing lender one debt instrument into another one with substantially different terms, such exchange is accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability.

#### 3.1.3 Financial guarantee contracts and loan

Financial guarantees' are contracts that require the Group to make specified payments to reimburse the holder for a loss that it incurs because a specified debtor fails to make payment when it is due in accordance with the terms of a debt instrument.

'Loan commitments' are firm commitments to provide credit under pre-specified terms and conditions.

Financial guarantees issued or commitments to provide a loan at a below-market interest rate are initially measured at fair value. Subsequently, they are measured at the higher of the loss allowance determined in accordance with IFRS 9 and the amount initially recognised less, when appropriate, the cumulative amount of income recognised in accordance with the principles of IFRS 15. Other loan commitments issued are measured at the sum of (i) the loss allowance determined in accordance with IFRS 9 and (ii) the amount of any fees received, less, if the commitment is unlikely to result in a specific lending arrangement, the cumulative amount of income recognised. Derecognition policies are applied to loan commitments issued and held.

The Group has issued no loan commitments that are measured at FVPL.

Liabilities arising from financial guarantees and loan commitments are included within provisions.

Notes to the consolidated financial statements

For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.2 Derivative financial instruments

#### a) Classification

The Group enters into derivative financial instruments including forwards, futures, swaps and options in the foreign exchange and capital markets. Derivative financial instruments, that do not qualify for hedge accounting are classified as "FVPL – financial assets held for trading" financial instruments.

#### b) Initial and subsequent measurement

In the normal course of business, the fair value of a derivative on initial recognition is the transaction price. Subsequent to initial recognition, derivative financial instruments are stated at fair values. Fair values are generally obtained by reference to quoted market prices in active markets, or by using valuation techniques when an active market does not exist.

The positive mark to market values (unrealised gains) of derivative financial instruments is included in other assets. The negative mark to market values (unrealised losses) of derivative financial instruments is included in other liabilities.

#### c) Gains and losses on subsequent measurement

The gains or losses from derivative financial instruments classified as FVPL are taken to the consolidated statement of profit or loss.

#### 3.3 Hedging instruments

As part of its asset and liability management, the Group uses derivatives for hedging purpose.

When derivatives are designated as hedges, the Group classifies them as either:

- fair value hedges which hedge the change in the fair value of recognised assets or liabilities; or
- cash flow hedges which hedge the exposure to variability in highly probable future cash flows attributable to a recognised asset or liability or a forecast transaction.

Hedge accounting is applied to derivatives designated as hedging instruments in fair value or cash flow hedge provided certain criteria are met.

#### **Hedge accounting**

#### a) Hedge documentation

At the inception of the hedge, formal documentation of the hedge relationship must be established. The hedge documentation prepared at the inception of the hedge must include a description of the following:

- The Group's risk management objective and strategy for undertaking the hedge;
- The nature of risk being hedged;
- Clear identification of the hedged item and the hedging instrument; and
- How the Group will assess the effectiveness of the hedging relationship on an ongoing basis.

### b) Hedge effectiveness testing

The hedge is regarded as highly effective if both of the following conditions are met:

- At the inception of the hedge and in subsequent periods, the hedge is expected to be highly effective in
  offsetting the changes in fair value or cash flows of the hedging instruments with corresponding changes in the
  hedged risk and should be reliably measurable; and
- The actual results of the hedge effectiveness testing are within a range of 80 to 125 percent.

#### Notes to the consolidated financial statements

For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.3 Hedging instruments (continued)

### **Hedge accounting (continued)**

#### b) Hedge effectiveness testing (continued)

In case of a cash flow hedge, prospective hedge effectiveness is assessed by matching the critical terms of hedging instruments and hedged items.

#### c) Fair value hedge

The changes in the fair value of derivatives that are designated and qualify as fair value hedge instruments is recognised in the consolidated statement of profit or loss.

#### d) Cash flow hedges

The effective portion of changes in the fair value of derivatives that are designated and qualify as cash flow hedges is recognised in OCI. Any gain or loss in fair value relating to an ineffective portion is recognised immediately in the consolidated statement of profit or loss.

#### e) Discontinuance of hedge accounting

The hedge accounting is discontinued when a hedging instrument expires or is sold, or when a hedge no longer meets the criteria for hedge accounting. At that point of time, any cumulative gain or loss on the hedging instrument that has been recognised in OCI remains in other comprehensive income until the forecast transaction occurs. When a forecast transaction is no longer expected to occur, the cumulative gain or loss that was reported in other comprehensive income is immediately transferred to the consolidated statement of profit or loss.

#### f) Hedges that do not qualify for hedge accounting

For hedges that do not qualify for hedge accounting, any gains or losses arising from changes in the fair value of the hedging instrument are taken directly to the consolidated statement of profit or loss for the period.

#### 3.4 Due from banks

Amounts due from banks are initially recognised at fair value and subsequently measured at amortised cost less allowance for expected credit loss, if any.

#### 3.5 Loans and advances and Islamic financing

Loans and advances and Islamic financing are initially measured at fair value plus incremental direct transaction costs, and subsequently measured at their amortised cost using the effective interest method, except when the Group chooses to carry the loans and advances at fair value through profit or loss.

In addition to conventional banking products, the Group offers its customers certain Islamic financing products, which are approved by Sharia Supervisory Board. Islamic financing consists of the following:

#### Murabaha

An agreement whereby the Group sells to a customer, commodity or asset (subject asset) on a deferred payment basis, which the Group has purchased and acquired, based on a promise received from the customer to buy the item purchased according to specific terms and conditions. The selling price comprises the cost of the subject asset and an agreed profit margin. Income is recognised on an accrual basis adjusted by actual income when received.

#### <u>Ijara</u>

Ijara refers to lease of the asset, which the Group (Lessor) constructs or purchases as per customer (Lessee) request based on the promise to lease the asset for a fixed term against certain rent installment. Ijara can end by transferring the ownership of the asset to the lessee in case of Ijara Muntahia Bittamleek.

The Ijarah agreement specifies the leased asset, duration of the lease term, as well as, the basis for rental calculation and the timing of rental payment. The Lessee undertakes under this agreement to renew the lease periods and pay the relevant rental payment amounts as per the agreed schedule and applicable formula throughout the lease term.

Notes to the consolidated financial statements

For the year ended 31 December 2020

#### 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.5 Loans and advances and Islamic financing (continued)

#### Ijara (continued)

The Lessor retains the ownership of the asset throughout the lease term. At the end of the lease term, upon fulfillment of all the obligations by the Lessee under the Ijarah agreement, the Lessor will sell the leased asset to the Lessee at nominal value based on a sale undertaking given by the Lessor.

Ijarah rentals accrue upon the commencement of the lease and continues throughout the lease term based on the outstanding fixed rental (which predominantly represent the cost of the leased asset).

#### Musharaka

An agreement whereby the Group and a customer contribute to a certain enterprise according to a diminishing arrangement ending up with the acquisition by the customer of the full ownership. The profit is shared as per the agreement set between both parties while the loss is shared in proportion to their shares of capital in the enterprise. In principle Musharaka profit is distributed on declaration / distribution by the managing partner.

Islamic financing products are initially recognised at fair value and subsequently measured at amortised cost, using the effective profit method, less any amounts written off, allowance for doubtful accounts and unearned income.

The effective profit rate is the rate that exactly discounts estimated future cash flow through the expected life of the financial asset or liability.

#### 3.6 Investment securities

The 'investment securities' caption in the statement of financial position includes:

- debt investment securities measured at amortised cost: these are initially measured at fair value plus incremental direct transaction costs, and subsequently at their amortised cost using the effective interest method;
- debt and equity investment securities measured at FVPL or designated as at FVPL:
  - these are at fair value with changes recognised immediately in profit or loss;
- debt securities measured at FVOCI; and
- equity investment securities designated as FVOCI.

For debt securities measured at FVOCI, gains and losses are recognised in OCI, except for the following, which are recognised in profit or loss in the same manner as for financial assets measured at amortised cost.

- Interest revenue using the effective interest method;
- · ECL and reversals: and
- Foreign exchange gains and losses.

When debt security measured at FVOCI is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss.

The Group elects to present in OCI changes in the fair value of certain investments in equity instruments that are not held for trading. The election is made on an instrument-by-instrument basis on initial recognition and is irrevocable.

Gains and losses on such equity instruments are never reclassified to profit or loss and no impairment is recognised in profit or loss. Dividends are recognised in profit or loss unless they clearly represent a recovery of part of the cost of the investment, in which case they are recognised in OCI. Cumulative gains and losses on equity instruments recognised in OCI are transferred to retained earnings on disposal of an investment.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.7 Investment properties

The Group holds certain investment properties to earn rental income, for capital appreciation or both. The leased out or intended to lease out components have been classified as investment properties. Investment properties are measured initially at cost, including transaction costs. The carrying amount includes the cost of replacing part of an existing investment property at the time that cost is incurred, if the recognition criteria are met and excludes the costs of day-to-day servicing of an investment property. Subsequent to initial recognition, investment properties are stated at cost less any accumulated depreciation and accumulated impairment losses.

Depreciation is charged using straight line method over the useful life of the asset. Estimated useful life of buildings is 30 to 60 years.

Investment properties are derecognised when either they have been disposed of or when the investment property is permanently withdrawn from use and no future economic benefit is expected from its disposal. Any gains or losses on the retirement or disposal of an investment property is determined by comparing the proceeds from disposal with the carrying amount and is recognised in the consolidated statement of profit or loss under 'other income' in the year of retirement or disposal.

Transfers are made to and from investment properties when, and only when there is change in use evidenced by ending or commencing of owner-occupation, ending or commencement of an operating lease of another party or ending of construction or development.

Non-current assets classified as held for sale are measured at the lower of their carrying amount and fair value less costs to sell. Non-current assets are classified as held for sale if their carrying amounts will be recovered principally through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable and the asset is available for immediate sale in its present condition, management has committed to the sale, and the sale is expected to be completed within one year from the date of classification.

# 3.8 Property and equipment

Property and equipment are stated at cost less accumulated depreciation and impairment losses except for granted land, which is stated at the market value at the date of grant.

Cost includes expenditure that is directly attributable to the acquisition of the asset. The cost of replacing an item of property and equipment is recognised in the carrying value of the item if it is probable that the future economic benefits embodied within the part will flow to the Group and its cost can be measured reliably. The day-to-day servicing expenses of property and equipment are recognised in the consolidated statement of profit or loss as incurred.

The gain or loss on disposal of an item of property and equipment is determined by comparing the proceeds from disposal with the carrying amount of the item of property and equipment. These are included in the consolidated statement of profit or loss.

Property and equipment is impaired if the carrying amount of the asset or its cash generating unit (CGU) exceed its recoverable amount. The impairment loss is recognised in the consolidated statement of profit or loss.

The cost of all property and equipment other than freehold land and capital work in progress is depreciated using the straight-line method over the following estimated useful lives:

Buildings30 to 60 yearsLeasehold improvements5 to 10 yearsBuilding renovations7 yearsFurniture and fixtures7 yearsComputer equipment3 to 10 yearsComputer software7 yearsMotor vehicles5 years

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.8 Property and equipment (continued)

Depreciation methods, useful lives and residual values are reassessed at each reporting date and prospectively adjusted if appropriate.

Capital work in progress is initially recorded at cost, and upon completion is transferred to the appropriate category of property and equipment and thereafter depreciated in accordance with the Group's policies.

#### 3.9 Due to banks, notes and medium term borrowing

Amounts due to banks, notes and medium term borrowing are initially measured at fair value plus transaction costs, and are subsequently measured at amortised cost using the effective interest method.

#### 3.10 Repurchase agreement

When the Group sells a financial asset and simultaneously enters into an agreement to repurchase the asset at a fixed price on a future date the agreement is accounted for as a term borrowing depending on period of the agreement, and the underlying asset continues to be recognised in the Group's financial statement.

# 3.11 Customer deposits and Islamic customer deposits

Customer deposits are initially recognised at fair value, being the fair value of the consideration received. After initial recognition, all deposits are subsequently measured at amortised cost using the effective interest method. Amortised cost is calculated by taking into account any transaction costs that are directly attributable to the acquisition or receipt of customer deposit.

The Islamic customer deposits are received by entering into following kinds of agreements:

#### Mudaraba

An agreement between the Group and a third party whereby one party would provide a certain amount of funds (Rab ul Mal) which the other party (Mudarib) would then invest in a specific enterprise or activity against a specific share in the profit. The Mudarib would bear the loss in case of default, negligence or violation of any of the terms and conditions of the Mudaraba. In principle Mudaraba profit is distributed on declaration/distribution by the Mudarib.

#### Wakala

An agreement between Group and third party whereby one party (Muwakil) provides certain amount of funds which the other party (Wakil) would invest according to the terms and conditions of Wakala in return for a certain fee. The Wakil is obliged to return the invested amount in case of default, negligence or violation of any of the terms and conditions of the Wakala. The Wakeel may be granted any excess over and above a certain preagreed rate of return as a performance incentive. In principle, Wakala profit is distributed on declaration/distribution by the Wakil.

Islamic customer deposits are initially measured at fair value plus transaction costs, and subsequently measured at their amortised cost using the effective profit method.

# 3.12 Employees' terminal benefits

The Group provides end of service benefits for its employees. The entitlement to these benefits is based upon the employees' length of service and completion of a minimum service period. The expected costs of these benefits are accrued over the period of employment. With respect to its UAE national employees, the Group makes contributions to the relevant government pension scheme calculated as a percentage of the employees' salaries. The Group's obligations are limited to these contributions, which are expensed when due.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# 3.12 Employees' terminal benefits (continued) Defined contribution plan

A defined contribution plan is a post-employment benefit plan under which an entity pays fixed contributions into a separate entity or to a government organisation and will have no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution pension plans are recognised as an employee benefit expense in consolidated statement of profit or loss in the periods during which services are rendered by employees.

Pension and national insurance contributions for eligible employees are made by the Group to Pensions and Benefits Fund in accordance with the applicable laws of country where such contributions are made.

#### Defined benefit plan

A defined benefit plan is a post-employment benefit plan other than a defined contribution plan. The liability recognised in the statement of financial position in respect of defined benefit gratuity plans is the present value of the defined benefit obligation at the end of the reporting period together with adjustments for unrecognised past-service costs. The defined benefit obligation is calculated annually by independent actuaries using the projected unit credit method. The present value of the defined benefit obligation is determined by discounting the estimated future cash outflows using interest rates of high-quality corporate bonds that are denominated in the currency in which the benefits will be paid, and that have terms to maturity approximating to the terms of the related pension obligation. Remeasurements of the net defined benefit liability, which comprise actuarial gains and losses, the return on plan assets (excluding interest) and the effect of the asset ceiling (if any, excluding interest), are recognised immediately in OCI. Net interest expense and other expenses related to defined benefit plans are recognised in staff and other expenses in consolidated statement of profit or loss. When the benefits of a plan are changed or when a plan is curtailed, the resulting change in benefit that relates to past service or the gain or loss on curtailment is recognised immediately to profit or loss. The Group recognises gains and losses on the settlement of a defined benefit plan when the settlement occurs.

# 3.13 Share capital

The Group classifies capital instruments as financial liabilities or equity instruments in accordance with the substance of the contractual terms of the instruments. Incremental costs directly attributable to the issue of an equity instrument are deducted from the initial measurement of the equity instruments.

# 3.14 Dividend on ordinary shares

Dividends payable on ordinary shares are recognised as a liability in the period in which they are approved by the Group's shareholders in the Annual General Meeting.

#### 3.15 Offsetting

Financial assets and liabilities are offset and the net amount is reported in the statement of financial position when, and only when, the Group has a legally enforceable right to set off the recognised amounts and it intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted under IFRSs, or of gains and losses arising from a group of similar transactions such as in the Group's trading activity.

# 3.16 Cash and cash equivalents

For the purposes of the consolidated cash flow statement, cash and cash equivalents consist of cash on hand and balances with the Central Bank (excluding statutory reserve), and amounts due from and due to banks with original maturity of less than three months. Cash and cash equivalents are carried at amortised cost in the statement of financial position.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# 3.17 Revenue recognition

#### (i) Interest income and expense

Interest income and expense for all interest bearing financial instruments except at FVPL, are presented in 'interest income' and 'interest expense' in the consolidated statement of profit or loss on an accrual basis using the effective interest rates of the financial assets or financial liabilities to which they relate. Interest income and expense for financial instruments at FVPL is recognised as 'Net gains from investments at fair value through profit or loss'.

# Amortised cost and gross carrying amount

The 'amortised cost' of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured on initial recognition minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any expected credit loss allowance.

The 'gross carrying amount of a financial asset' is the amortised cost of a financial asset before adjusting for any expected credit loss allowance.

# Calculation of interest income and expense

The effective interest rate of a financial asset or financial liability is calculated on initial recognition of a financial asset or a financial liability. In calculating interest income and expense, the effective interest rate is applied to the gross carrying amount of the asset (when the asset is not credit-impaired) or to the amortised cost of the liability. The effective interest rate is revised as a result of periodic re-estimation of cash flows of floating rate instruments to reflect movements in market rates of interest. The effective interest rate is also revised for fair value hedge adjustments at the date amortisation of the hedge adjustment begins.

However, for financial assets that have become credit-impaired subsequent to initial recognition, interest income is calculated by applying the effective interest rate to the amortised cost of the financial asset. If the asset is no longer credit-impaired, then the calculation of interest income reverts to the gross basis.

For financial assets that were credit-impaired on initial recognition, interest income is calculated by applying the credit-adjusted effective interest rate to the amortised cost of the asset. The calculation of interest income does not revert to a gross basis, even if the credit risk of the asset improves.

#### (ii) Income from Islamic financing and distributions to depositors

Income from Islamic financing is recognised in the consolidated statement of profit or loss using the effective profit method.

The calculation of the effective profit rate includes all fees paid or received, transaction costs, and discounts or premiums that are an integral part of the effective profit rate. Transaction costs are incremental costs that are directly attributable to the acquisition, issue or disposal of a financial asset.

Distribution to depositors (Islamic products) is calculated according to the Group's standard procedures and is approved by the Group's Sharia Supervisory Board.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# 3.17 Revenue recognition (continued)

#### (iii) Fees and commission

Fee income, which is not an integral part of the effective interest rate of a financial instrument, is earned from a diverse range of services provided by the Group to its customers, and are accounted for in accordance with IFRS 15 'Revenue from Contracts with Customers'. Under the IFRS 15, fee income is measured by the Group based on the consideration specified in a contract with a customer and excludes amounts collected on behalf of third parties. The Group recognises revenue when it transfers control over a product or service to a customer.

A contract with a customer that results in a recognised financial instrument in the Group's financial statements may be partially in the scope of IFRS 9 and partially in the scope of IFRS 15. If this is the case, then the Group first applies IFRS 9 to separate and measure the part of the contract that is in the scope of IFRS 9 and then applies IFRS 15 to the residual.

Fee income is accounted for as follows:

- income earned on the execution of a significant act is recognised as revenue when the act is completed (for example, fees arising from negotiating, or participating in the negotiation of a transaction for a third-party, such as an arrangement for the acquisition of shares or other securities);
- income earned from the provision of services is recognised as revenue as the services are provided (for example, asset management, portfolio and other management advisory and service fees); and
- other fees and commission income and expense are recognised as the related services are performed or received.

Other fee and commission expenses relate mainly to credit card loyalty programme, commission and brokerage fees which are expensed as the services are received.

Fee income which forms an integral part of the effective interest rate of a financial instrument is recognised as an adjustment to the effective interest rate (for example, certain loan commitment fees) and recorded in 'Interest income'.

#### Asset management services

The Group provides asset management services. Fees for asset management services are calculated based on a fixed percentage of the value of assets managed and deducted from the customer's account balance on a monthly basis.

#### • Customer loyalty programme

The Group operates a rewards programme which allows customers to accumulate points when they purchase products on the Group's credit cards. The points can then be redeemed for shopping rewards, cash back or air miles, subject to a minimum number of points being obtained. While some aspects of the programme are administered in-house, third party providers are used for certain other aspects of the programme.

In the case of the in-house administered aspects, the sale proceeds received are allocated between the products / services sold and the points issued. The proceeds allocated to the points are equal to their fair value. Fair value is determined by applying statistical techniques. The fair value of the points issued is deferred and recognised as revenue when the points are redeemed.

For aspects where third party providers are used, the consideration allocated to the awards credits collected on behalf of the third party are charged to the consolidated statement or profit or loss at the time of supplying the rewards.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# 3.17 Revenue recognition (continued)

#### (iv) Property related income

Property related income includes rental income, which is recognised on a straight line basis over the term of the lease and is recorded under 'other income' in the consolidated statement of profit or loss.

# (v) Dividend income

Dividend income is recognised when the right to receive payment is established. The presentation of dividend income in the consolidated statement of profit or loss depends on the classification and measurement of the equity investment, i.e.:

- for equity instruments designated at FVOCI, dividend income is presented as Dividend Income; and
- for equity instruments at FVPL, dividend income is presented as 'Net gains from investments at FVPL'.

# (vi) Share of profit of an associate

Share of profit of an associate reflects the Group's share of the results of operations of the associate.

#### 3.18 Provisions

A provision is recognised if as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

# 3.19 Foreign currencies

Foreign currency transactions are recorded at rates of exchange ruling at the value dates of the transactions. Monetary assets and liabilities denominated in foreign currencies at the reporting date, are translated at the foreign exchange rate ruling at spot date.

Non-monetary assets and liabilities denominated in foreign currencies, which are stated at historical cost, are translated at the foreign exchange rate ruling at the date of the transaction. Non-monetary assets and liabilities denominated in foreign currencies that are stated at fair value are translated at the foreign exchange rates ruling at the dates that the fair values were determined.

Forward foreign exchange contracts are translated into AED at market rates of exchange ruling at the reporting date. Foreign exchange differences arising on translation are recognised in the consolidated statement of profit or loss.

Foreign currency differences arising on translation are generally recognized in the consolidated statement of profit or loss. However, foreign currency differences arising from the translation of qualifying cash flow hedges to the extent that the hedge is effective, are recognised in OCI.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.20 Leasing

At inception of a contract, the Group assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the Group uses the definition of a lease in IFRS 16.

# i. Group acting as a lessee

At commencement or on modification of a contract that contains a lease component, the Group allocates consideration in the contract to each lease component on the basis of its relative standalone price. However, for leases of branches and office premises the Group has elected not to separate non-lease components and accounts for the lease and non-lease components as a single lease component.

The Group recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove any improvements made to branches or office premises.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Group's incremental borrowing rate. Generally, the Group uses its incremental borrowing rate as the discount rate.

The Group determines its incremental borrowing rate by analyzing its borrowings from various external sources and makes certain adjustments to reflect the terms of the lease and type of asset leased.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual value guarantee; and
- the exercise price under a purchase option that the Group is reasonably certain to exercise, lease payments in an optional renewal period if the Group is reasonably certain to exercise an extension option, and penalties for early termination of a lease unless the Group is reasonably certain not to terminate early.

The lease liability is measured at amortised cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee, if the Group changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised insubstance fixed lease payment.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The Group presents right-of-use assets in 'property and equipment' and lease liabilities in 'other liabilities' in the statement of financial position.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# 3.20 Leasing (continued)

# i. Group acting as a lessee (continued)

# Short-term leases and leases of low-value assets

The Group has elected not to recognise right-of-use assets and lease liabilities for leases of low-value assets and short-term leases, including leases of IT equipment. The Group recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

#### ii. Group acting as a lessor

At inception or on modification of a contract that contains a lease component, the Group allocates the consideration in the contract to each lease component on the basis of their relative stand-alone selling prices.

When the Group acts as a lessor, it determines at lease inception whether the lease is a finance lease or an operating lease.

To classify each lease, the Group makes an overall assessment of whether the lease transfers substantially all of the risks and rewards incidental to ownership of the underlying asset. If this is the case, then the lease is a finance lease; if not, then it is an operating lease. As part of this assessment, the Group considers certain indicators such as whether the lease is for the major part of the economic life of the asset.

# 3.21 Fiduciary activities

The Group provides wealth management solutions to manage client assets. These assets are held in the Group's custody and are invested on behalf of the client in third party funds, and other securities like bonds and sukuk.

These assets and income arising from these assets are not included in the Group's consolidated financial statements as the risk and rewards incidental to ownership of these assets lie with the client.

#### 3.22 Acceptances

Acceptances arise when the Bank is under an obligation to make payments against documents drawn under letters of credit. Acceptances specify the amount of money, the date and the person to which the payment is due. After acceptance, the instrument becomes an unconditional liability (time draft) of the Bank and is therefore recognised as a financial liability in the consolidated statement of financial position with a corresponding contractual right of reimbursement from the customer recognised as a financial asset.

Acceptances have been considered within the scope of IFRS 9 - Financial Instruments and continued to be recognised as a financial liability in the consolidated statement of financial position with a contractual right of reimbursement from the customer as a financial asset.

# 3.23 Derivative product types

A derivative is a financial instrument whose value changes in response to an underlying variable, that requires little or no initial investment and that is settled at a future date. The Group enters into a variety of derivative financial instruments to manage the exposure to profit and foreign exchange rate risks, including unilateral promise to buy/sell currencies and interest rate swap.

#### **Forwards**

Forwards are contractual agreements to either buy or sell a specified currency, commodity or financial instrument at a specific price and date in the future. Forwards are customized contracts transacted in the overthe-counter market.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.23 Derivative product types (continued)

#### **Swaps**

Swaps are contractual agreements between two parties to exchange interest or foreign currency differentials based on a specific notional amount. For interest rate swaps, counterparties generally exchange fixed and floating rate interest payments based on a notional value in a single currency. For currency swaps, the underlying amounts are exchanged in different currencies.

#### **Options**

Options are contractual agreements that convey the right, but not the obligation, to either buy or sell a specific amount of a commodity or financial instrument at a fixed price, either at a fixed future date or at any time within a specified period.

#### (i) Derivative related credit risk

Credit risk in respect of derivative financial instruments arises from the potential for a counterparty to default on its contractual obligations and is limited to the positive fair value of instruments that are favorable to the Group and potential future fluctuations. The majority of the fair value of favorable contracts (and therefore credit risk) is exposure to financial institutions.

# (ii) Derivatives held or issued for trading purposes

Most of the Group's derivative trading activities relate to sales and position coverage. Sales activities involve offering products to customers at competitive prices in order to enable them to transfer, modify or reduce current and expected risks.

Interest rate derivatives trading are conducted under Assets & Liabilities Committee (ALCO) approved limits.

Derivatives are initially recognised in the consolidated financial statements at cost being its fair value, for the premium received / paid. All derivatives are carried at their fair values as assets where the fair values are positive and as liabilities where the fair values are negative. Subsequent to initial recognition derivatives (held for trading) are measured at fair value with fair value changes recognised in the consolidated statement of profit or loss.

# 3.24 Earnings per share

The Group presents basic and diluted earnings per share (EPS) data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Bank by the weighted average number of ordinary shares outstanding during the year. Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

# 3.25 Segment reporting

An operating segment is a component of the Group that engages in business activities from which it may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Group's other components, whose operating results are reviewed regularly by the Executive Committee to make decisions about resources allocated to the segment and assess its performance, and for which distinct financial information is available. Segment results that are reported to the Executive Committee include items directly attributable to a segment as well as those that can be allocated on a reasonable basis.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# 3.26 Related parties

An entity is considered related party of the Group if:

- a) A person or a close member of that person's family is related to the Group if that person:
  - i. has control or joint control of the Group;
  - ii. has significant influence over the Group; or
  - iii. is a member of the key management personnel of the Group.
- b) An entity is related to a Group if any of the following conditions applies:
  - i. The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
  - ii. One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
  - iii. Both entities are joint ventures of the same third party.
  - iv. One entity is a joint venture of a third entity and the other entity is an associate of the third entity.
  - v. The entity is controlled or jointly controlled by a person identified in (a).
  - vi. A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
- c) The entity is a post-employment benefit plan for the benefit of employees of either the reporting entity or an entity related to the reporting entity.

Other than the transactions disclosed in note 33, the Group enters into transactions with other Government entities. In accordance with the exemption available in the revised IAS 24, these transactions with such related Government entities are not collectively or individually significant and have not been disclosed.

# 3.27 Impairment of non-financial assets

At the end of each reporting period, the Group reviews the carrying amounts of their non-financial assets to determine whether there is any indication of an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Group estimates the recoverable amount of the cash-generating unit to which the asset belongs. Where a reasonable and consistent basis of allocation can be identified, corporate assets are also allocated to individual cash-generating units, or otherwise they are allocated to the smallest group of cash-generating units for which a reasonable and consistent allocation basis can be identified.

Recoverable amount is the higher of fair value less costs to sell and value in use. If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in consolidated statement of profit or loss.

Where an impairment loss subsequently reverses, the carrying amount of the asset (or cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in consolidated statement of profit or loss.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### 3.28 Zakat

The Bank discharges Zakat in accordance with the CBUAE notice no CBUAE/BSD/N/2020/3519, the Ministerial council for services' resolution no. (176/3) of 2007 and the Cabinet Resolution No. (15/9) of 2020. The calculation of Zakat is based on the guidance and approval of the Bank's Internal Sharia Supervision Committee (ISSC) as follows:

- o Zakat on shareholders' equity (except paid up capital) is discharged from the retained earnings.
- o Zakat is disbursed to Sharia channels through a committee formed by management.
- Shareholders themselves are responsible to pay Zakat on their paid up capital.

The ISSC reviewed the Zakat calculation and confirmed that no Zakat is payable based on 2020 financial results.

# 3.29 Interest Rate Benchmark Reform

Interbank offered rates ("IBORs"), such as the London Interbank Offered Rate ("LIBOR"), plays a critical role in global financial markets, serving as reference rates for derivatives, loans and securities, and as parameters in the valuation of financial instruments.

Uncertainty surrounding the integrity of IBOR rates has in recent years, led regulators, central banks and market participants to work towards a transition to alternative risk-free benchmark reference rates ("RFRs") and market-led working groups in respective jurisdictions have recommended alternative risk-free reference rates, which are gradually being adopted. Progress in the transition to these new benchmarks has resulted in significant uncertainty in the future of IBOR benchmarks beyond 1 January 2022.

The majority of LIBOR and other Interbank Offer Rates ("IBORs") are expected to be discontinued after 31 December 2021 and replaced with certain Alternative Reference Rates ("ARRs"), with the exception of certain USD LIBOR rates were cessation may be delayed until 30 June 2023. The transition away from the IBORs covers most of the business units and support functions of the Group.

Management is running a project on the Group's transition activities and continues to engage with various stakeholders to support an orderly transition and to mitigate the risks resulting from the transition. The project is significant in terms of scale and complexity and will impact products, internal systems and processes.

Notes to the consolidated financial statements

For the year ended 31 December 2020

#### 4 USE OF ESTIMATES AND JUDGEMENTS

The preparation of the consolidated financial statements requires management to make estimates and assumptions that affect the application of accounting policies and reported amounts of assets, liabilities, income and expenses. Such estimates are necessarily based on assumptions about several factors involving varying degrees of judgment and uncertainty and actual results may therefore differ, resulting in future changes in these estimates.

# Critical judgements in applying the Group's accounting policies

In particular, considerable management judgment is required in respect of the following issues:

#### 4.1 Going concern

The Group's management has made an assessment of its ability to continue as going concern and is satisfied that it has the resources to continue in business for the foreseeable future. Furthermore, management is not aware of any material uncertainties that may cast significant doubt on the Group's ability to continue as a going concern. Therefore, the consolidated financial statements continue to be prepared on the going concern basis.

# 4.2 Impairment of non-financial assets

The Group assesses at each reporting date whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, the Group estimates the asset's recoverable amount. An asset's recoverable amount is the higher of an asset's or CGU's fair value less costs to sell and its value in use.

In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, an appropriate valuation model is used. These calculations are corroborated by other available fair value indicators.

# 4.3 Financial asset classification

Assessment of the business model within which the assets are held and assessment of whether the contractual terms of the financial asset are solely payments of principal and interest on the principal amount outstanding.

#### 4.4 Significant increase in credit risk

As explained in note 3.1.1 (e), ECL are measured as an allowance equal to 12-month ECL for Stage 1 assets, or lifetime ECL assets for Stage 2 or Stage 3 assets. An asset moves to Stage 2 when its credit risk has increased significantly since initial recognition. IFRS 9 does not define what constitutes a significant increase in credit risk. In assessing whether the credit risk of an asset has significantly increased the Group takes into account qualitative and quantitative reasonable and supportable forward looking information.

# 4.5 Establishing groups of assets with similar credit risk characteristics

When ECLs are measured on a collective basis, the financial instruments are grouped on the basis of shared risk characteristics. Refer to note 3.1.1 (e) for details of the characteristics considered in this judgement. The Group monitors the appropriateness of the credit risk characteristics on an ongoing basis to assess whether they continue to be similar. This is required in order to ensure that should credit risk characteristics change there is appropriate re-segmentation of the assets. This may result in new portfolios being created or assets moving to an existing portfolio that better reflects the similar credit risk characteristics of that group of assets. Resegmentation of portfolios and movement between portfolios is more common when there is a significant increase in credit risk (or when that significant increase reverses) and so assets move from 12-month to lifetime ECLs, or vice versa, but it can also occur within portfolios that continue to be measured on the same basis of 12-month or lifetime ECLs but the amount of ECL changes because the credit risk of the portfolios differ.

#### 4.6 Models and assumptions used

The Group uses various models and assumptions in measuring fair value of financial assets as well as in estimating ECL. Judgement is applied in identifying the most appropriate model for each type of asset, as well as for determining the assumptions used in these models, including assumptions that relate to key drivers of credit risk. See note 3.1.1 (e) for more details on ECL.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 4 USE OF ESTIMATES AND JUDGEMENTS (CONTINUED)

#### 4.7 Key sources of estimation uncertainty

The following are key estimations that have been used in the process of applying the Group's accounting policies:

- Establishing the number and relative weightings of forward-looking scenarios for each type of product / market and determining the forward looking information relevant to each scenario: When measuring ECL the Group uses reasonable and supportable forward looking information, which is based on assumptions for the future movement of different economic drivers and how these drivers will affect each other.
- Probability of default: PD constitutes a key input in measuring ECL. PD is an estimate of the likelihood of default over a given time horizon, the calculation of which includes historical data, assumptions and expectations of future conditions.
- Loss Given Default: LGD is an estimate of the loss arising on default. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, taking into account cash flows from collateral and integral credit enhancements.

# 4.8 Impact of COVID-19

On 11 March 2020, the World Health Organisation ("WHO") officially declared COVID-19 a global pandemic. In light of the rapid spread of COVID-19 across the globe, various economies and sectors have faced significant disruptions and uncertainty as a result of measures taken by governments to contain or delay the spread of the virus. This note describes the impact of the outbreak on the Group's operations and the significant estimates and judgements applied by management in assessing the values of assets and liabilities as at 31 December 2020.

# (i) Credit risk management

In addition to the management of credit risk described in Note 35 b. (i), the Group has identified the most vulnerable sectors to this stressed situation in response to the COVID-19 outbreak, and reviews are being conducted on a more frequent basis:

- Tourism and Hospitality
- Aviation and Airlines
- Retail

- Logistics
- Real Estate
- Education

The Group continues to apply robust underwriting standards to companies in the above sectors, especially for any new to bank customers. Extra measures, such as requiring additional approvals for disbursals of facilities have been implemented to ensure a high level of scrutiny over the credit management process. The Bank will continue to demonstrate sound prudence and vigor in underwriting across the retail sector whilst supporting customers and businesses across the UAE.

On a case by case basis in the Institutional, Corporate and Personal banking segments, the Group has approved payment holidays to certain customers. The bank has extensively reviewed the past account conduct and payment history of the borrowers requesting for deferral, prior to approval. Significant judgment is applied when assessing whether the cash flow and liquidity issues faced by the customer are temporary or long term in nature.

Notes to the consolidated financial statements For the year ended 31 December 2020

# USE OF ESTIMATES AND JUDGEMENTS (CONTINUED)

# 4.8 Impact of COVID-19 (continued)

# (i) Credit risk management (continued)

As required by Central Bank under the notice no CBUAE/BSD/N/2020/2019, the customers benefitting from payment deferrals under the TESS program and the customers benefitting outside the program (Non-TESS) have been split into the below two main categories:

# Group 1: Customers that are temporarily and mildly impacted by the Covid-19 crisis.

This sub segment includes borrowers for which the credit deterioration is not considered significant enough to trigger a significant increase in credit risk. Such customers are expected to face short term liquidity issues caused by business disruption / salary cuts and are expected to recover rapidly once the economic environment stabilizes. These accounts are not considered to have sufficient deterioration in credit quality to trigger a stage migration and the staging maybe retained at the pre-crisis level.

# Group 2: Customers that are expected to face substantial changes in their credit worthiness beyond liquidity issues.

This sub segment includes borrowers for which the credit deterioration is more significant and prolonged, ranging beyond liquidity issues, with an extended recovery period. For customers in Group 2, there may be sufficient deterioration in credit risk to trigger a migration to stage 2 or 3.

The Grouping of the client is based on a combination of quantitative analysis and judgmental approach based on subject matter expert views within the Group.

As of 31 December 2020, there are no clients benefiting from payment deferrals under the TESS program.

Non-Targeted Economic Support Scheme (Non-TESS) utilization by industry and segment as at 31 December 2020 are summarised below:

AED'000

Sector	Group 1		Group 1		Grou	p 2
	Amount	Total loans	Amount	Total loans		
	deferred	and advances	deferred	and		
				advances		
Construction and real estate	225,617	2,188,192	18,978	280,620		
Financial and Insurance activities	2,590	51,800	-	-		
Hospitality	82,736	1,285,054	23,800	248,276		
Individual loans for business	15,993	190,859	13	123		
Individual Loans for consumption	3,833	141,654	4,531	46,218		
Manufacturing	29,500	51,076	-	-		
Services	17,504	344,694	-	-		
Trade and others	155,875	1,367,267	13,441	33,507		
	533,648	5,620,596	60,763	608,744		
Expected Credit Loss (ECL)		65,957		63,183		

# Notes to the consolidated financial statements

For the year ended 31 December 2020

# 4 USE OF ESTIMATES AND JUDGMENTS (CONTINUED)

# 4.8 Impact of COVID-19 (continued)

# (i) Credit risk management (continued)

Below is an analysis of change in ECL allowance by industry sector since 1 January 2020 on the bank's customers benefitting from payment deferrals under the Non-TESS program as at 31 December 2020 are summarised below:

**AED'000** 

Sector	Impairment allowance
ECL allowance as at 1 January 2020	73,513
Construction and real estate	25,115
Hospitality	18,976
Financial and Insurance activities	19
Services	(641)
Manufacturing	(1,650)
Individual loans for business	435
Individual Loans for consumption	1,657
Trade and others	11,716
ECL allowance as at 31 December 2020	129,140

A case by case analysis has been performed for wholesale customers with material exposures and portfolio approach followed for retail customers and customers with smaller exposures. Based on the above considerations, customers availing Non-TESS as at 31 December 2020 have been categorised as follows:

AED'000

Segment	Group	Number of Customers	Payment deferrals under Non- TESS	Exposure	Impairment allowance
Institutional and	Group 1	57	531,141	5,499,956	64,146
Corporate banking	Group 2	12	60,364	584,885	59,929
Personal banking	Group 1	298	2,507	120,640	1,811
	Group 2	40	399	23,859	3,254
Total		407	594,411	6,229,340	129,140

# Migration of staging

Customers that are categorised as Group 1 will remain in the same stage as of Q1 2020 since these customers do not have substantial changes to their credit worthiness. Further, customers that are categorised as Group 2 may move to Stage 3 if the other conditions of significant increase in credit risk are met.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 4 USE OF ESTIMATES AND JUDGMENTS (CONTINUED)

# 4.8 Impact of COVID-19 (continued)

# (i) Credit risk management (continued)

The IFRS 9 stage classifications of customers availing Non-TESS as at 31 December 2020 are summarized below:

					AED'000
			Payment		
Segment	Stage	Group	deferrals		
5585	01480	0.00.6	under Non-		Impairment
			TESS	Exposure	allowance
Institutional and	Stage 1	Group 1	531,141	5,499,956	64,146
Corporate banking		Group 2	-	-	-
			531,141	5,499,956	64,146
	Stage 2	Group 1	-	-	-
		Group 2	60,364	584,885	59,929
			60,364	584,885	59,929
	Stage 3	Group 1	-	-	-
		Group 2	-	-	-
			-	-	-
Total			591,505	6,084,841	124,075
Personal banking	Stage 1	Group 1	2,507	120,640	1,811
		Group 2	-	-	-
			2,507	120,640	1,811
	Stage 2	Group 1	-	-	-
		Group 2	345	23,022	2,461
			345	23,022	2,461
	Stage 3	Group 1	-	-	-
		Group 2	54	837	793
			54	837	793
Total			2,906	144,499	5,065
Grand total			594,411	6,229,340	129,140

Stage migration of exposure since 1 January 2020, of customers benefiting from payment deferrals under the Non-TESS program by business segment as at 31 December 2020 are summarised below:

**AED'000** Stage 1 Stage 2 Stage 3 Total Institutional and Corporate banking As at 1 January 2020 5,114,573 502,919 5,617,492 - Transfer from stage 1 to stage 2 (183,483)183,483 - Transfer from stage 2 to stage 1 30,258 (30,258)Change in exposure within same stage 538,608 (71,259)467,349 As at 31 December 2020 5,499,956 584,885 6,084,841 Personal banking As at 1 January 2020 128,130 11,233 139,363 - Transfer from stage 1 to stage 2 (12,689)12,689 953 - Transfer from stage 1 to stage 3 (953)- Transfer from stage 2 to stage 1 6,771 (6,771)Change in exposure within same stage (619)5,871 (116)5,136 837 As at 31 December 2020 120,640 23,022 144,499

Notes to the consolidated financial statements For the year ended 31 December 2020

# 4 USE OF ESTIMATES AND JUDGMENTS (CONTINUED)

# 4.8 Impact of COVID-19 (continued)

# (ii) Liquidity risk management

The effects of COVID-19 on the liquidity and funding risk profile of the banking system are evolving and continue to be evaluated, as Governments around the world contribute to provide relief and mitigate the adverse effects of the crisis. The key risk factors include:

- Sustained periods of lower oil prices combined with significantly lower economic output will lead to constraints on the banking sector's funding capabilities and liquidity management;
- Potential rise in the cost of funds due to reduced deposit inflows from the general public and government entities; and
- Weakened credit outlook may have a negative impact on lending, which will further contribute to a slowdown in economic growth.

The UAE Central Bank has announced AED 256 billion stimulus package in an attempt to combat the above effects of COVID-19 and ease the liquidity constraints in the UAE Banking Sector, by providing relief to the local economy. The stimulus package includes the launch of the Targeted Economic Support Scheme ('TESS'), which allows banks to grant temporary relief to certain customers in the way of deferring payments, and allowing banks to apply for zero-cost funding from the Central Bank until 30 June 2021. The details of the benefits under the TESS package have been disclosed under "Other reliefs" section of recent regulatory updates.

The Group's management of liquidity risk is disclosed in note 35 d). In response to the COVID-19 outbreak, the bank continues to evaluate the liquidity and funding position and has taken into consideration the relief provided by the Central Bank. In Q2-2020, the bank has joined the Central Bank's TESS Programme described above and utilised the zero cost funds available to the bank which was fully paid off on 5 November 2020. The bank will continue to monitor the liquidity position and the risks associated with the evolving COVID-19 crisis.

# (iii) Use of estimates and judgements:

The spread of COVID-19 increased rapidly during the months following March 2020, and as the number of cases spiked governments around the world deployed a multitude of measures to combat the virus and protect their economies. The Bank exercises significant judgement in assessing and estimating areas such as Expected Credit Losses. The bank has updated its ECL model based on the latest macro-economic data provided by Moody's in December 2020.

# Governance around IFRS 9 ECL models and calculations

Given the significant impact that the macro-economic scenarios and weightages will have on the Bank's Expected Credit Losses (ECLs), the Bank has further strengthened its processes, controls and governance frameworks around macro-economic forecasting and the computation of Expected Credit losses. The Bank's IFRS 9 Committee, which reports to the Executive Management, has primary responsibility for overseeing the Bank's ECL models. To ensure the ongoing integrity of ECL calculations during times of extreme uncertainty and volatility, the Bank's IFRS 9 Committee exercises oversight by conducting regular reviews of the portfolio. The committee has been closely monitoring the macro-economic inputs applied to the IFRS 9 model at the bank and has recommended changes required during the current year in the light of relevant information received. The committee will continually assess the performance of the bank's portfolio, ensuring that credit risk behaviors align with the significant increase in credit risk policy and that the staging criteria remain relevant.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 4 USE OF ESTIMATES AND JUDGMENTS (CONTINUED)

# 4.8 Impact of COVID-19 (continued)

#### (iii) Use of estimates and judgements: (continued)

### Governance around IFRS 9 ECL models and calculations (continued)

The IFRS 9 Committee has reviewed the inputs and assumptions for IFRS 9 ECL measurement in light of available information. During the year, the bank has updated the macro economic variables that feed into the ECL model and this update reflects the impact of COVID-19 on the macro economic environment and in turn into the bank's ECL. The impact of this update was an increase in ECL charge by AED 83 million. The bank has also assessed the impact of the crisis and changed the weightages assigned to the scenario probabilities of its ECL models during the year. The probability of the adverse scenario was increased from 10% to 35% and the probability of the favourable scenario was reduced from 10% to 0%. The probability assigned to the base case scenario accordingly decreased from 80% to 65%. The impact of changing these scenario probabilities was an increase to the impairment loss allowance by AED 207 million.

During the year, the Bank has recalibrated its models using historic data for off balance sheet exposures.

# (iv) Fair value measurement of financial instruments

The Group's existing policy on fair value measurement of financial instruments is disclosed in note 3.1 (b). Given the significant impact of the COVID-19 pandemic on the global financial markets, the bank is closely monitoring whether the fair values of the financial assets and liabilities represent the price that would be achieved for transactions between market participants in the current scenario.

# (v) Investment properties

The Group's existing policy on the recognition and measurement of investment properties is disclosed in note 3.7.

As the real estate market becomes sluggish, adjustments to the fair values of the properties held were made to reflect the current circumstances. A few landlords in the commercial sector have been working with tenants to provide rent reliefs in the form of delayed payments or extended leases. The impact of COVID 19 is contained within the Bank's updated ECL model.

The Bank has not identified any significant impact to the fair values of investment properties during the year 2020. As the situation continues to unfold, the Bank will consistently monitor the market and ensure that the prices used by the Bank are an accurate representation of fair value in accordance with the requirements of IFRS 13.

# (vi) Recent regulatory updates:

On 15th March 2020, the CBUAE launched the Targeted Economic Support Scheme (TESS) to address and mitigate the adverse systematic economic impacts of COVID-19 on the UAE banking sector. The objectives of the program were to:

- -Facilitate the provision of temporary relief for the payments of principal and / or interest / profit on outstanding loans for all affected private sector corporates, SMEs and individuals, excluding loans extended to governments, government related entities ("GREs") and non-residents; and
- Facilitate additional lending capacity of banks, through the reliefs on existing capital buffers.

The constituents of the TESS program are detailed below:

a) Zero cost facility:

The Zero cost facility ("ZCF") consists of collateralized CBUAE liquidity facilities provided to eligible counter parties under the TESS program. Funds borrowed by the Bank under the ZCF are priced at zero interest rate and the Bank is expected to pass on this zero-cost benefit, at a minimum, to its clients who have been identified to be eligible as per TESS guidelines.

Out of CBUAE's total funding program of AED 50 billion, an amount of AED 2.35 billion has been earmarked for the Bank and was fully utilized in the Q2-20. The benefit had been passed onto cutomers in the form of payment reliefs. On 5 November 2020, the Bank fully paid back the facility.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 4 USE OF ESTIMATES AND JUDGMENTS (CONTINUED)

# 4.8 Impact of COVID-19 (continued)

# (vi) Recent regulatory updates: (continued)

a) Zero cost facility: (continued)

The ZCFs from CBUAE constitute a Government Grant, as per International Accounting Standard (IAS) 20, as they reflect a transfer of resources to the Bank by a government entity in return for compliance with certain future conditions related to the entity's operating activities, i.e. funding granted under the TESS is linked with the Bank's payment deferral schemes offered to customers.

The ZCFs are initially recorded at their fair values in accordance with the requirements of IFRS 13 and are subsequently measured in accordance with the requirements of IFRS 9.

# b) Other reliefs:

Key measures taken by the CBUAE include:

- Reduction of the reserve requirements by half for CASA deposits for all banks, from 14% to 7%;
- Under liquidity requirements relief, banks are allowed to fall below Liquidity Coverage Ratio (LCR) up to 70% and Eligible Liquid Assets Ratio (ELAR) up to 7%, to accommodate for the use of ZCF and to provide banks with additional flexibility to support the UAE economy;
- As part of stable funding relief, banks are allowed to fall below Net Stable Funding Ratio (NSFR) up to 90% and Advances to Stable Resources Ratio can be up to 110% to provide banks with additional flexibility to support the UAE economy;
- Funding obtained through CBUAE Zero Cost Funding facility under the TESS program should be treated as stable funding with a 50% factor for calculating NSFR and ASRR; and
- In line with the CBUAE circular notice no. CBUAE/BSD/N/2020/4980 dated 20 November 2020, it has decided to implement the remaining of the Standards in a phased in manner as follows:
- Q2 2021: (Basel III part 1) Credit Risk, Market Risk and Operational Risk.
- Q4 2021: (Basel III part 2) Equity Investment in Funds, Securitisation, Counterparty Credit Risk, Leverage Ratio, and Pillar 3 (except for Credit Value Adjustment).
- Q2 2022: (Basel III part 3) Credit Value Adjustment and Pillar 3 (for Credit Value Adjustment).
- In order to relieve the pressure on financial institutions, the CBUAE, vide its official paper issued on 5 April 2020, has allowed banks to apply a prudential filter to IFRS 9 expected loss provisions. The prudential filter aims to minimize the effect of IFRS 9 provisions on regulatory capital, in view of the expected volatility due to the COVID-19 crisis. The filter will allow Banks to partially add incremental ECL provisions back to their Tier 2 capital for the purpose of calculating capital adequacy ratios. Banks are however required to reverse this capital benefit in a gradual and phased manner over a period of 5 years (ending on 31 December 2024). The CBUAE has also granted extension of the capital buffer relief to 31 December 2021 for banks enrolled in the TESS program.

# (vii) Concentration analysis:

Please refer to note 35-b), which discloses the sector categorization of assets as at 31 December 2020.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 4 USE OF ESTIMATES AND JUDGMENTS (CONTINUED)

# 4.9 Changes in useful lives of fixed assets:

International accounting standard 16 - Property, Plant and Equipment requires that the useful life of assets should be reviewed at least annually, and if expectations differ from previous estimates, any change is accounted for prospectively as a change in estimate. Accordingly, the useful lives of the below fixed asset categories have been reviewed as detailed below.

The cost of all property and equipment other than freehold land and capital work in progress is depreciated using the straight-line method over the following estimated useful lives:

Buildings30 to 60 yearsComputer equipment3 to 10 yearsLeasehold improvements5 to 10 yearsComputer software7 yearsBuilding renovations7 yearsMotor vehicles5 yearsFurniture and fixtures7 years

Depreciation methods, useful lives and residual values are reassessed at each reporting date and prospectively adjusted if appropriate. Changes in the expected useful life of assets are accounted for by changing the depreciation period or method, as appropriate, and treated as changes in accounting estimates.

The Group has updated the useful lives of capitalized fixed assets and sets the default rate for future assets, which resulted in a reduction of depreciation charge for the year by AED 49.6 million.

# 5 APPLICATION OF NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS "IFRS"

#### 5.1 Relevant new and revised IFRS applied with no material effect on the consolidated financial

The following new and revised IFRS have been adopted in these consolidated financial statements. The application of these new and revised IFRS has not had any material impact on the amounts reported for the current and prior periods.

Effective for

Effective for

annual periods
beginning on or
after

(a) Definition of a Business – Amendments to IFRS 3

(b) Interest Rate Benchmark Reform – Amendments to IFRS 9, IAS 39 and IFRS 7

(c) Definition of Material – Amendments to IAS 1 and IAS 8

(d) The Conceptual Framework for Financial Reporting

annual periods
beginning on or
after

1 January 2020

1 January 2020

Other than the above, there are no other significant IFRSs and amendments that were effective for the first time for the financial year beginning on or after 1 January 2020.

#### 5.2 Relevant new and revised IFRS issued but not yet effective

The Group has not applied the following new and revised IFRS, amendments and interpretations that have been issued but not yet effective:

	annual periods
	beginning on or
	<u>after</u>
(a) Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16 relating to phase 2 of interest rate benchmark reforms	1 January 2021
(b) Amendments to IAS 16 Property, plant and equipment relating to proceeds before intended use	1 January 2022
(c) Amendment to IAS 37 Provisions, Contingent Liabilities and Contingent Assets relating to onerous contracts.	1 January 2022
(d) Annual improvements to IFRS standards 2018 - 2020	1 January 2022
(e) Amendments to IAS 1 Presentation of Financial Statements relating to classification of Liabilities as Current or Non-Current	1 January 2023
(f) Amendment to IFRS 17 Insurance contracts	1 January 2023

Management anticipates that these IFRS and amendments will be adopted in the consolidated financial statements in the initial period when they become mandatorily effective. The impact of these standards and amendments are currently being assessed by the management.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# **6 FINANCIAL ASSETS AND LIABILITIES**

# 6.1 Financial assets and liabilities classification

The table below sets out the Group's financial assets and liabilities classification in accordance with the categories of financial instruments in IFRS 9:

categories of financial instruments in IFRS 9:				
	Fair value		Amortised	Total
	through	through OCI	cost	carrying
	profit or loss			amount
31 December 2020	AED'000	AED'000	AED'000	AED'000
Cash and balances with Central Bank	-	-	13,162,743	13,162,743
Due from banks, net	-	-	4,218,894	4,218,894
Loans and advances and Islamic financing, net	-	-	65,288,572	65,288,572
Investment securities	320,989	4,941,608	-	5,262,597
Bankers acceptances	-	-	5,972,327	5,972,327
Other assets, net	874,857	-	815,707	1,690,564
Total financial assets	1,195,846	4,941,608	89,458,243	95,595,697
Due to banks	-	-	4,782,749	4,782,749
Customer deposits and Islamic customer deposits	-	-	69,750,833	69,750,833
Notes and medium term borrowing	-	-	1,764,059	1,764,059
Due for trade acceptances	-	-	5,972,327	5,972,327
Other liabilities	795,081	-	1,283,159	2,078,240
Total financial liabilities	795,081	-	83,553,127	84,348,208
	Fair value	Fair value	Amortised	Total
	through	through OCI	cost	carrying
	profit or loss			amount
	AED'000	AED'000	AED'000	AED'000
31 December 2019				
Cash and balances with Central Bank	-	-	12,592,641	12,592,641
Due from banks, net	-	-	2,427,735	2,427,735
Loans and advances and Islamic financing, net	-	-	60,180,810	60,180,810
Investment securities	253,861	5,359,426	-	5,613,287
Bankers acceptances	-	-	5,346,819	5,346,819
Other assets, net	485,029	-	486,708	971,737
Total financial assets	738,890	5,359,426	81,034,713	87,133,029
Due to banks	-	_	4,166,589	4,166,589
Customer deposits and Islamic customer deposits	-	-	63,334,333	63,334,333
Notes and medium term borrowing	-	_	3,231,072	3,231,072
Due for trade acceptances	-	-	5,346,819	5,346,819
Other liabilities	407,228	_	1,293,923	1,701,151
Total financial liabilities	407,228	_	77,372,736	77,779,964
וטנמו ווומוונומו וומטווונוכז	407,220		11,312,130	11,113,304

Notes to the consolidated financial statements For the year ended 31 December 2020

# 6 FINANCIAL ASSETS AND LIABILITIES (CONTINUED)

# **6.2** Fair value measurement – Fair value hierarchy:

The table below shows categorization of fair value of financial assets and liabilities into different levels of the fair value hierarchy:

				Total fair
	Level 1	Level 2	Level 3	value
	AED'000	AED'000	AED'000	AED'000
31 December 2020				
Investments				
Equity instruments and funds	93,849	-	300,347	394,196
Fixed and floating rate securities	4,868,401	-	-	4,868,401
Positive market value of forward foreign				
exchange contracts and other derivatives				
Fair value through profit or loss	-	874,389	-	874,389
Held for fair value hedge	-	468	-	468
Held for cash flow hedge	-	-	-	-
Negative market value of forward foreign				
exchange contracts and other derivatives				
Fair value through profit or loss	-	(780,214)	-	(780,214)
Held for fair value hedge	-	(8,453)	-	(8,453)
Held for cash flow hedge		(6,414)	-	(6,414)
	4,962,250	79,776	300,347	5,342,373
31 December 2019				
Investments				
Equity instruments and funds	48,786		254,030	302,816
Fixed and floating rate securities	5,310,471	-	254,050	5,310,471
Positive market value of forward foreign	3,310,471	-	-	3,310,471
exchange contracts and other derivatives				
Fair value through profit or loss		101 115		101 115
Held for fair value hedge	-	484,145	-	484,145
Held for cash flow hedge	-	884	-	884
Negative market value of forward foreign	-	004	-	004
exchange contracts and other derivatives				
_		(200.070)		(200.070)
Fair value through profit or loss Held for fair value hedge	-	(398,070)	-	(398,070) (5,582)
Held for cash flow hedge	-	(5,582) (3,576)	-	(3,576)
neid for cash now neage	5,359,257	77,801	254,030	5,691,088
	3,333,237	, ,,,,,,,,	25-1,050	3,031,000

The carrying values of the financial assets and liabilities (that are not stated at fair value) are not significantly different from their fair values.

During the year there were no transfers between Level 1, Level 2 and level 3 of the fair value hierarchy above. Further, there has been no change in the valuation techniques in relation to valuation of financial instruments during the current or prior year.

During the year 2019 the Bank has acquired some unquoted equity investments in settlement of debt which are treated as Level 3. These investments are measured at fair value through profit or loss with reference to the net asset values of the respective funds.

During the year 2020 the Bank has acquired unquoted fund investments in settlement of debt which are treated as Level 3. These investments are measured at fair value through other comprehensive income with reference to the net asset values of the respective funds.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 7 CASH AND BALANCES WITH CENTRAL BANK

	2020	2019
	AED'000	AED'000
Cash on hand	739,726	430,163
Balances with Central Bank U.A.E		
- Statutory reserves and other deposits	3,073,017	6,962,478
- Negotiable certificates of deposit	9,350,000	5,200,000
	13,162,743	12,592,641

Effective 28 October 2020, the CBUAE introduced new regulations regarding reserve requirements for deposit-taking licensed financial institutions. Under the new regulation, deposit-taking licensed institutions are allowed to draw on their reserve balances held in the CBUAE on any day up to 100% for daily settlement purposes or to deal with any swings on overnight money market rates, while ensuring that the daily average requirements over a 14-day reserve maintenance period is met. The level of reserves required changes periodically in accordance with business requirements and the directives of the Central Bank.

Cash and balances with Central Bank is classified under stage 1 as per IFRS 9. There are no expected credit losses and hence no provision has been recognised.

# 8 DUE FROM BANKS, NET

	2020	2019
	AED'000	AED'000
Current and demand deposits	2,871,638	1,459,479
Overnight, call and short notice	1,008,402	611,368
Loans to banks	340,278	360,021
Gross due from banks	4,220,318	2,430,868
Allowances for impairment losses	(1,424)	(3,133)
Net due from banks	4,218,894	2,427,735
Within the U.A.E.	387,404	178,499
Outside the U.A.E.	3,831,490	2,249,236
	4,218,894	2,427,735

Due from banks is classified under stage 1 as per IFRS 9. The expected credit loss as at 31 December 2020 is AED 1,424 thousand (31 December 2019: AED 3,133 thousand).

Notes to the consolidated financial statements For the year ended 31 December 2020

# 9 LOANS AND ADVANCES AND ISLAMIC FINANCING, NET

The composition of the loans and advances and Islamic financing portfolio is as follows:

	2020	2019
Loans and advances	AED'000	AED'000
Overdrafts	7,812,960	7,018,523
Loans	45,096,499	40,327,233
Advances against letters of credit and trust receipts	1,608,063	3,219,631
Bills discounted	2,418,037	2,089,718
Gross loans and advances	56,935,559	52,655,105
Islamic financing		
Murabaha and Tawaruq	4,814,715	4,503,190
ljara	7,114,905	6,792,880
Others	184,120	88,086
Gross Islamic financing	12,113,740	11,384,156
Gross loans and advances and Islamic financing	69,049,299	64,039,261
Allowances for impairment losses	(3,760,727)	(3,858,451)
Net loans and advances and Islamic financing	65,288,572	60,180,810

An analysis of changes in the gross carrying amount and the corresponding ECL allowances is as follows:

	Chana 1	Ctoro 2	Ctoro 2	Total
	Stage 1	Stage 2	Stage 3	
	AED'000	AED'000	AED'000	AED'000
Gross exposure at 1 January 2020	52,348,762	7,198,430	4,492,069	64,039,261
Net transfers between stages	(4,468,901)	2,110,891	2,358,010	-
Net additions / (repayments)	7,626,147	(931,595)	(248,123)	6,446,429
Amounts written off	-	-	(1,436,391)	(1,436,391)
At 31 December 2020	55,506,008	8,377,726	5,165,565	69,049,299
	Stage 1	Stage 2	Stage 3	Total
	AED'000	AED'000	AED'000	AED'000
ECL allowance at 1 January 2020	517,614	609,152	2,731,685	3,858,451
Net transfers between stages	(14,168)	(207,610)	221,778	-
Net impairment charge	149,530	116,381	1,219,166	1,485,077
Recoveries	-	-	(146,410)	(146,410)
Amounts written off	-	-	(1,436,391)	(1,436,391)
At 31 December 2020	652,976	517,923	2,589,828	3,760,727
	Stage 1	Stage 2	Stage 3	Total
	Stage 1 AED'000	Stage 2 AED'000	Stage 3 AED'000	
Gross exposure at 1 January 2019	AED'000	AED'000	AED'000	AED'000
Gross exposure at 1 January 2019 Net transfers between stages	<b>AED'000</b> 45,693,693	<b>AED'000</b> 4,517,906	<b>AED'000</b> 3,846,341	
Net transfers between stages	<b>AED'000</b> 45,693,693 (3,944,160)	<b>AED'000</b> 4,517,906 3,034,794	<b>AED'000</b> 3,846,341 909,366	<b>AED'000</b> 54,057,940
•	<b>AED'000</b> 45,693,693	<b>AED'000</b> 4,517,906	<b>AED'000</b> 3,846,341 909,366 22,658	<b>AED'000</b> 54,057,940 - 10,267,617
Net transfers between stages Net additions / (repayments)	<b>AED'000</b> 45,693,693 (3,944,160)	<b>AED'000</b> 4,517,906 3,034,794	<b>AED'000</b> 3,846,341 909,366	<b>AED'000</b> 54,057,940
Net transfers between stages Net additions / (repayments) Amounts written off	AED'000 45,693,693 (3,944,160) 10,599,229 - 52,348,762	AED'000 4,517,906 3,034,794 (354,270) - 7,198,430	AED'000 3,846,341 909,366 22,658 (286,296) 4,492,069	AED'000 54,057,940 - 10,267,617 (286,296)
Net transfers between stages Net additions / (repayments) Amounts written off	<b>AED'000</b> 45,693,693 (3,944,160) 10,599,229	<b>AED'000</b> 4,517,906 3,034,794 (354,270)	AED'000 3,846,341 909,366 22,658 (286,296)	AED'000 54,057,940 - 10,267,617 (286,296) 64,039,261 Total
Net transfers between stages Net additions / (repayments) Amounts written off	AED'000 45,693,693 (3,944,160) 10,599,229 - 52,348,762 Stage 1	AED'000 4,517,906 3,034,794 (354,270) - 7,198,430 Stage 2	AED'000 3,846,341 909,366 22,658 (286,296) 4,492,069 Stage 3	AED'000 54,057,940 - 10,267,617 (286,296) 64,039,261
Net transfers between stages Net additions / (repayments) Amounts written off At 31 December 2019	AED'000 45,693,693 (3,944,160) 10,599,229 - 52,348,762 Stage 1 AED'000	AED'000 4,517,906 3,034,794 (354,270) - 7,198,430 Stage 2 AED'000	AED'000 3,846,341 909,366 22,658 (286,296) 4,492,069 Stage 3 AED'000	AED'000 54,057,940 - 10,267,617 (286,296) 64,039,261 Total AED'000
Net transfers between stages Net additions / (repayments) Amounts written off At 31 December 2019  ECL allowance at 1 January 2019	AED'000 45,693,693 (3,944,160) 10,599,229 - 52,348,762 Stage 1 AED'000 685,655	AED'000 4,517,906 3,034,794 (354,270) - 7,198,430 Stage 2 AED'000 335,311	AED'000 3,846,341 909,366 22,658 (286,296) 4,492,069 Stage 3 AED'000 2,092,027	AED'000 54,057,940 - 10,267,617 (286,296) 64,039,261 Total AED'000
Net transfers between stages Net additions / (repayments) Amounts written off At 31 December 2019  ECL allowance at 1 January 2019 Net transfers between stages	AED'000 45,693,693 (3,944,160) 10,599,229 - 52,348,762 Stage 1 AED'000 685,655 2,934	AED'000 4,517,906 3,034,794 (354,270) - 7,198,430 Stage 2 AED'000 335,311 (43,023)	AED'000 3,846,341 909,366 22,658 (286,296) 4,492,069  Stage 3 AED'000 2,092,027 40,089	AED'000 54,057,940 - 10,267,617 (286,296) 64,039,261 Total AED'000 3,112,993 - 1,117,145
Net transfers between stages Net additions / (repayments) Amounts written off At 31 December 2019  ECL allowance at 1 January 2019 Net transfers between stages Net (reversals) / impairment charge Recoveries	AED'000 45,693,693 (3,944,160) 10,599,229 - 52,348,762 Stage 1 AED'000 685,655 2,934	AED'000 4,517,906 3,034,794 (354,270) - 7,198,430 Stage 2 AED'000 335,311 (43,023)	AED'000 3,846,341 909,366 22,658 (286,296) 4,492,069  Stage 3 AED'000 2,092,027 40,089 971,256 (85,391)	AED'000 54,057,940 - 10,267,617 (286,296) 64,039,261 Total AED'000 3,112,993 - 1,117,145 (85,391)
Net transfers between stages Net additions / (repayments) Amounts written off At 31 December 2019  ECL allowance at 1 January 2019 Net transfers between stages Net (reversals) / impairment charge	AED'000 45,693,693 (3,944,160) 10,599,229 - 52,348,762 Stage 1 AED'000 685,655 2,934	AED'000 4,517,906 3,034,794 (354,270) - 7,198,430 Stage 2 AED'000 335,311 (43,023)	AED'000 3,846,341 909,366 22,658 (286,296) 4,492,069  Stage 3 AED'000 2,092,027 40,089 971,256	AED'000 54,057,940 - 10,267,617 (286,296) 64,039,261 Total AED'000 3,112,993 - 1,117,145

The net (reversals)/ impairment charge are inclusive of interest in suspense.

The economic sector composition of the loans and advances and Islamic financing is set out in note 35 (b).

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 9 LOANS AND ADVANCES AND ISLAMIC FINANCING, NET (CONTINUED)

The Group has hedged the fair value of certain fixed rate loans and advances and Islamic financing. The carrying value of these loans and advances and Islamic financing is AED 60.0 million (2019: AED 148.6 million). Net positive fair value of the hedged component is AED 3.7 million (2019: net positive fair value of AED 2.9 million).

# 10 INVESTMENT SECURITIES

Neb		UAE	GCC	International	Total
Fixed rate securities           - Government         3,353         - 6         3,353           - Others         22,243         1,292         - 22,025         22,025           Quoted equity instruments         - 6         - 6         272,076         227,076           Held at fair value through other comprehensive incomes           Quoted equity instruments         71,824         - 6         293         28,271           Fixed rate securities         71,824         - 293         28,271           Fixed rate securities         1,069,106         633,556         76,912         1,779,574           - Others         1,173,884         319,935         1,257,182         2,710,001           Floating rate non-government securities         147,024         - 163,914         310,938           Poly         147,024         - 163,914         310,938           Pull at fair value through profit & loss         147,024         - 253,861         253,861           Held at fair value through profit & loss         - 253,861         253,861           Unquoted equity instruments         48,786         - 253,861         253,861           Held at fair value through other comprehensive incomprehensive incomprehensive incomprehensive incomprehensive incomprehensive incomprehensive incomprehensive inco	2020	AED'000	AED'000	AED'000	AED'000
- Government         3,353         - 1         3,353           - Others         22,243         1,292         - 23,535           Quoted equity instruments         - 2         - 22,025         22,025           Unquoted equity instruments         - 2         - 272,076         272,076           Held at fair value through other comprehensive incomes         71,824         - 2         - 71,824           Unquoted equity instruments and fund         27,978         - 293         28,271           Fixed rate securities         - 3,353         - 293         28,271           Fixed rate securities         - 3,353         - 293         28,271           Floating rate non-government securities         1,173,884         319,935         1,257,182         2,751,001           Floating rate non-government securities         147,024         - 163,914         310,938           Ploating rate non-government securities         147,024         - 253,861         253,861           Held at fair value through profit & loss         - 253,861         253,861           Unquoted equity instruments         48,786         - 253,861         253,861           Held at fair value through other comprehensive incomes         - 253,861         48,786           Unquoted equity instruments	<u> </u>				
Others         22,243         1,292         23,535           Quoted equity instruments         -         -         22,025         22,025           Unquoted equity instruments         -         -         272,076         272,076           Held at fair value through other comprehensive income           Quoted equity instruments         71,824         -         -         71,824           Unquoted equity instruments and fund         27,978         -         293         28,271           Fixed rate securities         -         633,556         76,912         1,779,574           - Others         1,173,884         319,935         1,257,182         2,751,001           Floating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-governments         -         -         253,861         310,938           Ploating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-governments         -         -         253,861         253,861           Ploating rate non-governments         -         -	Fixed rate securities				
Quoted equity instruments         -         -         22,025         22,025           Unquoted equity instruments         -         -         272,076         272,076           Held at fair value through other comprehensive income           Quoted equity instruments         71,824         -         -         71,824           Unquoted equity instruments and fund         27,978         -         293         28,271           Fixed rate securities         -         633,556         76,912         1,779,574           - Others         1,173,884         319,935         1,257,182         2,751,001           Floating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-government securities         2,515,412         954,783         1,792,402         5,262,599           2019         Held at fair value through profit & loss         -         -         253,861         253,861         253,861           Unquoted equity instruments         48,786         -         -         253,861         253,861           Unquoted equity instruments and fund         -         -         -         48,786           Unquoted equity instruments and fund         -         -         -         - </td <td>- Government</td> <td>3,353</td> <td>-</td> <td>-</td> <td>3,353</td>	- Government	3,353	-	-	3,353
Unquoted equity instruments         -         -         272,076         272,076           Held at fair value through other comprehensive income         Quoted equity instruments         71,824         -         -         71,824           Unquoted equity instruments and fund         27,978         -         293         28,271           Fixed rate securities         -         -         293         28,271           Fixed rate securities         1,069,106         633,556         76,912         1,779,574           - Others         1,173,884         319,935         1,257,182         2,751,001           Floating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-government securities         -         954,783         1,792,402         5,262,597           2019         Held at fair value through profit & loss         -         -         253,861         253,861           Unquoted equity instruments         -         -         253,861         253,861         253,861           Held at fair value through other comprehensive income         -         -         -         48,786           Unquoted equity instruments         48,786         -         -         -         48,786	- Others	22,243	1,292	-	23,535
Held at fair value through other comprehensive income           Quoted equity instruments         71,824         -         -         71,824           Unquoted equity instruments and fund         27,978         -         293         28,271           Fixed rate securities         -         -         293         28,271           Fixed rate securities         1,069,106         633,556         76,912         1,779,574           - Others         1,173,884         319,935         1,257,182         2,751,001           Floating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-government securities         2,515,412         954,783         1,792,402         5,262,597           2019         Held at fair value through profit & loss         3         2,53,861         253,861         253,861           Unquoted equity instruments         -         -         253,861         253,861           Held at fair value through other comprehensive income         48,786         -         -         48,786           Unquoted equity instruments         48,786         -         -         48,786           Unquoted equity instruments and fund         -         -         169         169         1	Quoted equity instruments	-	-	22,025	22,025
Quoted equity instruments         71,824         -         -         71,824           Unquoted equity instruments and fund         27,978         -         293         28,271           Fixed rate securities           - Government         1,069,106         633,556         76,912         1,779,574           - Others         1,173,884         319,935         1,257,182         2,751,001           Floating rate non-government securities         147,024         -         163,914         310,938           Floating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-government securities         147,024         -         163,914         310,938           Ploating rate non-government securities         -         -         153,940         310,938           Ploating rate non-governments securities         -         -         253,861         310,938           Ploating rate non-governments & loating rate non-governments &	Unquoted equity instruments	-	-	272,076	272,076
Unquoted equity instruments and fund         27,978         -         293         28,271           Fixed rate securities         1,069,106         633,556         76,912         1,779,574           - Others         1,173,884         319,935         1,257,182         2,751,001           Floating rate non-government securities         147,024         -         163,914         310,938           2019         2,515,412         954,783         1,792,402         5,262,597           Held at fair value through profit & loss           Unquoted equity instruments         -         -         253,861         253,861           Held at fair value through other comprehensive income           Quoted equity instruments         48,786         -         -         48,786           Unquoted equity instruments and fund         -         -         169         169           Fixed rate securities         -         -         -         243,674         2,596,608	Held at fair value through other comprehensive incom-	e			
Fixed rate securities         - Government       1,069,106       633,556       76,912       1,779,574         - Others       1,173,884       319,935       1,257,182       2,751,001         Floating rate non-government securities       147,024       -       163,914       310,938         2019         Held at fair value through profit & loss         Unquoted equity instruments       -       -       -       253,861       253,861         Held at fair value through other comprehensive income         Quoted equity instruments       48,786       -       -       48,786         Unquoted equity instruments and fund       -       -       -       48,786         Fixed rate securities       -       -       -       1,702,870       650,064       243,674       2,596,608	Quoted equity instruments	71,824	-	-	71,824
- Government       1,069,106       633,556       76,912       1,779,574         - Others       1,173,884       319,935       1,257,182       2,751,001         Floating rate non-government securities       147,024       -       163,914       310,938         2019         Held at fair value through profit & loss         Unquoted equity instruments       -       -       -       253,861       253,861         Held at fair value through other comprehensive income         Quoted equity instruments       48,786       -       -       48,786         Unquoted equity instruments and fund       -       -       -       169       169         Fixed rate securities       -       -       -       243,674       2,596,608	Unquoted equity instruments and fund	27,978	-	293	28,271
- Others Floating rate non-government securities 1,173,884 319,935 1,257,182 2,751,001 Floating rate non-government securities 147,024 - 163,914 310,938 2,515,412 954,783 1,792,402 5,262,597  2019  Held at fair value through profit & loss Unquoted equity instruments 253,861 253,861  Held at fair value through other comprehensive income Quoted equity instruments 48,786 48,786 Unquoted equity instruments and fund 169 169 Fixed rate securities - Government 1,702,870 650,064 243,674 2,596,608	Fixed rate securities				
Floating rate non-government securities         147,024         -         163,914         310,938           2,515,412         954,783         1,792,402         5,262,597           2019           Held at fair value through profit & loss           Unquoted equity instruments         -         -         -         253,861         253,861           Held at fair value through other comprehensive income           Quoted equity instruments         48,786         -         -         48,786           Unquoted equity instruments and fund         -         -         169         169           Fixed rate securities         -         -         243,674         2,596,608	- Government	1,069,106	633,556	76,912	1,779,574
2,515,412         954,783         1,792,402         5,262,597           2019           Held at fair value through profit & loss           Unquoted equity instruments         -         -         253,861         253,861           Held at fair value through other comprehensive income           Quoted equity instruments         48,786         -         -         48,786           Unquoted equity instruments and fund         -         -         169         169           Fixed rate securities         -         1,702,870         650,064         243,674         2,596,608	- Others	1,173,884	319,935	1,257,182	2,751,001
2019  Held at fair value through profit & loss  Unquoted equity instruments 253,861 253,861  Held at fair value through other comprehensive income  Quoted equity instruments 48,786 48,786  Unquoted equity instruments and fund 169 169  Fixed rate securities  - Government 1,702,870 650,064 243,674 2,596,608	Floating rate non-government securities	147,024	-	163,914	310,938
Held at fair value through profit & loss  Unquoted equity instruments - 253,861 253,861  Held at fair value through other comprehensive income  Quoted equity instruments 48,786 48,786  Unquoted equity instruments and fund 169 169  Fixed rate securities  - Government 1,702,870 650,064 243,674 2,596,608		2,515,412	954,783	1,792,402	5,262,597
Unquoted equity instruments - 253,861 253,861  Held at fair value through other comprehensive income Quoted equity instruments 48,786 48,786 Unquoted equity instruments and fund 169 169 Fixed rate securities - Government 1,702,870 650,064 243,674 2,596,608	2019				
Held at fair value through other comprehensive incomeQuoted equity instruments48,78648,786Unquoted equity instruments and fund169169Fixed rate securities- Government1,702,870650,064243,6742,596,608	Held at fair value through profit & loss				
Quoted equity instruments       48,786       -       -       48,786         Unquoted equity instruments and fund       -       -       169       169         Fixed rate securities       -       50,064       243,674       2,596,608	Unquoted equity instruments	-	-	253,861	253,861
Unquoted equity instruments and fund       -       -       169       169         Fixed rate securities       -       -       50,064       243,674       2,596,608	Held at fair value through other comprehensive incom-	e			
Fixed rate securities - Government 1,702,870 650,064 243,674 2,596,608	Quoted equity instruments	48,786	-	-	48,786
- Government 1,702,870 650,064 243,674 2,596,608	Unquoted equity instruments and fund	-	-	169	169
	Fixed rate securities				
- Others 1,157,994 377,553 568,723 2,104,270	- Government	1,702,870	650,064	243,674	2,596,608
	- Others		377,553	568,723	
Floating rate non-government securities 330,560 - 279,033 609,593	Floating rate non-government securities	330,560	-	279,033	
3,240,210 1,027,617 1,345,460 5,613,287			1,027,617	•	

Included in fixed and floating rate securities held at fair value through other comprehensive income securities is an amount of AED 2.2 billion (31 December 2019: AED 1.4 billion), pledged under repurchase agreements with banks.

Net gains from sale of debt investments at fair value through other comprehensive income amounted to AED 137.6 million (2019: AED 53.1 million).

# 10.1 Rating of fixed and floating rate securities

The below table shows the rating of fixed and floating rate securities:

	2020	2019
	AED'000	AED'000
Rated Aaa to Aa3	766,533	1,255,523
Rated A1 to A3	2,500,447	2,085,579
Rated Baa1 to Baa3	896,731	1,014,157
Rated below Baa3 or Unrated - Government	567,834	855,610
Rated below Baa3 - others	136,856	99,602
	4,868,401	5,310,471

The above represents approved ratings from External Credit Assessment Institutions (ECAIs) as per BASEL III guidelines.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 11 INVESTMENT IN AN ASSOCIATE

Equity accounting was applied using management information available at the date of reporting.

The following is the aggregated financial information of the associate:

	2020	2019
	AED'000	AED'000
At 1 January	85,127	84,842
Share of profit of associate	5,991	4,318
Dividends received	(2,661)	(3,992)
Share of Directors' remuneration of associate	(310)	(424)
Other equity adjustments	367	383
At 31 December	88,514	85,127
	2020	2019
	2020 AED'000	2019 AED'000
Assets		
Assets Liabilities	AED'000	AED'000
	AED'000 1,406,949	AED'000 1,262,345
Liabilities	AED'000 1,406,949 908,281	AED'000 1,262,345 782,757

# 12 INVESTMENT PROPERTIES, NET

The movement in investment properties during the year is as follows:

	2020	2019
Cost	AED'000	AED'000
At 1 January	359,004	380,780
Additions	585	-
Transfers from property and equipment	15,010	29,700
Disposals	(26,700)	(51,476)
At 31 December	347,899	359,004
Depreciation / Impairment		
At 1 January	160,108	166,360
Charge for the year	4,655	7,824
Transfers from property and equipment	11,234	5,133
Disposals	(19,567)	(22,531)
Impairment	-	3,322
At 31 December	156,430	160,108
Net book value at 31 December	191,469	198,896

Investment properties comprises buildings. Rental income amounting to AED 15.3 million (2019: AED 19.6 million) from investment properties leased under operating lease is recorded in other income.

The fair value of the investment property amounted to AED 274 million. All of the investment properties have been categorised as Level 3 fair value measurements.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 12 INVESTMENT PROPERTIES, NET (CONTINUED)

During the year ended 31 December 2020 the Group has carried out external valuations of all investment properties. The valuations are carried out by professional valuers who hold recognised and relevant professional qualification and have recent experience in the location and category of the investment properties being valued. The valuations were based on income (investment) and market based method of valuation. To value the investment properties, the passing rental income and estimated market rental income are used. Any significant movement in the assumptions used for the fair valuation of investment properties such as yield, rental growth, vacancy rate etc. is expected to result in significantly lower / higher fair value of these assets. As a result of the above impairment exercise, the Group has recognised an impairment of AED Nil (2019: AED 3,322 thousand), which has been charged to the consolidated statement of profit or loss and is classified as 'impairment allowance on investment property'.

# 13 PROPERTY AND EQUIPMENT

I NOI ENTI AND EQUILINENT					
	Freehold		Furniture,	Capital work	
	land and	Leasehold	equipment &	in progress	
	buildings	improvements	vehicles	(CWIP)	Total
Cost	AED'000	AED'000	AED'000	AED'000	AED'000
At 1 January 2020	312,147	49,673	456,834	13,091	831,745
Additions during the year	531	525	7,566	40,879	49,501
Transfers	(14,392)	(618)	28,944	(28,944)	(15,010)
Disposals / write off	(5,751)	(7,604)	(539)	(2,800)	(16,694)
At 31 December 2020	292,535	41,976	492,805	22,226	849,542
Depreciation					
At 1 January 2020	147,384	39,679	371,099	-	558,162
Transfers	(10,771)	(463)	-	-	(11,234)
Charge for the year	1,723	1,417	20,089	-	23,229
On disposals	-	(7,476)	(3,164)	-	(10,640)
At 31 December 2020	138,336	33,157	388,024	-	559,517
Net book value at 31 December 2020	154,199	8,819	104,781	22,226	290,025
	Freehold		Furniture,	Capital work	
	Freehold land and	Leasehold	Furniture, equipment &	Capital work in progress	
	land and	Leasehold improvements	-	-	Total
Cost	land and		equipment &	in progress	Total AED'000
Cost At 1 January 2019	land and buildings	improvements	equipment & vehicles	in progress (CWIP)	
	land and buildings AED'000	improvements AED'000	equipment & vehicles AED'000	in progress (CWIP) AED'000	AED'000
At 1 January 2019	land and buildings AED'000 367,053	improvements AED'000 64,347	equipment & vehicles AED'000 402,668	in progress (CWIP) AED'000 45,134	<b>AED'000</b> 879,202
At 1 January 2019 Additions during the year	land and buildings AED'000 367,053	improvements AED'000 64,347	equipment & vehicles AED'000 402,668 3,186	in progress (CWIP) AED'000 45,134 20,691	<b>AED'000</b> 879,202 27,291
At 1 January 2019 Additions during the year Transfers	land and buildings AED'000 367,053 12 (29,700)	improvements AED'000 64,347 3,402	equipment & vehicles     AED'000     402,668     3,186     51,606	in progress (CWIP) AED'000 45,134 20,691 (51,606)	<b>AED'000</b> 879,202 27,291 (29,700)
At 1 January 2019 Additions during the year Transfers Disposals / write off	land and buildings AED'000 367,053 12 (29,700) (25,218)	improvements AED'000 64,347 3,402 - (18,076)	equipment & vehicles	in progress (CWIP) AED'000 45,134 20,691 (51,606) (1,128)	AED'000 879,202 27,291 (29,700) (45,048)
At 1 January 2019 Additions during the year Transfers Disposals / write off At 31 December 2019	land and buildings AED'000 367,053 12 (29,700) (25,218)	improvements AED'000 64,347 3,402 - (18,076)	equipment & vehicles	in progress (CWIP) AED'000 45,134 20,691 (51,606) (1,128)	AED'000 879,202 27,291 (29,700) (45,048)
At 1 January 2019 Additions during the year Transfers Disposals / write off At 31 December 2019  Depreciation	land and buildings AED'000 367,053 12 (29,700) (25,218) 312,147	improvements AED'000 64,347 3,402 - (18,076) 49,673	equipment & vehicles	in progress (CWIP) AED'000 45,134 20,691 (51,606) (1,128)	AED'000 879,202 27,291 (29,700) (45,048) 831,745
At 1 January 2019 Additions during the year Transfers Disposals / write off At 31 December 2019  Depreciation At 1 January 2019	land and buildings AED'000 367,053 12 (29,700) (25,218) 312,147	improvements AED'000 64,347 3,402 - (18,076) 49,673	equipment & vehicles	in progress (CWIP) AED'000 45,134 20,691 (51,606) (1,128)	AED'000 879,202 27,291 (29,700) (45,048) 831,745
At 1 January 2019 Additions during the year Transfers Disposals / write off At 31 December 2019  Depreciation At 1 January 2019 Transfers	land and buildings AED'000 367,053 12 (29,700) (25,218) 312,147 164,690 (5,133)	improvements AED'000 64,347 3,402 - (18,076) 49,673	equipment & vehicles     AED'000     402,668     3,186     51,606     (626)     456,834      325,568	in progress (CWIP) AED'000 45,134 20,691 (51,606) (1,128)	AED'000 879,202 27,291 (29,700) (45,048) 831,745 536,109 (5,133)
At 1 January 2019 Additions during the year Transfers Disposals / write off At 31 December 2019  Depreciation At 1 January 2019 Transfers Charge for the year	land and buildings AED'000 367,053 12 (29,700) (25,218) 312,147 164,690 (5,133) 9,849	improvements AED'000 64,347 3,402 - (18,076) 49,673 45,851 - 6,671	equipment & vehicles AED'000 402,668 3,186 51,606 (626) 456,834  325,568 - 46,055	in progress (CWIP) AED'000 45,134 20,691 (51,606) (1,128)	AED'000 879,202 27,291 (29,700) (45,048) 831,745 536,109 (5,133) 62,575
At 1 January 2019 Additions during the year Transfers Disposals / write off At 31 December 2019  Depreciation At 1 January 2019 Transfers Charge for the year On disposals	land and buildings AED'000 367,053 12 (29,700) (25,218) 312,147 164,690 (5,133) 9,849 (22,022)	improvements AED'000 64,347 3,402 - (18,076) 49,673  45,851 - 6,671 (12,843)	equipment & vehicles     AED'000     402,668     3,186     51,606     (626)     456,834      325,568     -     46,055     (524)	in progress (CWIP) AED'000 45,134 20,691 (51,606) (1,128)	AED'000 879,202 27,291 (29,700) (45,048) 831,745 536,109 (5,133) 62,575 (35,389)

The Group assessed whether there is an indication that an asset may be impaired and concluded that there was no indication of impairment.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 14 OTHER ASSETS, NET

	2020	2019
	AED'000	AED'000
Interest receivable	482,007	396,149
Accounts receivable and prepayments	359,128	116,991
Positive mark to market value of derivatives (note 31)	874,857	485,029
Properties acquired in settlement of debt, net	1,170,427	351,824
	2,886,419	1,349,993

During the year provision of AED 17.1 million was charged on property acquired in settlement of debt.

# 15 DUE TO BANKS

	2020	2019
	AED'000	AED'000
Current and demand deposits	88,863	181,476
Term borrowings	4,693,886	3,985,113
	4,782,749	4,166,589

# 16 CUSTOMER DEPOSITS AND ISLAMIC CUSTOMER DEPOSITS

	2020	2019
Customer deposits	AED'000	AED'000
Current and demand accounts	21,668,539	18,139,152
Savings accounts	3,410,165	2,749,921
Time deposits	28,403,618	27,967,596
	53,482,322	48,856,669
Islamic customer deposits		
Current and demand accounts	3,267,590	3,495,503
Mudaraba savings accounts	571,232	583,368
Investment and Wakala deposits	12,429,689	10,398,793
	16,268,511	14,477,664
Total customer deposits and Islamic customer deposits	69,750,833	63,334,333
	2020	2019
By sector:	AED'000	AED'000
Government	15,634,367	15,181,747
Corporate	35,555,078	32,787,750
Personal	18,561,388	15,364,836
	69,750,833	63,334,333

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 17 NOTES AND MEDIUM TERM BORROWINGS

Syndicated loan	17.1	31 December 2019 AED'000	Cash flow Changes AED'000	Non cash flow Changes AED'000 906	2020 AED'000
Syndicated loan Repurchase agreements - I	17.1 17.2	619,912 551,442	-	906	620,818 551,442
Repurchase agreements - II	17.2	591,799	-	-	591,799
Euro medium term notes - II	17.3	1,467,919	(1,469,200)	1,281	-
Total		3,231,072	(1,469,200)	2,187	1,764,059
		31 December	Cash flow	Non cash flow	31 December
		2018	Changes	Changes	2019
		AED'000	AED'000	AED'000	AED'000
Syndicated loan	17.1	-	619,591	321	619,912
Repurchase agreements - I	17.2	551,442	-	-	551,442
Repurchase agreements - II	17.2	591,799	-	-	591,799
Euro medium term notes - II	17.3	1,466,703		1,216	1,467,919
Total		2,609,944	619,591	1,537	3,231,072

# 17.1 Syndicated loan

In August 2019, the Group entered into a club deal of USD 170 million (AED 624.4 million) for a term of 5 years with an option to roll over on a semi-annual basis maturing in August 2024.

# 17.2 Repurchase agreements

In July 2012, the Group entered into Repo transactions to obtain financing against the sale of certain debt securities, amounting to USD 150.1 million (AED 551.4 million) with arrangements to repurchase them at a fixed future date in July 2017. In June 2016 the arrangement of repurchase has been extended for additional five years up until July 2022.

In June 2016, the Group entered into additional Repo transactions to obtain financing against the sale of certain debt securities, amounting to USD 161.1 million (AED 591.8 million) with arrangements to repurchase them at a fixed future date in June 2021.

As at 31 December 2020 the fair value of the debt securities, which have been pledged under these repurchase agreements with banks, amounts to AED 1,455.7 million (USD 396.3 million) (2019: AED 1,428.4 million (USD 388.9 million)) (note 10).

# 17.3 Euro medium term notes

In November 2015, CBD issued USD 400 million (AED 1,469.2 million) of conventional bonds. These notes were priced at 4 per cent fixed rate and matured on 17 November 2020.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 18 OTHER LIABILITIES

	2020	2019
	AED'000	AED'000
Interest payable	379,243	459,691
Employees' terminal benefits	49,941	50,826
Accounts payable	507,024	320,323
Accrued expenses	125,874	137,202
Manager cheques	221,077	325,881
Unearned fee income and deferred credits	59,617	72,357
Negative mark to market value of derivatives (note 31)	795,081	407,228
	2,137,857	1,773,508

Based on the actuarial computation of employees' terminal benefits, the obligation under the defined benefit scheme is AED 49.9 million (2019: AED 50.8 million). The actuarial loss for the year ended 31 December 2020 amounting to AED 2.9 million loss (2019: AED 3.0 million gain) has been recognized directly in other comprehensive income under Actuarial gain / (loss) on retirement benefits obligations. The key assumptions used are normal retirement age, expected increase in salary and discount rate.

# 19 EQUITY

# 19.1 Share capital

The fully paid up and authorised ordinary share capital as at 31 December 2020 comprised 2,802,733,968 ordinary shares of AED 1 each (31 December 2019: 2,802,733,968 shares of AED 1 each). There was no movement in authorised ordinary share capital during the period.

In the Annual General Assembly meeting held on 11 March 2020 the shareholders approved the opening of the Bank's capital to non-UAE Nationals ownership up to 40%, subject to obtaining the necessary approval of the regulatory authorities. On 14 June 2020, all regulatory formalities were completed and then onwards, foreigners were allowed to trade the Bank's shares.

# 19.2 Tier 1 capital notes

On 11 March 2020, the Bank's Shareholders at the Annual General Assembly Meeting approved the issuance of regulatory Tier 1 Capital Notes up to USD 750 million (AED 2,754.8 million). On 21 October 2020, the Bank completed all the formalities related to the transaction and issued USD 600 million (AED 2,203.8 million) of Tier 1 Capital Securities at a price of 6.00% per annum. The notes are non-callable for 6 years and are listed on Euronext Dublin and Nasdaq Dubai.

Tier 1 capital notes are perpetual, subordinated, unsecured and carry coupons to be paid semi-annually in arrears. The Bank may elect not to pay a coupon at its own discretion. The note holder does not have a right to claim the coupon and an election by the Bank not to service coupon is not considered an event of default. In addition, there are certain circumstances under which the Bank is prohibited from making a coupon payment on a relevant coupon payment date.

If the Bank makes a non-payment election or a non-payment event occurs, then the Bank will not (a) declare or pay any distribution or dividend or (b) redeem, purchase, cancel, reduce or otherwise acquire any of the share capital or any securities of the Bank ranking pari passu with or junior to the notes except securities, the term of which stipulate a mandatory redemption or conversion into equity, in each case unless or until one coupon payment has been made in full.

Notes to the consolidated financial statements

For the year ended 31 December 2020

# 19 EQUITY (CONTINUED)

# 19.2 Tier 1 capital notes (continued)

The accounting treatment for the securities is governed by IAS 32 Financial Instruments Presentation. As per IAS 32, the instrument qualifies as an equity instrument and the interest paid on the securities is accounted for as a deduction from retained earnings. The accounting treatment for issuing securities transaction costs are accounted for as a deduction from equity. These are incremental costs directly attributable to the equity transaction that otherwise would have been avoided.

#### 19.3 Legal and statutory reserve

The Group's Article of Association in compliance with the Decretal Federal Law No. (14) of 2018 require a minimum of 10% of annual net profit to be transferred to non-distributable legal and statutory reserve, until such time as this reserve equals 50% of share capital. During the year no transfer to legal and statutory reserve was required (2019: nil) to meet the minimum regulatory requirement. The legal and statutory reserve is not available for distribution except under the circumstances stipulated by the relevant laws.

#### 19.4 General reserve

The Group's Articles of Association adopted by the General Assembly of Shareholders in its meeting held on 26 June 2016 deleted the requirement for the general reserve. Therefore, there is no requirement to transfer 10% of the annual net profit to the general reserve. The previous Group's Articles of Association, required a minimum of 10% of the annual net profit to be transferred to general reserve until such time as this reserve equals 50% of share capital. The disposition of the general reserve shall be in accordance with a resolution made by the Board of Directors.

#### 19.5 Capital reserve

This reserve represents the value of the granted land at the date of grant, and is not available for distribution to the shareholders.

#### 19.6 Fair value reserve

This represents the net change in the fair values of OCI investments, derivative instruments designated as cash flow hedge instruments held by the Group at reporting date and actuarial changes on retirement benefits obligations. This reserve is not available for distribution to the shareholders until realised.

# 19.7 Proposed distribution

As of the date of approving the consolidated financial statements, the Board of Directors' proposed a cash dividend of 20.0% (2019: 20.70%).

# Notes to the consolidated financial statements

For the year ended 31 December 2020

# 20 INTEREST INCOME AND INCOME FROM ISLAMIC FINANCING

		2020	2019
	Interest income	AED'000	AED'000
	Loans and advances	2,231,190	2,350,108
	Negotiable certificates of deposit with the Central Bank	38,374	102,131
	Due from banks	5,717	33,762
	Investment securities		
	- Debt securities at FVOCI	162,238	205,692
		2,437,519	2,691,693
	Income from Islamic financing		
	Murabaha and Tawaruq	155,626	225,955
	ljara	272,215	259,841
		427,841	485,796
	Total interest income and income from Islamic financing	2,865,360	3,177,489
	Interest income is recognised using the effective interest rate.		
21	INTEREST EXPENSE AND DISTRIBUTION TO ISLAMIC DEPOSITORS		
		2020	2019
	Interest expense	AED'000	AED'000
	Due to banks	17,684	20,812
	Customer deposits	594,218	717,989
	Notes and medium term borrowings	158,502	195,011
		770,404	933,812
	Distribution to Islamic depositors		
	Islamic customer deposits	208,403	278,095
		208,403	278,095
	Total interest expense and distribution to Islamic depositors	978,807	1,211,907

Distribution to Islamic depositors represents the share of income allocated to Islamic depositors of the Group. The allocation and distribution is approved by the Group's Sharia Supervisory Board.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 22 NET FEES AND COMMISSION INCOME

		2020	2019
		AED'000	AED'000
	Lending activities	215,694	233,941
	Trade finance activities	190,894	191,059
	Account operating activities	253,157	263,098
	Cards income and brokerage fees	105,834	102,875
		765,579	790,973
	Cards, commissions and brokerage expenses	(114,296)	(89,819)
		651,283	701,154
23	NET GAINS FROM INVESTMENTS AT FAIR VALUE THROUGH PROFIT OR LOSS		
		2020	2019
		AED'000	AED'000
	Net realised gains on sale of investments at fair value through profit or loss	2,048	1,412
	Unrealised gains of investments at fair value through profit or loss	22,578	
		24,626	1,412

#### 24 OTHER INCOME

Other income includes rental income from Investment properties and properties acquired in settlement of debt of AED 32.6 million (2019: AED 32.2 million) and profit on sale of investment properties or assets held for sale acquired in settlement of debt of AED 15.7 million (2019: AED 79.1 million).

# 25 STAFF AND OTHER EXPENSES

In 2020, staff expenses were AED 555.9 million (2019: AED 613.3 million) and other expenses of AED 216.9 million (2019: AED 196.0 million). Other expenses were inclusive of general and administrative expenses, corporate social responsibility (CSR) related expenses of AED 5.0 million (2019: AED 1.2 million) and directors' sitting fees for attending committee meetings during the year ended 31 December 2020 of AED 1.6 million (2019: AED 4.3 million).

# **26 LEASE COMMITMENTS**

# Group as lessee

Staff and other expenses include expenses related to the leases of the bank amounting to AED 9.7 million (2019: AED 16.4 million). Future minimum lease payments under non-cancellable leases as at 31 December are, as follows:

	2020	2019
	AED'000	AED'000
Less than 1 year	7,564	8,313
From 1 year to 5 years	1,532	6,339
	9,096	14,652

# 27 BASIC AND DILUTED EARNINGS PER SHARE

Basic earnings per share have been computed using the net profit AED 1,120,098 thousand (2019: 1,400,190 thousand) divided by the weighted average number of ordinary shares outstanding 2,802,733,968 (31 December 2019: 2,802,733,968).

Diluted earnings per share as of 31 December 2020 and 31 December 2019 are equivalent to basic earnings per share as no new shares have been issued that would impact earnings per share when executed.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 28 CASH AND CASH EQUIVALENTS

Cash and cash equivalents included in the consolidated statement of cash flows comprise the following consolidated statement of financial position amounts:

	2020	2019
	AED'000	AED'000
Cash on hand	739,726	430,163
Statutory reserves and other deposits	3,073,017	6,962,478
Negotiable certificates of deposit with the UAE Central Bank	9,350,000	5,200,000
Due from banks	4,220,318	2,430,868
	17,383,061	15,023,509
Less: UAE Central Bank statutory reserves requirement	(2,420,934)	(3,713,963)
Less: Negotiable certificates of deposit with the UAE Central Bank with original maturity more than three months	(350,000)	(2,400,000)
Less: Due from banks with original maturity of more than three months	(340,278)	(360,021)
Less: Due to banks with original maturity of less than three months	(942,140)	(1,209,160)
	13,329,709	7,340,365

# 29 CONTINGENT LIABILITIES AND COMMITMENTS

Contingent liabilities represent credit-related commitments to extend letters of credit and guarantees which are designed to meet the requirements of the Group's customers toward third parties. Undrawn commitments represent the Group's commitments towards approved un-drawn credit facilities. The amount of contingent liabilities reflected below represent the maximum accounting loss that would be recognised at the reporting date if counterparties failed completely to perform as contracted.

	2020	2019
Contingent liabilities:	AED'000	AED'000
Letters of credit	2,883,465	2,226,939
Letters of guarantee	11,104,923	12,255,363
	13,988,388	14,482,302
Undrawn commitments to extend credit	14,518,690	14,092,002
Capital commitments:		
Capital expenditure commitments	20,241	30,689
Total contingent liabilities and commitments	28,527,319	28,604,993

In the normal course of business, certain litigations were filed by or against the Bank. However based on management assessment none of litigations have material impact on Bank's financial results.

# 30 FIDUCIARY ASSETS

Assets held under fiduciary capacity on behalf of clients amounted to AED 5,837.9 million (2019: AED 3,623.4 million).

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 31 DERIVATIVES

The following table shows the positive and negative fair values of derivative financial instruments at the reporting date, together with the notional amounts, analyzed by terms to maturity. The notional amount is the value of the derivative's underlying asset and is the basis upon which changes in the value of derivatives are measured. The notional amounts indicate the volume of transactions outstanding at the year end and therefore, are neither indicative of the Group's exposure to credit risk nor market risk. Credit risk on derivatives is limited to its positive fair value if any, the positive MTM and also the bank's own credit risk associated with it's derivative liability position.

					From three	From	
	Positive market	Negative market	Notional	Less than three	months to one	one year to five	
	value	value	amount	months	year	years	Over Five years
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
31 December 2020							
Cash flow hedge instruments	-	6,414	67,728	-	-	67,728	-
Fair value hedge instruments	468	8,453	279,753	-	-	243,023	36,730
Forward foreign exchange contracts and		·				•	•
other derivatives assets	874,389	-	19,244,865	309,754	4,528,931	7,590,219	6,815,961
Forward foreign exchange contracts and							
other derivatives liabilities	-	780,214	17,566,665	278,115	4,493,117	6,548,979	6,246,454
	874,857	795,081	37,159,011	587,869	9,022,048	14,449,949	13,099,145
2.2							
31 December 2019							
Cash flow hedge instruments	884	3,576	92,716	-	30,905	61,811	-
Fair value hedge instruments	-	5,582	182,822	-	37,489	73,460	71,873
Forward foreign exchange contracts and							
other derivatives assets	484,145	-	14,569,390	4,858,982	1,188,567	5,154,149	3,367,692
Forward foreign exchange contracts and							
other derivatives liabilities	-	398,070	14,412,712	4,198,582	1,426,051	5,442,125	3,345,954
	485,029	407,228	29,257,640	9,057,564	2,683,012	10,731,545	6,785,519

Cash-flow hedge instruments include interest rate and cross currency swaps. Fair value hedge instruments include interest rate swaps.

Notes to the consolidated financial statements For the year ended 31 December 2020

# 32 SEGMENTAL REPORTING

The primary format, business segments, is based on the Group's management and internal reporting structure that are regularly reviewed by the Executive Committee in order to allocate resources to the segment and to assess its performance. During the first half of the year, there has been a significant change to the organization structure and the portfolio allocation to the new business segments defined. The segment that was earlier called "Corporate banking" is now called "Institutional banking"; the previous "Commercial" segment is now called "Corporate banking". The prior comparative year figures have been accordingly reclassified to conform to the current period presentation.

Business segments pay to and receive interest from the Treasury to reflect the allocation of funding costs.

# **Business segments**

Institutional banking	Includes loan and other credit facilities, deposits, trade finance products and e-commerce solutions to institutional clients (including Government related entities).
Corporate banking	Includes loans, working capital financing, trade finance and deposits products to corporate (mid-sized and small) clients.
Personal banking	Includes current accounts, easy access saving accounts, fixed rate deposit accounts, personal loans, overdraft facilities, vehicle finance, mortgage products, loans and other credit facilities to small business and retail clients.
Trading & Other	Undertakes balance sheet management deals and manages the Group's proprietary investment portfolio. It also has derivatives for trading and risk management purposes.

Interest is charged or credited to business segments and branches to match funding at transfer pricing rates which approximate the cost of funds.

# Geographical

The Group operates in one geographic area, the United Arab Emirates.

	Institutional banking	Corporate banking	Personal banking	Trading & Other	Total
	AED'000	AED'000	AED'000	AED'000	AED'000
2020					
Assets	36,061,773	28,429,039	9,031,783	23,838,965	97,361,560
					_
Liabilities	41,461,694	13,078,971	22,410,949	7,456,211	84,407,825
2019					
Assets	33,545,565	25,288,803	7,767,121	21,467,402	88,068,891
Liabilities	40,262,366	10,906,139	18,740,953	7,942,863	77,852,321

Notes to the consolidated financial statements For the year ended 31 December 2020

## 32 SEGMENTAL REPORTING (CONTINUED)

	Institutional banking	Corporate banking	Personal banking	Trading & Other	Total
	AED'000	AED'000	AED'000	AED'000	AED'000
2020					
Net interest income and net income from Islamic financing	722,766	827,793	586,307	(250,313)	1,886,553
Non-interest & other income	259,302	212,559	397,351	222,431	1,091,643
Total operating income	982,068	1,040,352	983,658	(27,882)	2,978,196
Expenses (note a)	141,975	126,643	514,553	24,135	807,306
Net provisions (note b)	683,715	236,684	118,710	11,683	1,050,792
	825,690	363,327	633,263	35,818	1,858,098
Net profit for the year	156,378	677,025	350,395	(63,700)	1,120,098
2019					
Net interest income and net income from Islamic financing	536,342	590,681	636,082	202,477	1,965,582
Non-interest & other income	295,605	201,064	386,726	184,237	1,067,632
Total operating income	831,947	791,745	1,022,808	386,714	3,033,214
Expenses (note a)	221,832	145,619	517,363	356	885,170
Net provisions (note b)	322,763	298,584	119,449	7,058	747,854
	544,595	444,203	636,812	7,414	1,633,024
Net profit for the year	287,352	347,542	385,996	379,300	1,400,190

- (a) This includes staff and other expenses and depreciation and amortization.
- (b) This includes impairment allowances on due from banks, loans and advances and Islamic financing, investment securities, and other assets, net of recoveries.

The following is an analysis of the total operating income of each segment between income from external parties and inter-segment:

	External p	parties	Inter-se	Inter-segment		
	2020	2019	2020	2019		
	AED'000	AED'000	AED'000	AED'000		
Institutional banking	789,082	830,076	192,986	1,871		
Corporate banking	1,226,790	1,178,414	(186,438)	(386,669)		
Personal banking	705,769	715,106	277,889	307,702		
Trading & Other	256,555	309,618	(284,437)	77,096		
Total operating income	2,978,196	3,033,214		_		

Notes to the consolidated financial statements For the year ended 31 December 2020

### 33 RELATED PARTY TRANSACTIONS AND BALANCES

As at 31 December 2020 and 31 December 2019 Investment Corporation of Dubai ("ICD") owned 20% share capital of the Bank. ICD is wholly owned by the Government of Dubai (the "Government").

The Group in the ordinary course of business enters into transactions with major shareholders, directors, key management personnel and their related entities. The terms of these transactions are approved by the Group's Board of Directors.

	Directors and key management personnel		Governmen partio		Other related parties		
	2020	2019	9 <b>2020</b> 2019		2020	2019	
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	
Due from banks, net	-	-	138,766	284,690	-	-	
Loans and advances and							
Islamic financing, net	194,195	171,238	1,577,176	859,201	1,925,264	1,905,663	
Investment securities	-	-	715,360	1,013,706	-	-	
Acceptances	-	-	-	-	4,509	2,201	
Letters of credit	-	-	-	-	3,294	984	
Letters of guarantee	-	-	207,585	212,975	101,619	109,428	
Undrawn commitments to							
extend credit	15,707	24,188	275,416	412,047	226,605	298,546	
Due to banks	-	-	-	-	-	-	
Customer deposits and Islamic							
customer deposits	112,264	65,568	4,631,362	3,863,571	443,840	482,932	
Interest income and							
commission income	8,387	9,767	41,408	43,105	69,691	80,527	
Interest expense	556	818	66,372	98,142	5,255	7,095	
Dividend from an associate	-	-	-	-	2,661	3,992	

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities of the Group, directly or indirectly, including any director (whether executive or otherwise) of the Group.

Other related parties represents major shareholders and parties related to directors, key management personnel.

The terms of transactions with related parties are comparable to third party transactions and do not involve more than normal amount of risk.

Directors' sitting fees for attending committee meetings during the year ended 31 December 2020 amounted to AED 1.6 million (2019: AED 4.3 million).

	2020	2019
Key management compensation	AED'000	AED'000
Salaries	21,599	22,457
Post-employment benefits	839	898
Other benefits	21,317	22,201

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 34 RISK MANAGEMENT OBJECTIVES AND POLICIES

#### 34.1 Risk Governance

The Board of Directors (the "Board") has the overall responsibility for the operations and the financial stability of the Group, and ensures that the interests of shareholders, depositors, creditors, employees and other stakeholders, including the banking regulators and supervisors, are addressed. The Board is responsible for strategic direction, management oversight and adequate control with the ultimate objective of promoting the success and long-term value of the Bank. The Board is also responsible for the overall framework of the risk governance, management, determining risk strategy, setting the Group's risk limits and ensuring that risk exposure is monitored, controlled effectively and kept within set limits. Additionally, it is responsible for establishing a clearly defined risk management structure and for approval of the risk policies and procedures as well as management of all risks related to the Group.

In order to effectively discharge this responsibility the Board is assisted by various Board Committees, namely Board Risk Committee (BRC), Audit & Compliance Committee (ACC), Credit & Investment Committee (CRIC), Financial Settlements and Recovery Committee (FSRC), Nomination & Remuneration Committee (REMCO) and Information Technology and Digital Banking Committee (ITDBC).

Management actively manages risk, primarily through the Risk Department with oversight by the Executive Committee (EXCO), Assets & Liabilities Committee (ALCO), Credit Committee (CC), Project Investment Committee (PIC), Information Security Risk Committee (ISRC), Compliance Committee (CCO), Human Resources Committee (HRC) and Operational Risk Management Committee (ORMC).

#### 34.2 Control Environment

#### a) Group Risk

Group Risk Department comprises credit, market and operational units. Its responsibilities include the following:

- Developing a strategy, policy and framework for risk management such that these are aligned with business requirements;
- Providing support to the Group in implementation of the framework;
- Bringing together analysis of risk concentrations and sensitivities across the Group;
- Acting as a point of reference for risk and control matters, providing advice to management, sharing best practices and carrying out special reviews as directed by ALCO;
- Financial restructuring & recovery and business management and governance; and
- Providing independent assessment of, and challenge to the business areas' risk management and profiles to ensure that they are maintained in a robust manner.

## b) Internal Audit

The role of the Internal Audit Department within the Group is to provide independent and objective assurance that the process for identifying, evaluating and managing significant risks faced by the Group is appropriate and effectively applied. In addition, it also provides an independent check on the compliance with laws and regulations and measuring compliance with the Group's policies and procedures. Additionally, Internal Audit provides consulting services which are advisory in nature, and are generally performed at the specific request of the ACC or Management.

It is led by the Chief Internal Audit Officer who reports to the ACC of the Board of Directors, with administrative reporting to the Chief Executive Officer of the Group.

To perform its role effectively, Internal Audit has organizational independence from management, to enable unrestricted evaluation of management activities and personnel. The Internal Audit Charter empowers it to have full, free and effective access at all reasonable times to all records, documents and employees of the Group. Internal Audit has direct access to the Chairman of the ACC and Chief Executive Officer of the Group.

To determine whether the Internal Audit Function is functioning effectively, the ACC shall:

- Assess the appropriateness of the Internal Audit Charter once each year;
- Assess the adequacy of resources available, both in terms of skills and funding once each year; and
- Sponsor external assessments, at least once every three (3) years, by a qualified, independent reviewer from outside the Group.

Notes to the consolidated financial statements For the year ended 31 December 2020

## 34 RISK MANAGEMENT OBJECTIVES AND POLICIES (CONTINUED)

#### 34.2 Control Environment (continued)

### c) Internal Control

Board of Directors and Management are responsible for developing and maintaining the existence of a sound Internal Control System and procedures that meet international standards and fulfill the requirements of the Group's management and external regulatory bodies. The internal control system should be capable of ensuring the achievement of the following:

- Accuracy and integrity of financial and operational statements issued by the Group;
- Effectiveness and efficiency of the Group's operational activities;
- Effectiveness of measures and procedures set to safeguard the Group's assets and properties; and
- Compatibility with laws, legislations and regulations in force as well as policies pertinent to internal operational procedures.

Executive management constantly monitors and assesses the efficiency and effectiveness of internal control procedures and their ability to achieve stated objectives and their furtherance and enhancement.

The functions and responsibilities of the Internal Control Department include but not limited to:

- Ensuring that the Group's operational policies, processes and controls are adhered to;
- Ensuring that proper internal controls are in place and that they are functioning as designed in a timely and effective manner;
- Periodic review of the Group's internal control system in order to identify areas where internal controls may be weak, not present and areas where there appear to be excessive controls resulting in operational inefficiency so as to suggest ways to rectify the same;
- Enabling the management to conduct an annual review of the efficiency of the internal control system and report its findings; and
- Monitoring of operational activities and overseeing operational controls being exercised to ensure that these are timely and effective.

### d) Compliance and Fraud prevention

The process of monitoring compliance is an independent task which aims at ensuring that the Group is in compliance with all applicable laws, regulations, instructions, directives, codes of conduct and sound banking standards and practices as issued by relevant authorities.

The Board of Directors takes necessary measures to further strengthen the values of integrity and sound professional conduct within the Group by promoting a culture of compliance in letter and spirit of applicable laws, regulations, instructions and standards.

The mission and role of compliance, AML and Fraud prevention department is to:

- Ensuring compliance risks are adequately identified, assessed, monitored and controlled in conjunction with Business and other control functions;
- Ensuring senior management is fully informed of significant compliance issues and plans for resolution;
- Contributing to a "no surprise" compliance culture by educating and communicating compliance awareness throughout the Group;
- Aligning annual compliance plans with business strategies and goals; and
- Meet regulatory expectations, Foreign Account Tax Compliance Act (FATCA) and Common Reporting Standard (CRS) requirements.

## **Fraud prevention**

The Group has a dedicated Fraud Prevention and Investigation Unit that assists in identification, detection, and verification of potential or actual fraud incidents including quantification and recoupment of any losses sustained as a result of such incident. The purpose is to manage susceptibility of Group's assets and processes to fraud risk with a view to reducing it and to raise the level of fraud awareness amongst employees and other stakeholders.

Notes to the consolidated financial statements

For the year ended 31 December 2020

### 34 RISK MANAGEMENT OBJECTIVES AND POLICIES (CONTINUED)

#### 34.2 Control Environment (continued)

#### e) Whistle Blowing

A set of arrangements has been designed to enable employees to confidentially report concerns about any potential violations, enabling the investigation and follow up of such concerns independently and discreetly through the whistle blowing policy. Such arrangements are supervised by the ACC and in coordination with the executive management.

### 34.3 Disclosure policy

The Group has laid down the disclosure policy to ensure compliance with all regulations and guidelines issued by the lead regulator Central Bank of the UAE (CBUAE), International Financial Reporting Standards (IFRS), Securities and Commodities Authority (SCA) and Dubai Financial Market (DFM).

The following are the key features of the Group's disclosure policy concerning disclosure of financial information:

## a) Materiality thresholds

Information is material if omitting, misstating or obscuring it could reasonably be expected to influence the decisions that the primary users of general purpose financial statements make on the basis of those financial statements, which provide financial information about a specific reporting entity. Materiality depends on the size of the item or error judged in the particular circumstances of its omission or misstatement, and / or any material information that might affect the share price. The Group, in order to ensure adequate disclosure lays down qualitative materiality threshold, so that no material information is omitted or misstated; at the same time it does not jeopardize its competitive position.

#### b) Control framework

In order to ensure true and fair disclosure, the Group has established controls including detailed procedures for finalization and review of financial disclosures. In addition, the consolidated financial statements are subject to a quarterly review and year end audit procedures by the Group's external auditors.

### c) Frequency and medium of disclosure

Interim financial results are disclosed on a quarterly basis while complete consolidated financial statements complying with the requirements of IFRS, Basel III Pillar 3, relevant laws of the U.A.E, SCA requirement and other guidelines from CBUAE is made on annual basis. Disclosures of material non-public financial information are made as follows:

- Uploading quarterly reviewed and annual audited consolidated financial statements along with Directors' report to DFM, SCA and Nasdaq Dubai websites;
- Posting quarterly and annual consolidated financial statements on the Bank's website;
- Publishing of annual audited consolidated financial statements on the Bank's website;
- Management discussion and analysis in Arabic and English newspapers in a manner that ensures wide dissemination;
- Publication of the annual report which includes audited consolidated financial statements, list of names of members
  of the Board of Directors, senior executives, their deputies and assistants and names of wholly or partially owned
  subsidiaries; and
- Investor's pack is presented on Bank's website on a quarterly and annual basis.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 35 FINANCIAL RISK MANAGEMENT

#### a) Introduction and overview

The Group has exposure to the following primary risks from financial instruments:

- Credit risk;
- · Liquidity risk;
- · Market risk; and
- Operational risk

Risk is inherent to the Group's business and activities. The Group's ability to identify, assess, monitor and manage each type of risk to which the Group is exposed is an important factor in its financial stability, performance and reputation.

The Group's risk management policies are established to identify and analyse the risks faced by the Group, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions, products and services offered. The Group, through its training, management standards and procedures, aims to develop a disciplined and constructive control environment, in which all employees understand their roles and obligations.

The Board Risk Committee (BRC) is responsible for monitoring compliance with the Group's risk management policies and procedures, and for reviewing the adequacy of the risk management framework in relation to the risks faced by the Group. The Group's BRC is assisted in these functions by Internal Audit, which undertakes both regular and adhoc reviews of risk management controls and procedures, the results of which are reported to the Group BRC as well as ACC.

This note presents information relating to the Group's exposure to each of the above risks, the Group's objectives, policies and processes for measuring and managing risk, and the Group's management of capital.

### b) Credit risk

Credit risk is the risk of financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations arising principally from the Group's balances with Central Bank, due from banks, loans and advances and Islamic financing, other financial assets, loan commitments and financial guarantee contracts. For reporting purpose, credit risk on loan commitments and financial guarantee contracts is reported as a component of credit risk on loans and advances and Islamic financing. For risk management purposes, credit risk arising on investment securities held at FVPL is managed independently.

### (i) Management of credit risk

Credit Committee (CC) manages the credit risk of the Group by continuous review and update of the following:

- · Formulating credit policies;
- Establishing the authorisation structure for the approval and renewal of credit facilities;
- Reviewing and assessing credit risk;
- Limiting concentrations of exposure to counterparties, geographies and industries;
- Developing and maintaining the Group's risk gradings;
- Developing and maintaining the Group's processes for measuring ECL;
- · Reviewing compliance of business units with agreed exposure limits; and
- Providing advice, guidance and specialist skills to business units to promote best practice.

## (ii) Internal credit risk ratings

In order to minimize credit risk, the Group has tasked its credit committee to develop and maintain the Group's credit risk grading to categories exposures according to their degree of risk of default. The Group's credit risk grading framework comprises various categories. The credit rating information is based on a range of data that is determined to be predictive of the risk of default and applying experienced credit judgement. The nature of the exposure and type of borrower are taken into account in the analysis. Credit risk grades are defined using qualitative and quantitative factors that are indicative of risk of default.

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

### b) Credit risk (continued)

### (ii) Internal credit risk ratings (continued)

The credit risk grades are designed and calibrated to reflect the risk of default as credit risk increases. As the credit risk increases the difference in risk of default between grades changes. Each exposure is allocated to a credit risk grade at initial recognition, based on the available information about the counterparty. All exposures are monitored and the credit risk grade is updated to reflect current information. The monitoring procedures followed are both general and tailored to the type of exposure. The following data are typically used to monitor the customer risk profile:

- Payment record and ageing analysis;
- Extent of utilisation of granted limit;
- Forbearances (both requested and granted);
- Changes in business, financial and economic conditions;
- Credit rating information supplied by external rating agencies;
- For retail exposures: internally generated data of customer behaviour, affordability metrics etc.; and
- For corporate exposures: information obtained by periodic review of customer files including audited financial statements review and where available changes in the financial sector the customer operates etc.

The Group uses credit risk grades as a primary input into the determination of the term structure of the probability of default (PD) for exposures. The Group collects performance and default information about its credit risk exposures analysed by jurisdiction or region and by type of product and borrower as well as by credit risk grading.

The Group analyses all data collected using statistical models and estimates the remaining lifetime PD of exposures and how these are expected to change over time. The factors taken into account in this process include macroeconomic data such as GDP growth, unemployment, benchmark interest rates and house prices. The Group generates a 'base case' scenario of the future direction of relevant economic variables as well as a representative range of other possible forecast scenarios. The Group then uses these forecasts, which are probability-weighted, to adjust its estimates of PDs.

The Group uses different criteria to determine whether credit risk has increased significantly for each obligor. The criteria used are both quantitative changes in PDs as well as qualitative.

Irrespective of the outcome of the above assessment, the Group presumes that the credit risk on a financial asset has increased significantly since initial recognition when contractual payments are more than 30 days past due unless the Group has reasonable and supportable information that demonstrates otherwise.

The Group has monitoring procedures in place to make sure that the criteria used to identify significant increase in credit is effective, meaning that significant increase in credit risk is identified before the exposure is defaulted. The Group performs periodic back-testing of its ratings to consider whether the drivers of credit risk that led to default were accurately reflected in the rating in a timely manner.

Loss Given Default is the loss expected to arise on default, incorporating the impact of forward-looking economic assumptions where relevant, which represents the difference between the contractual cash flows due and those that the Bank expects to receive. The Bank estimates LGD based on history of recovery rates and considers the valuation of any collateral that is integral to the financial asset, taking into account forward-looking economic assumptions where relevant.

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

### b) Credit risk (continued)

### (iii) Measurement of ECL

As explained in note 3.1.1 (e), the Group measures ECL considering the risk of default over the maximum contractual period (including extension options) over which the entity is exposed to credit risk. However, for financial instruments such as credit cards and overdraft facilities that include both a loan and an undrawn commitment component, the Group's contractual ability to demand repayment and cancel the undrawn commitment does not limit the Group's exposure to credit losses to the contractual notice period. For such financial instruments the Group measures ECL over the period that it is exposed to credit risk and ECL would not be mitigated by credit risk management actions. These financial instruments do not have a fixed term or repayment structure and have a short contractual cancellation period. However, the Group does not enforce in the normal day-to-day management the contractual right to cancel these financial instruments. This is because these financial instruments are managed on a collective basis and are cancelled only when the Group becomes aware of an increase in credit risk at the facility level. This longer period is estimated taking into account the credit risk management actions that the Group expects to take to mitigate ECL, e.g. reduction in limits or cancellation of the loan commitment. The maximum contractual period extends to the date at which the Group has the right to require repayment of an advance to terminate a loan commitment or guarantee.

### (iv) Restructured and renegotiated loans

Loans with renegotiated terms are defined as loans that have been restructured due to a deterioration in the borrower's financial position, for which the Group has made concessions by agreeing to terms and conditions that are more favourable for the borrower than the Group had provided initially and that it would not otherwise consider. A loan continues to be presented as part of loans with renegotiated terms until maturity, early repayment or write-off. Management continuously monitors the progress on renegotiated loans to ensure compliance with the terms at all times.

### (v) Exposure to credit risk

The Group measures its exposure to credit risk by reference to gross carrying amount of financial assets less interest suspended and expected credit allowances, if any.

2020 Due from banks	Stage 1 AED'000	Stage 2 AED'000	Stage 3 AED'000	Total AED'000
Performing	4,220,318	-	-	4,220,318
Allowance for impairment losses	(1,424)	-	-	(1,424)
Net carrying amount	4,218,894	-	-	4,218,894
Loans and advances	Stage 1 AED'000	Stage 2 AED'000	Stage 3 AED'000	Total AED'000
Performing	55,506,008	8,377,726	-	63,883,734
Non-performing	-	-	5,165,565	5,165,565
Allowance for impairment losses	(652,976)	(517,923)	(2,589,828)	(3,760,727)
Net carrying amount	54,853,032	7,859,803	2,575,737	65,288,572

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

### b) Credit risk (continued)

### (v) Exposure to credit risk (continued)

2019	Stage 1	Stage 2	Stage 3	Total
Due from banks	AED'000	AED'000	AED'000	AED'000
Performing	2,430,868	-	-	2,430,868
Allowance for impairment losses	(3,133)	-	-	(3,133)
Net carrying amount	2,427,735	-	-	2,427,735
	Stage 1	Stage 2	Stage 3	Total
Loans and advances	Stage 1 AED'000	Stage 2 AED'000	Stage 3 AED'000	Total AED'000
Loans and advances Performing	J	J	_	
	AED'000	AED'000	AED'000	AED'000
Performing	AED'000	AED'000	AED'000	<b>AED'000</b> 59,547,192

The Group's Investment securities were classified under stage 1 and 2 at the reporting date (2019: classified under stage 1).

#### (vi) Impairment reserve under the Central Bank of UAE (CBUAE) guidance

The CBUAE has issued its IFRS 9 guidance addressing various implementation challenges and practical implications for Banks adopting IFRS 9 in the UAE ("the guidance").

Pursuant to clause 6.4 of the guidance, the reconciliation between general and specific provision under Circular 28/2010 of CBUAE and IFRS 9 is as follows:

Allowances for impairment losses: General	2020 AED'000	2019 AED'000
General provisions under Circular 28/2010 of CBUAE	1,092,625	1,006,311
Less: Stage 1 and Stage 2 provisions under IFRS 9	1,170,899	1,126,766
General provision transferred to the impairment reserve*		-
Allowances for impairment losses: Specific		
Specific provisions under Circular 28/2010 of CBUAE	2,328,085	2,515,321
Less: Stage 3 provisions under IFRS 9	2,589,828	2,731,685
Specific provision transferred to the impairment reserve*	-	-
Total provision transferred to the impairment reserve		

<sup>\*</sup>In the case where provisions under IFRS 9 exceed provisions under CBUAE, no amount shall be transferred to the impairment reserve.

## (vii) Allowances for impairment

As discussed above in the significant increase in credit risk section, under the Group's monitoring procedures, a significant increase in credit risk is identified before the exposure has defaulted, and at the latest when the exposure becomes 30 days past due. This is the case mainly for loans and advances to customers and more specifically for retail lending exposures because for corporate lending and other exposures there is more borrower specific information available which is used to identify significant increase in credit risk. The table below provides an analysis of the gross carrying amount of loans and advances to customers by past due status.

Assets carried at fair value through profit or loss is not subject to ECL, as the measure of fair value reflects the credit quality of each asset.

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## b) Credit risk (continued)

## (vii) Allowances for impairment (continued)

The Group monitors concentrations of its impaired loans by sector and by geographic location. An analysis of concentrations of impaired (excluding restructured / under restructuring) loans by sector is shown below:

	Impaired	Collateral	Specific provision and
	loans		interest in suspense
2020	AED'000	AED'000	AED'000
Manufacturing	188,282	34,813	116,622
Construction	226,666	41,346	110,961
Real estate	1,187,036	919,186	331,816
Trade	352,698	112,938	176,626
Transportation and storage	24,170	19,397	6,915
Services	849,523	479,613	379,969
Hospitality	132,912	-	128,485
Financial and insurance activities	1,401,322	472,107	955,661
Personal - mortgage	198,565	120,962	107,531
Personal - schematic	207,491	113,623	104,767
Individual loans for business	324,137	85,173	159,040
Others	72,763	70,978	11,435
Total carrying amount	5,165,565	2,470,136	2,589,828
	Impaired	Collateral	Specific provision and
	loans		interest in suspense
2019	AED'000	AED'000	AED'000
Manufacturing	185,280	162,317	135,860
Construction	276,700	105,458	289,188
Real estate	739,602	698,719	331,816
Trade	435,454	277,953	371,292
Transportation and storage	41,317	25,887	29,362
Services	777,361	680,573	301,890
Hospitality	449,553	401,320	161,359
Financial and insurance activities	859,030	197,951	671,013
Personal - mortgage	307,229	139,236	200,231
Personal - schematic	211,104	97,918	125,158
Individual loans for business	209,332	121,082	114,410
Others	107	12	106
Total carrying amount	4,492,069	2,908,426	2,731,685

All impaired loans are located in one geographic area i.e. the United Arab Emirates. The value of collateral is restricted to lower of loan exposure or realisable value of the collateral.

The gross carrying value of unfunded exposures pertaining to impaired loans amounted to AED 191.0 million (2019: AED 75.4 million).

Notes to the consolidated financial statements For the year ended 31 December 2020

### 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

### b) Credit risk (continued)

## (viii) Write - off policy

The Group writes off a loan / investment in debt security (and any related expected credit allowances) when the Credit and Investment Committee (CRIC) determines that the loan / security is uncollectible. This determination is reached after considering information such as the significant deterioration in the borrower's / issuer's financial position such that the borrower / issuer can no longer pay the obligation, or proceeds from collateral will not be sufficient to pay back the entire exposure or all possible efforts of collecting the amounts have been exhausted.

For smaller balances of standardized loans, write off decisions are generally based on a product-specific past due status.

### (ix) Collateral

The Group holds collateral against loans and advances in the form of cash, guarantees, mortgages and liens over properties or other securities over assets. Estimates of fair value are based on the value of collateral assessed at the time of borrowing, and are subsequently monitored and updated on a periodic basis. Generally, collateral is not held against debt securities and amounts due from banks, and no such collateral was held at 31 December 2020 or 2019.

Analysis of collateral by type is presented in the following table:

	2020	2019
	AED'000	AED'000
Pledged deposits	3,950,065	3,796,375
Properties	32,588,290	27,884,973
Mortgages	198,798	366,726
Pledge of shares	1,775,986	1,455,716
Bank guarantees	267,992	371,152
Gold	200,073	227,596
Credit Insurance	166,253	822,639
Others	42,592	54,818
Total collaterals	39,190,049	34,979,996

The above represents collateral value restricted to the lower of loan balance or collateral value.

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## b) Credit risk (continued)

## (x) Concentration

Concentrations arise when a number of counterparties are engaged in similar business activities or activities in same geographic region or have similar economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic, political or other conditions. The following tables set out the concentration of credit risk by sector, geography and currency.

## Concentration of credit risk by sector for 2020:

	Loans and	Due from banks	Debt securities	<b>Equity securities</b>	Cash, balances	Total funded	Undrawn	Acceptances
	advances and			and fund of	with Central	exposures	commitments	and contingent
	Islamic			funds	bank and other			liabilities
	financing				assets			
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Manufacturing	3,329,049	-	243,160	-	-	3,572,209	1,090,296	957,782
Construction	5,000,476	-	-	-	-	5,000,476	1,032,297	6,407,140
Real estate	23,373,188	-	74,385	5,007	-	23,452,580	3,434,515	544,394
Trade	6,579,571	-	-	-	-	6,579,571	2,923,733	8,621,190
Transportation and storage	2,720,470	-	68,635	-	-	2,789,105	189,579	56,381
Services	5,319,519	-	184,419	66,816	-	5,570,754	958,510	977,757
Hospitality	2,576,351	-	-	-	-	2,576,351	352,862	7,268
Financial and insurance								
activities	5,814,070	4,220,318	2,354,808	322,373	88,514	12,800,083	1,574,405	1,575,901
Government entities	1,333,967	-	816,026	-	12,423,017	14,573,010	160	1,218
Personal - mortgage	4,036,946	-	-	-	-	4,036,946	-	-
Personal - schematic	4,952,897	-	-	-	-	4,952,897	959,669	28,480
Individual loans for business	1,241,197	-	-	-	-	1,241,197	225,157	2,400
Others	2,771,598	-	1,126,968	-	4,024,690	7,923,256	1,777,507	780,804
Total carrying amount	69,049,299	4,220,318	4,868,401	394,196	16,536,221	95,068,435	14,518,690	19,960,715

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## b) Credit risk (continued)

# (x) <u>Concentration (continued)</u>

Concentration of credit risk by sector for 2019:

	Loans and	Due from banks	Debt securities	Equity securities	Cash, balances	Total funded	Undrawn A	Acceptances and
	advances and			and fund of	with Central	exposures	commitments	contingent
	Islamic financing			funds	bank and other			liabilities
					assets			
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Manufacturing	2,432,279	-	352,116	-	-	2,784,395	584,084	908,324
Construction	4,383,388	-	-	-	-	4,383,388	1,124,968	6,603,348
Real estate	22,694,778	-	73,807	5,607	-	22,774,192	3,111,253	887,390
Trade	5,740,869	-	-	-	-	5,740,869	2,405,796	7,662,383
Transportation and storage	951,085	-	131,409	-	-	1,082,494	93,220	55,246
Services	5,714,626	-	366,082	43,179	-	6,123,887	1,153,252	1,249,216
Hospitality	2,574,068	-	-	169	-	2,574,237	267,412	7,788
Financial and insurance								
activities	8,184,858	2,430,868	2,446,443	253,861	85,127	13,401,157	1,441,310	1,365,654
Government entities	273,616	-	1,483,469	-	12,162,478	13,919,563	79,477	-
Personal - mortgage	3,307,884	-	-	-	-	3,307,884	26,556	-
Personal - schematic	4,690,832	-	-	-	-	4,690,832	2,830,978	30,134
Individual loans for business	1,759,653	-	-	-	-	1,759,653	488,981	2,517
Others	1,331,325		457,145		2,318,857	4,107,327	484,715	1,057,121
Total carrying amount	64,039,261	2,430,868	5,310,471	302,816	14,566,462	86,649,878	14,092,002	19,829,121

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## b) Credit risk (continued)

# (x) <u>Concentration (continued)</u>

Concentration of credit risk by geographic location for 2020:

	Loans and advances and Islamic financing	Due from banks	Debt securities	Equity securities and fund of funds	Cash, balances with Central bank and other assets	Total funded exposures	Undrawn commitments	Acceptances and contingent liabilities
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
UAE	66,280,198	388,829	2,415,610	99,802	16,536,221	85,720,660	13,876,016	16,007,701
GCC	158,614	388,547	954,783	-	-	1,501,944	4,044	205,471
Middle East	639,866	54,281	-	272,075	-	966,222	15,702	105,523
Europe	454,487	834,808	62,209	294	-	1,351,798	82,451	2,018,056
USA	1,901	2,296,645	404,790	22,025	-	2,725,361	313,348	502,446
Asia	655,591	112,359	990,521	-	-	1,758,471	868	1,091,720
Others	858,642	144,849	40,488	-	-	1,043,979	226,261	29,798
Total carrying amount	69,049,299	4,220,318	4,868,401	394,196	16,536,221	95,068,435	14,518,690	19,960,715
Concentration of credit risk by ge	ographic location	ı for 2019:						
UAE	59,632,846	181,632	3,191,424	48,786	14,566,462	77,621,150	13,662,093	16,375,608
GCC	195,072	377,521	1,027,617	-	-	1,600,210	11,006	165,890
Middle East	946,742	53,523	-	253,861	-	1,254,126	137,328	59,938
Europe	298,026	840,870	114,134	-	-	1,253,030	179,792	954,372
USA	1,243	680,034	363,851	169	-	1,045,297	1,109	421,544
Asia	1,288,488	183,724	546,494	-	-	2,018,706	54,533	1,837,375
Others	1,676,844	113,564	66,951	-	-	1,857,359	46,141	14,394
Total carrying amount	64,039,261	2,430,868	5,310,471	302,816	14,566,462	86,649,878	14,092,002	19,829,121

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## b) Credit risk (continued)

## (x) <u>Concentration (continued)</u>

## Concentration of credit risk by currency for 2020:

	Loans and advances and Islamic financing	Due from banks	Debt securities	Equity securities and fund of funds	with Central	Total funded exposures	Undrawn commitments	Acceptances and contingent liabilities
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
AED	55,774,443	-	-	71,823	15,564,570	71,410,836	11,518,279	10,539,873
Other currencies*	13,274,856	4,220,318	4,868,401	322,373	971,651	23,657,599	3,000,411	9,420,842
Total carrying amount	69,049,299	4,220,318	4,868,401	394,196	16,536,221	95,068,435	14,518,690	19,960,715
Concentration of credit risk by cu	rrency for 2019:							
AED	52,824,785	-	-	48,786	14,067,232	66,940,803	11,997,764	11,747,633
Other currencies*	11,214,476	2,430,868	5,310,471	254,030	499,230	19,709,075	2,094,238	8,081,488
Total carrying amount	64,039,261	2,430,868	5,310,471	302,816	14,566,462	86,649,878	14,092,002	19,829,121

<sup>\*</sup>Majority of assets denominated in other currencies are in USD to which AED is pegged.

Notes to the consolidated financial statements For the year ended 31 December 2020

### 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### c) Settlement risk

The Group's activities may give rise to risk at the time of settlement of transactions and trades. Settlement risk is the risk of loss due to the failure of counterparty to honour its obligations to deliver cash, securities or other assets as contractually due. Any delays in settlement are rare and are monitored and quantified as part of the Group's Internal Capital Adequacy Assessment Procedures (ICAAP) framework and Operational Risk Management.

For certain types of transactions, the Group mitigates this risk by conducting settlements through a settlement / clearing agent to ensure that a trade is settled only when both parties have fulfilled their contractual settlement obligations. Settlement limits form part of the credit approval / limit monitoring process described above. Acceptance of settlement risk on free settlement trades requires transaction specific or counterparty specific approvals from the Group Risk Management Department.

## d) Liquidity risk

Liquidity risk is the risk that the Group will encounter difficulty in meeting its obligations associated with financial liabilities that are settled by delivering cash or other financial assets. It includes the risk of the inability to fund assets at contracted maturities and rates and the inability to liquidate assets at reasonable prices and in the required timeframe and the inability to meet obligations as they become due. Liquidity risk can be caused by market disruptions or credit downgrades which may cause certain sources of funding to diminish.

#### (i) Management of liquidity risk

Liquidity risk is managed by the Treasury and Asset and Liability management (ALM) department in line with the regulatory, internal policies and guidelines. The Group's approach to manage liquidity risk is to ensure that it has adequate funding from diversified sources at all times to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage of the Group's reputation.

Funds are raised using a broad range of instruments including customers' deposits, medium term borrowings, money market instruments, subordinated debts and capital. The treasury and ALM department monitors the liquidity profile of financial assets and liabilities and the projected cash flows arising from existing and future business. Treasury maintains a portfolio of short-term liquid assets and inter-bank placements to ensure that sufficient liquidity is maintained. The daily liquidity position is monitored and regular liquidity stress testing is conducted under a variety of scenarios covering both normal and abnormal market conditions.

The Group's liquidity management process, as carried out within the Group and monitored by Group's treasury, includes:

- Day to day funding is managed by monitoring future cash flows to ensure that requirements can be met these include replenishment of funds as they mature or are borrowed by customers. The Group maintains an active presence in global money market to facilitate funding activities;
- Maintenance of a portfolio of highly marketable assets that can easily be liquidated as protection against any unforeseen interruption to cash flow;
- Managing balance sheet liquidity ratios against internal and regulatory requirements;
- Managing the concentration and profile of debt maturities; and
- Repurchase arrangements with various Banks which allow it to repo its fixed income investments to meet any liquidity needs that may arise.

## (ii) Exposure to liquidity risk

The key measure used by the Group for measuring liquidity risk is the advances to stable resources ratio (regulatory ratio) which is 86.33% as at 31 December 2020 (2019: 87.96%). In addition, the Group also uses the following ratios / information on a continuous basis for measuring liquidity risk:

- Liquid assets to total assets ratio;
- Net loans to deposits ratio (LDR); and
- Basel III ratios (including LCR, NSFR, etc.) are also monitored internally and shared with the Board on quarterly basis.

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## d) Liquidity risk (continued)

The following table summarizes the maturity profile of the Group's assets and liabilities based on the contractual repayment arrangements. These do not take account of the effective maturities as indicated by the Group's deposit retention history. The contractual maturities of assets and liabilities have been determined on the basis of the residual period at the reporting date to the contractual maturity date.

The maturity profile of the assets and liabilities at 31 December 2020 was as follows:

	Total	Less than 1 month	From 1 to 3 months	From 3 months to 1 year	From 1 to 5 years	Over 5 years	No Fixed Maturity
Assets	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Cash and balances with Central Bank	13,162,743	10,741,809	-	-	-	-	2,420,934
Due from banks, net	4,218,894	3,879,708	-	162,611	176,575	-	-
Loans and advances and Islamic financing, net	65,288,572	9,521,406	4,311,593	7,997,610	24,442,437	19,015,526	-
Investment securities	5,262,597	73,633	297,410	936,717	3,954,837	-	-
Investment in associate	88,514	-	-	-	-	-	88,514
Investment properties, net	191,469	-	-	-	-	-	191,469
Property and equipment	290,025	-	-	-	-	-	290,025
Bankers acceptances	5,972,327	1,889,928	239,469	2,992,317	13,721	836,892	-
Other assets, net	2,886,419	1,715,992	-	-	-	-	1,170,427
Total assets	97,361,560	27,822,476	4,848,472	12,089,255	28,587,570	19,852,418	4,161,369
Liabilities and equity							
Due to banks	4,782,749	934,752	72,737	2,094,375	1,680,885	-	-
Customer deposits and Islamic customer deposits	69,750,833	33,715,926	13,281,091	22,255,391	472,122	26,303	-
Notes and medium term borrowings	1,764,059	-	-	591,799	1,172,260	-	-
Due for trade acceptances	5,972,327	1,889,928	239,469	2,992,317	13,721	836,892	-
Other liabilities	2,137,857	2,094,424	-	-	-	-	43,433
Total liabilities	84,407,825	38,635,030	13,593,297	27,933,882	3,338,988	863,195	43,433
Gap representing equity	12,953,735	(10,812,554)	(8,744,825)	(15,844,627)	25,248,582	18,989,223	4,117,936

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## d) Liquidity risk (continued)

The maturity profile of the assets and liabilities at 31 December 2019 was as follows:

	Total	Less than 1 month	From 1 to 3 months	From 3 months to 1 year	From 1 to 5 years	Over 5 years	No Fixed Maturity
Assets	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Cash and balances with Central Bank	12,592,641	6,978,678	1,500,000	400,000	-	-	3,713,963
Due from banks, net	2,427,735	1,887,197	183,650	158,693	198,195	-	-
Loans and advances and Islamic financing, net	60,180,810	8,586,759	5,132,808	7,504,705	21,561,851	17,394,687	-
Investment securities	5,613,287	-	427,257	928,757	3,480,042	777,231	-
Investment in associate	85,127	-	-	-	-	-	85,127
Investment properties, net	198,896	-	-	-	-	-	198,896
Property and equipment	273,583	-	-	-	-	-	273,583
Bankers acceptances	5,346,819	3,965,387	652,685	728,747	-	-	-
Other assets, net	1,349,993	998,169	-	-	-	-	351,824
Total assets	88,068,891	22,416,190	7,896,400	9,720,902	25,240,088	18,171,918	4,623,393
I tale filtration and a section.							
Liabilities and equity  Due to banks	4 100 500	1 107 404	76 106	202.050	2 500 250		
Customer deposits	4,166,589	1,197,484	76,196	383,650	2,509,259	-	-
and Islamic customer deposits	63,334,333	32,777,673	11,049,955	19,240,109	208,697	57,899	-
Notes and medium term borrowings	3,231,072	-	-	1,468,426	1,762,646	-	-
Due for trade acceptances	5,346,819	3,965,387	652,685	728,747	-	-	-
Other liabilities	1,773,508	1,728,395	-	-	-	-	45,113
Total liabilities	77,852,321	39,668,939	11,778,836	21,820,932	4,480,602	57,899	45,113
- -							
Gap representing equity	10,216,570	(17,252,749)	(3,882,436)	(12,100,030)	20,759,486	18,114,019	4,578,280

Notes to the consolidated financial statements For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## d) Liquidity risk (continued)

The table below shows the maturity of the Group's contingent liabilities and credit commitments:

	Total	Less than 1 month	From 1 to 3 months	From 3 months to 1	From 1 to 5 years	Over 5 years
				year		
2020	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Contingent liabilities	13,988,388	3,861,327	1,527,476	3,385,870	831,106	4,382,609
Credit commitments	14,518,690	2,912,619	817,594	1,906,955	3,046,174	5,835,348
Total	28,507,078	6,773,946	2,345,070	5,292,825	3,877,280	10,217,957
2019						
Contingent liabilities	14,482,302	4,204,585	6,046,658	4,024,726	176,026	30,307
Credit commitments	14,092,002	5,128,355	3,214,339	3,564,393	265,058	1,919,857
Total	28,574,304	9,332,940	9,260,997	7,589,119	441,084	1,950,164

The tables below show undiscounted contractual cash flows on the Group's financial liabilities:

	Total	Less than 1 month	From 1 to 3 months	From 3 months to 1	From 1 to 5 years
2020	4 FD1000	4 F D 1000	4 ED1000	year	4 FD1000
2020	AED'000	AED'000	AED'000	AED'000	AED'000
Due to banks	4,952,467	934,819	72,774	2,142,305	1,802,569
Customer deposits and Islamic customer deposits	69,312,835	32,980,462	13,296,186	22,394,660	641,527
Notes and medium term borrowings	1,879,957	-	-	598,510	1,281,447
Due for trade acceptances	5,972,327	1,889,928	239,469	2,992,317	850,613
Other liabilities	742,456	742,456	-	-	-
Total liabilities	82,860,042	36,547,665	13,608,429	28,127,792	4,576,156
					_
2019					
Due to banks	4,448,598	1,180,036	103,265	487,177	2,678,120
Customer deposits and Islamic customer deposits	63,062,350	32,082,994	11,116,675	19,547,087	315,594
Notes and medium term borrowings	3,447,555	8,445	25,335	1,564,243	1,849,532
Due for trade acceptances	5,346,819	3,965,387	652,685	728,747	-
Other liabilities	580,708	580,708	=	-	<u>-</u>
Total liabilities	76,886,030	37,817,570	11,897,960	22,327,254	4,843,246

Notes to the consolidated financial statements For the year ended 31 December 2020

### 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### e) Market risk

Market risk is the risk that changes in market prices, such as interest rates, equity prices, foreign exchange rates and credit spreads, will affect the Group's income and / or value of a financial instrument. The Group manages its market risk in order to achieve optimum returns while maintaining market risk exposures within set risk appetite.

### (i) Management of market risk

The Board of Directors sets the risk appetite pertaining to market risk which translates into risk limits which are closely monitored by Group Risk Management, reported daily to senior management and discussed monthly by the ALCO.

The Group separates its exposure to market risk between trading and non-trading portfolios with overall responsibility vested with the ALCO. The Group Risk Management department is responsible for the development of detailed risk management policies and for the day-to-day implementation, subject to review and approval by the ALCO.

#### (ii) Exposure to interest rate risk – non trading portfolio

Interest rate risk arises from interest bearing financial instruments and reflects the possibility that changes in interest rates will adversely affect the value of the financial instruments and the related income. The Group manages the risk principally through monitoring interest rate gaps, matching the re-pricing profile of assets and liabilities and by having pre-approved limits for repricing bands. The Group Risk Management Department monitors compliance with these limits on a daily basis and is responsible for reporting breaches if any, to senior management. ALCO review reports on a monthly basis.

In addition the Group also assesses the impact of defined movement in interest yield curves on its net interest income and regulatory capital. The following is the impact of interest rate movement on net interest income and regulatory capital:

	2020		2019	
	Net interest income		Net interest income	
	50 bps	100 bps	50 bps	100 bps
	AED'000	AED'000	AED'000	AED'000
Upward Parallel Shift	87,137	192,382	40,874	85,779
Downward Parallel Shift	(79,813)	(159,421)	(24,859)	(49,719)

## Notes to the consolidated financial statements

For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## e) Market risk (continued)

A summary of the Group's interest rate sensitivity position based on contractual re-pricing arrangements or maturity dates, whichever dates are earlier is as follows:

Total substant   Tota	whichever dates are earlier is as follo	ows:					
March   Marc						Over 1 Year	Total
Ase by the control of the co	24.5	bearing	months	months	months to 1		
Cach and balances with Central Bank Due from banks, net         3,812,743         9,550,000         52,797         4,316,78,48           Due from banks, net         2,871,688         1,294,489         52,797         4,218,893           Loans and advances and Islamic financing         5,165,665         6,665,287         3,635,414         971,000         2,311,893         890,9229           Investment Securities         194,196         73,633         268,489         668,228         3,858,051         5,262,597           Investment properties, net         191,469         -         -         -         191,469           Property and equipment         290,025         -         -         -         -         290,025           Bankers acceptances         5,972,327         Cher assets, net         2,886,419         -         -         -         2,886,419           Total assets         1,791,216         7,678,312         281,790         661,439         492,729         2,786,719           Total assets         4,791,216         8,863         3,338,707         281,790         661,439         493,825         6975,831           Total asset         2,4449,938         3,544,949         1,436,49         2,597,327         1,764,09         1,764,09		4501000	4.551000	4.551000	-	4551000	4551000
but no banks, net Loans and advances and Island (Thinancing Thinancing Thinancing Thinancing Thinancing Thinancing Thinancing The Section of Thinancing Th				AED 000	AED 000		
Loans and advances and Islamic financing         5,165,565         56,965,327         3,635,41         971,00         2,11,893         69,049,290           Expected credit losses         (3,760,727)             (3,760,727)           Investment securities         394,196         73,633         268,489         668,228         3,858,051         528,514           Investment properties, net         191,469            191,469           Property and equipment         290,025            290,025           Bankers acceptances         5,972,327             2,886,419           Otal assets         1,791,269         7,678,341         3,930,30         1,692,125         6,193,49         4,782,749           Customer deposits         1,791,269         2,886,419         2,817,879         601,430         472,296         4,782,749           Customer deposits and Islamic         2,449,981         2,527,032         281,799,792         601,430         472,296         4,782,739           Ote of trade acceptances         5,972,327         1,143,493         1,152,492         1,192,492         1,174,600           Total l				-	-	-	
Financing   1,165,565   5,965,327   3,635,414   971,100   2,311,893   6,96,93,298     Expected credit losses   13,760,727   17,633   268,489   668,228   3,858,051   5,262,597     Investment in associate   88,514   18,514   18,514   18,514   18,514   18,514   18,514     Investment properties, net   191,469   18,514   18,514   18,514   191,469     Property and equipment   290,025   18,684,19   18,000   18,000   18,000   19,000,20     Bankers acceptances   5,597,3,227   18,000   18,000   18,000   19,000,20     Chter assets, net   2,864,19   17,912,169   67,683,419   3,903,003   1,692,125   6,169,944   97,361,560     Total assets   17,912,169   67,683,419   3,903,003   1,692,125   6,169,944   97,361,560     Total assets   18,000   18,000   18,000,003   18,000,003   18,000,003   18,000,003   18,000,003     Customer deposits and Islamic customer deposits and Islamic customer deposits   2,4449,981   22,547,036   9,901,474   12,353,917   498,425   6,975,0833     Notes and medium term borrowings   12,436,891		2,8/1,038	1,294,459	-	52,797	-	4,218,894
Investment in associate   194,195   193,695   196,895   196,8268   196,8268   196,8514   194,865   194,665   194,666   194,6		5,165,565	56,965,327	3,635,414	971,100	2,311,893	69,049,299
Investment in associate   191,469	Expected credit losses	(3,760,727)	-	-	-	-	(3,760,727)
Property and equipment	Investment securities	394,196	73,633	268,489	668,228	3,858,051	5,262,597
Property and equipment         290,025         S. P. 12,372         S. C. S. P. 12,372         S. C. S. C. S. C. S. P. 12,324         S. D. S. P. S.	Investment in associate	88,514	-	-	-	-	88,514
Bankers acceptances         5,972,327         C         C         5,972,327           Other assets, net         1,286,419         6,683,419         3,903,003         1,692,125         6,169,40         7,936,165           Due to banks         8,863         3,338,370         281,790         601,430         472,95         4,782,78           Customer deposits and Islamic customer deposits         24,449,981         25,257,032         60,901,47         21,353,71         498,02         5,972,327           Oue for trade acceptances         5,972,327         1,143,248         620,815         2.0         5,972,327           Other liabilities         2,137,857         1,20,800         1,080,479         1,255,349         970,12         3,407,825           Interest rates ensitivity gap         1,473,6859         2,917,910         1,080,079         1,255,347         970,12         3,407,025           Interest rates on thirty gap         1,473,6859         2,917,910         1,017,02         1,255,347         1,259,742           Total liabilities         1,473,6859         2,917,910         1,017,02         1,259,742         1,259,742           Total problems         1,473,6859         2,917,910         1,017,910         1,025,92         1,259,742           Stepset		191,469	-	-	-	-	191,469
Other assets, net to Indicate the State Sta	Property and equipment	290,025	-	-	-	-	290,025
Total assets   17,912,169   67,683,419   3,003,003   1,692,125   61,699,44   73,015,60     Total banks	Bankers acceptances	5,972,327	-	-	-	-	5,972,327
Due to banks   88,863   3,338,370   281,790   601,430   472,296   4,782,749	Other assets, net	2,886,419	-			-	2,886,419
Due to banks         88,863         3,383,700         281,709         601,430         472,296         6,750,833           Customer deposits and Islamic customer deposits         24,449,981         22,547,036         9,901,474         12,353,917         498,405         6,975,083           Notes and medium term borrowings Due for trade acceptances         5,972,327         -         1.0         -         5,972,327         -         -         -         5,972,327         -         -         -         -         5,972,327         -         -         -         -         5,972,327         -         -         -         -         5,972,327         -         -         -         -         2,137,857         -         -         -         2,137,857         -         -         -         2,137,857         -         -         -         2,137,857         -         -         -         2,137,857         -         -         -         2,137,857         -         -         -         2,137,857         - <td>Total assets</td> <td>17,912,169</td> <td>67,683,419</td> <td>3,903,903</td> <td>1,692,125</td> <td>6,169,944</td> <td>97,361,560</td>	Total assets	17,912,169	67,683,419	3,903,903	1,692,125	6,169,944	97,361,560
Customer deposits and Islamic customer deposits         24,449,981         22,547,036         9,901,474         12,333,917         498,425         69,750,83           Notes and medium tern borrowings         9,712,327         2         6         5,972,327         5         6         5,972,327         5         5         5,972,327         5         1         6         5,972,327         5         1         5         5,972,327         5         1,38,387         6         5,972,327         7         1         2         5,972,327         7         1,378,577         1         2         1,378,578         1         1,378,578         1         1,378,578         1         1,378,578         1         1,378,578         1         1,378,578         1         1,378,578         1         2,473,587         1         1,378,578         1         2,473,587         1         2,478,587         1         2,479,583         1         2,591,593         1         1,595,378         1         2,593,783         1         2,595,378         1         2,595,378         1         2,595,378         1         2,595,378         1         2,595,378         1         2,595,378         1         2,595,378         1         2,595,378         1         2,595,378	Liabilities						
customer deposits         24,449,981         25,40,406         9,901,47         12,33,917         498,425         69,00,835           Notes and medium term borrowings         5,972,327         60,902,127         60,815         6         5,972,327         6         5,972,327         6         5,972,327         6         5,972,327         6         7,972,378         7,000         12,955,347         970,721         84,007,825         1,000         11,263,222         5,199,223         12,953,735         12,953,7	Due to banks	88,863	3,338,370	281,790	601,430	472,296	4,782,749
Notes and medium term borrowings         1,143,244         620,815          1,764,059           Oue for trade acceptances         5,972,327            5,972,327           Other liabilities         21,378,57            21,378,57           Total liabilities         32,649,028         27,028,650         10,804,079         12,953,347         970,721         24,953,735           Interest rate sensitivity gap         (14,736,859)         25,917,910         90,017,61         11,263,222         5,199,233         22,953,735           Begresented by equity         2         2,917,910         90,017,73         7,754,512         12,953,735         22,953,735           31 December 2019         2         2         2         2         2         2,227,735           Cash and balances with Central Bank         7,392,641         4,800,000         400,000         0         0         2,242,7735           Cash and advances and Islamic functions         1,459,479         824,848         0         0         0         4,032,991         6,032,616           Expected credit losses         (3,858,451)         2         0         0         2,352,452         3,545,451           Investm	-	24,449,981	22,547,036	9,901,474	12,353,917	498,425	69,750,833
Other liabilities         2,137,857         Position of the liabilities         2,049,028         27,028,659         10,804,079         1,255,347         97,072         84,040,285           Interest rate sensitivity gap         14,736,859         40,654,769         1,000,076         1,253,222         5,199,23         12,593,785           Cumulative interest rate sensitivity gap         14,736,859         25,917,910         19,017,32         7,554,51         3,253,73         1,2593,785           Represented by equity         5         5         5         1,2593,785	-	-	1,143,244	620,815	-	-	1,764,059
Other liabilities         2,137,857         Very Control liabilities         2,049,028         27,028,659         10,804,079         12,953,47         97,072         84,040,825           Interest rate sensitivity gap         14,736,859         40,654,699         1,900,709         1,263,222         5,199,23         12,953,735           Cumulative interest rate sensitivity gap         14,736,859         25,917,910         19,017,33         7,545,12         1,259,37,35           Represented by equity         5         5         5         1,259,37,35         1,259,37,35           The cember 2015         5         5         5         5         1,259,47,61           Stast and balances with Central Bank (purple)         7,392,641         4,800,000         400,000         6         6         1,599,64           Due from banks, net         1,459,479         82,4848         6         1,434,08         3,249,79         6,039,32           Expected credit losses         1,433,994         50,840,697         3,828,819         1,685,945         3,949,49         6,033,83           Investment securities         30,284         427,258         303,507         625,252         3,954,454         5,613,87           Investment properties, net         19,889         4,275         3,245	Due for trade acceptances	5,972,327	-	-	-	-	5,972,327
Interest rate sensitivity gap	Other liabilities	2,137,857	-	-	-	-	2,137,857
Interest rate sensitivity gap	Total liabilities	32,649,028	27,028,650	10,804,079	12,955,347	970,721	84,407,825
rate sensitivity gap         (14,736,899)         25,91,910         19,017,734         7,754,512         12,953,735           Represented by equity         12,953,735           31 December 2019           Assets           Cash and balances with Central Bank Due from banks, net         1,459,479         824,848         143,408         2,2427,735           Loans and advances and Islamic financing         4,433,994         50,840,697         3,828,819         1,685,954         3,249,797         64,039,261           Expected credit losses         (3,858,451)         -         -         -         (3,858,451)         -         -         -         661,328,751         -         -         -         661,328,751         -         -         -         661,328,751         -         -         -         661,328,751         -         -         -         661,328,751         -         -         -         -         661,328,751         - </td <td>Interest rate sensitivity gap</td> <td></td> <td>40,654,769</td> <td>(6,900,176)</td> <td>(11,263,222)</td> <td>5,199,223</td> <td>12,953,735</td>	Interest rate sensitivity gap		40,654,769	(6,900,176)	(11,263,222)	5,199,223	12,953,735
Page		(14,736,859)	25,917,910	19,017,734	7,754,512	12,953,735	
Assets Cash and balances with Central Bank 7,392,641 4,800,000 400,000 - 12,592,641 12,5							12.953.735
Assets         Cash and balances with Central Bank Cash and balances with Central Bank Pub (1459,479)         4,800,000         400,000						=	
Cash and balances with Central Bank Due from banks, net         7,392,641         4,800,000         400,000         -         -         12,592,641           Due from banks, net         1,459,479         824,848         -         143,408         -         2,427,735           Loans and advances and Islamic financing         4,433,994         50,840,697         3,828,819         1,685,954         3,249,797         64,039,261           Expected credit losses         (3,858,451)         -         -         -         -         (3,858,451)           Investment securities         302,816         427,258         303,507         625,252         3,954,454         5,613,287           Investment in associate         85,127         -         -         -         -         85,127           Investment properties, net         198,896         -         -         -         -         -         198,896           Property and equipment         273,583         -							
Due from banks, net         1,459,479         824,848         - 143,408         - 2,427,735           Loans and advances and Islamic financing         4,433,994         50,840,697         3,828,819         1,685,954         3,249,797         64,039,261           Expected credit losses         (3,858,451)         (3,858,451)         1nvestment securities         302,816         427,258         303,507         625,252         3,954,454         5,613,287           Investment in associate         85,127		7 202 644	4 000 000	400.000			12 502 641
Loans and advances and Islamic financing         4,433,994         50,840,697         3,828,819         1,685,954         3,249,797         64,039,261           Expected credit losses         (3,858,451)         -         -         -         -         -         (3,858,451)           Investment securities         302,816         427,258         303,507         625,252         3,954,454         5,613,287           Investment in associate         85,127         -         -         -         -         85,127           Investment properties, net         198,896         -         -         -         -         198,896           Property and equipment         273,583         -         -         -         -         273,583           Bankers acceptances         5,346,819         -         -         -         -         273,583           Bankers acceptances         1,349,993         -         -         -         -         1,349,993           Other assets         16,984,897         56,892,803         4,532,326         2,454,614         7,204,251         88,068,891           Liabilities         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes		, ,		400,000	- 442 400	-	
financing         4,433,994         50,840,697         3,828,819         1,685,954         3,249,797         64,039,261           Expected credit losses         (3,858,451)         -         -         -         -         (3,858,451)           Investment securities         302,816         427,258         303,507         625,252         3,954,454         5,613,287           Investment in associate         85,127         -         -         -         -         85,127           Investment properties, net         198,896         -         -         -         -         198,896           Property and equipment         273,583         -         -         -         -         273,583           Bankers acceptances         5,346,819         -         -         -         -         5,346,819           Other assets, net         1,349,993         -         -         -         -         -         1,349,993           Total assets         16,984,897         56,892,803         4,532,326         2,454,614         7,204,251         88,068,891           Liabilities         181,476         3,785,113         200,000         -         -         -         4,166,589           Customer deposits and Islamic customer		1,459,479	824,848	-	143,408	-	2,427,735
Investment securities   302,816   427,258   303,507   625,252   3,954,454   5,613,287     Investment in associate   85,127   -		4,433,994	50,840,697	3,828,819	1,685,954	3,249,797	
Investment in associate	Expected credit losses	(3,858,451)	-	-	-	-	(3,858,451)
Investment properties, net   198,896   -	Investment securities	302,816	427,258	303,507	625,252	3,954,454	5,613,287
Property and equipment         273,583         -         -         -         273,583           Bankers acceptances         5,346,819         -         -         -         5,346,819           Other assets, net         1,349,993         -         -         -         -         1,349,993           Total assets         16,984,897         56,892,803         4,532,326         2,454,614         7,204,251         88,068,891           Liabilities         Due to banks         181,476         3,785,113         200,000         -         -         4,166,589           Customer deposits and Islamic customer deposits         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes and medium term borrowings         -         1,138,236         624,410         1,468,426         -         3,231,072           Due for trade acceptances         5,346,819         -         -         -         -         5,346,819           Other liabilities         1,773,508         -         -         -         -         5,346,819           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sen	Investment in associate	85,127	-	-	-	-	85,127
Bankers acceptances         5,346,819         -         -         -         -         5,346,819           Other assets, net         1,349,993         -         -         -         -         1,349,993           Total assets         16,984,897         56,892,803         4,532,326         2,454,614         7,204,251         88,068,891           Liabilities         181,476         3,785,113         200,000         -         -         4,166,589           Customer deposits and Islamic customer deposits         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes and medium term borrowings         -         1,138,236         624,410         1,468,426         -         3,231,072           Due for trade acceptances         5,346,819         -         -         -         -         5,346,819           Other liabilities         1,773,508         -         -         -         -         5,346,819           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         17,824,920         11,653,837         3,278,914         10,216,570	Investment properties, net	198,896	-	-	-	-	
Other assets, net         1,349,993         -         -         -         -         1,349,993           Total assets         16,984,897         56,892,803         4,532,326         2,454,614         7,204,251         88,068,891           Liabilities         Due to banks         181,476         3,785,113         200,000         -         -         4,166,589           Customer deposits and Islamic customer deposits         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes and medium term borrowings         -         1,138,236         624,410         1,468,426         -         3,231,072           Due for trade acceptances         5,346,819         -         -         -         -         5,346,819           Other liabilities         1,773,508         -         -         -         -         5,346,819           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         28,840,146         (6,171,083)         (8,374,923)         6,937,656         10,216,570	Property and equipment	273,583	-	-	-	-	273,583
Total assets         16,984,897         56,892,803         4,532,326         2,454,614         7,204,251         88,068,891           Liabilities         Due to banks         181,476         3,785,113         200,000         -         -         4,166,589           Customer deposits and Islamic customer deposits         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes and medium term borrowings         -         1,138,236         624,410         1,468,426         -         3,231,072           Due for trade acceptances         5,346,819         -         -         -         -         5,346,819           Other liabilities         1,773,508         -         -         -         -         1,773,508           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         28,840,146         (6,171,083)         (8,374,923)         6,937,656         10,216,570	Bankers acceptances	5,346,819	-	-	-	-	5,346,819
Liabilities         Due to banks         181,476         3,785,113         200,000         -         -         4,166,589           Customer deposits and Islamic customer deposits         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes and medium term borrowings         -         1,138,236         624,410         1,468,426         -         3,231,072           Due for trade acceptances         5,346,819         -         -         -         -         5,346,819           Other liabilities         1,773,508         -         -         -         -         1,773,508           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         28,840,146         (6,171,083)         (8,374,923)         6,937,656         10,216,570           Cumulative interest rate sensitivity gap         (11,015,226)         17,824,920         11,653,837         3,278,914         10,216,570	Other assets, net	1,349,993	-	-	-	-	1,349,993
Due to banks         181,476         3,785,113         200,000         -         -         4,166,589           Customer deposits and Islamic customer deposits         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes and medium term borrowings         -         1,138,236         624,410         1,468,426         -         3,231,072           Due for trade acceptances         5,346,819         -         -         -         -         5,346,819           Other liabilities         1,773,508         -         -         -         -         1,773,508           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         28,840,146         (6,171,083)         (8,374,923)         6,937,656         10,216,570           Cumulative interest rate sensitivity gap         (11,015,226)         17,824,920         11,653,837         3,278,914         10,216,570		16,984,897	56,892,803	4,532,326	2,454,614	7,204,251	88,068,891
Customer deposits and Islamic customer deposits       20,698,320       23,129,308       9,878,999       9,361,111       266,595       63,334,333         Notes and medium term borrowings       -       1,138,236       624,410       1,468,426       -       3,231,072         Due for trade acceptances       5,346,819       -       -       -       -       5,346,819         Other liabilities       1,773,508       -       -       -       -       1,773,508         Total liabilities       28,000,123       28,052,657       10,703,409       10,829,537       266,595       77,852,321         Interest rate sensitivity gap       (11,015,226)       28,840,146       (6,171,083)       (8,374,923)       6,937,656       10,216,570         Cumulative interest rate sensitivity gap       (11,015,226)       17,824,920       11,653,837       3,278,914       10,216,570		404 476					
customer deposits         20,698,320         23,129,308         9,878,999         9,361,111         266,595         63,334,333           Notes and medium term borrowings         -         1,138,236         624,410         1,468,426         -         3,231,072           Due for trade acceptances         5,346,819         -         -         -         -         5,346,819           Other liabilities         1,773,508         -         -         -         -         -         1,773,508           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         28,840,146         (6,171,083)         (8,374,923)         6,937,656         10,216,570           Cumulative interest rate sensitivity gap         (11,015,226)         17,824,920         11,653,837         3,278,914         10,216,570		181,476	3,785,113	200,000	-	-	4,166,589
Due for trade acceptances       5,346,819       -       -       -       -       5,346,819         Other liabilities       1,773,508       -       -       -       -       -       1,773,508         Total liabilities       28,000,123       28,052,657       10,703,409       10,829,537       266,595       77,852,321         Interest rate sensitivity gap       (11,015,226)       28,840,146       (6,171,083)       (8,374,923)       6,937,656       10,216,570         Cumulative interest rate sensitivity gap       (11,015,226)       17,824,920       11,653,837       3,278,914       10,216,570	customer deposits	20,698,320				266,595	
Other liabilities         1,773,508         -         -         -         -         1,773,508           Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         28,840,146         (6,171,083)         (8,374,923)         6,937,656         10,216,570           Cumulative interest rate sensitivity gap         (11,015,226)         17,824,920         11,653,837         3,278,914         10,216,570		-	1,138,236	624,410	1,468,426	-	
Total liabilities         28,000,123         28,052,657         10,703,409         10,829,537         266,595         77,852,321           Interest rate sensitivity gap         (11,015,226)         28,840,146         (6,171,083)         (8,374,923)         6,937,656         10,216,570           Cumulative interest rate sensitivity gap         (11,015,226)         17,824,920         11,653,837         3,278,914         10,216,570	-		-	-	-	-	
Interest rate sensitivity gap (11,015,226) 28,840,146 (6,171,083) (8,374,923) 6,937,656 10,216,570 Cumulative interest rate sensitivity gap (11,015,226) 17,824,920 11,653,837 3,278,914 10,216,570		1,773,508	-	-	-	-	
Cumulative interest rate sensitivity gap (11,015,226) 17,824,920 11,653,837 3,278,914 10,216,570	Total liabilities			10,703,409		266,595	
rate sensitivity gap (11,015,226) 17,824,920 11,653,837 3,278,914 10,216,570		(11,015,226)	28,840,146	(6,171,083)	(8,374,923)	6,937,656	10,216,570
Represented by equity 10,216,570		(11,015,226)	17,824,920	11,653,837	3,278,914	10,216,570	

Notes to the consolidated financial statements

For the year ended 31 December 2020

#### 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### e) Market risk (continued)

Overall interest rate risk positions are managed by the Treasury and ALM Department, which uses investment securities, advances to banks, deposits from banks and derivative instruments to manage the overall position arising from the Group's activities. Interest rate risks are assumed by ALM from the businesses through fund transfer pricing process.

### **Currency risk**

Currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates and arises from financial instruments denominated in a foreign currency. The Board of Directors has set limits on positions by currency. Positions are closely monitored and hedging strategies are used to ensure positions are maintained within established limits. At 31 December, the Group had the following significant net exposures denominated in foreign currencies:

	Net spot	Forward	Net expo	sure
	Position	Position	2020	2019
Currencies	<del></del>	AED'000		$\longrightarrow$
US Dollar	1,792,036	(2,321,924)	(529,888)	(258,557)
GCC currencies	(2,297,311)	2,339,477	42,166	63,791
Great Britain Pound	(25,353)	24,636	(717)	(61)
Japanese Yen	7,783	(318)	7,465	363
Euro	20,613	315	20,928	(1,574)
Others	14,841	(9,777)	5,064	(7,174)

A summary of capital requirement for market risk under standardized approach of Basel III is set out below:

	2020	2019
	AED'000	AED'000
Foreign currency risk	4,110	910
Interest rate risk	61,074	48,446
	65,184	49,356

### f) Equity risk

Total

The Group has defined in its trading book policy the instruments which the Group is allowed to trade. A limited trading activity takes place in the equity market, monitored by Risk Management and in line with Investment Committee (IC) recommendations. Daily stop loss limits as well as portfolio notional limits are monitored daily and reported to senior management. In addition, the Group has classified an equity portfolio as FVOCI.

#### Analysis of equity portfolio:

amenters or educat because.		
	2020	2019
Publicly traded (quoted):	AED'000	AED'000
Equity (note 10)	93,849	48,786
Privately held (unquoted):		
Unquoted equity instruments and fund (note 10)	300,347	254,030
Total	394,196	302,816
Analysis of gains or (losses) on equity investments:	2020	2019
	AED'000	AED'000
Realised gains on sale	-	3,730
Unrealised gain / (loss)	45,104	(12,561)
Analysis of capital requirement for equity investments under standardized approach of Basel	III:	
	2020	2019
	FVOCI	FVOCI
	AED'000	AED'000
Equity	4,663	5,123
Unquoted equity instruments and fund	42,907	40,010

47,570

45,133

Notes to the consolidated financial statements For the year ended 31 December 2020

#### 35 FINANCIAL RISK MANAGEMENT (CONTINUED)

## g) Operational risk

Operational risk is defined by Basel as "The risk of loss resulting from inadequate or failed internal processes, people and systems or from external events, this includes legal risk but excludes strategic and reputation risks".

The Group's objective is to manage operational risk, so as to balance the avoidance of financial losses and damage to the Group's reputation, with overall cost effectiveness and to avoid control procedures that restrict initiative, innovativeness and creativity.

The primary responsibility for overseeing the establishment of sound operational risk management framework and monitoring the operational risk profile of the Group vests with the senior management of the Group. The Group has set up a cross functional committee named Operational Risk Management Committee (ORMC) of senior management personnel to formalize this responsibility and closely monitor key Operational Risks on a pan bank basis to support timely execution of action plans.

Accountability and responsibility is further assigned to the heads of individual units, departments or branches. This responsibility is supported by the development of overall Group standards for the management of operational risk in the following areas:

- Requirements for appropriate segregation of duties, including the independent authorisation of transactions to eliminate scenarios involving any conflict of interest;
- Requirements for the reconciliation and monitoring of transactions;
- Compliance with regulatory and other legal requirements;
- Documentation of controls and procedures pertaining to all activities of the bank;
- Requirements for the periodic assessment of operational risks faced, and the adequacy of controls and procedures to address the risks identified;
- Requirements for the reporting of operational losses and proposed remedial action to avoid its future recurrence;
- Development of contingency plans to ensure continuity of business under all circumstances;
- Training and professional development of employees at all levels so as to increase their awareness of the subject;
- Ethical and business standards (through the Group's approved and functional Code of Conduct);
- Risk mitigation, including insurance wherever this is effective; and
- Whistle Blowing and Incident Reporting Policies are channels available to all staff for reporting of any loss events or other wrongdoings.

The Group has an approved framework for end-to-end management of its operational risks, which involves the active participation of the employees at all levels. The Operational Risk Management plan places an equal emphasis on the identification, assessment, control and reporting of operational risks and on quantification of potential risks and resultant losses therein, if any. Reports are produced covering Operational Risk dashboards, heat-maps, loss matrices, Operational Risk register and loss databases.

The Group has in place an operational risk management system to collate operational risk information in an automated environment; this has enabled the bank to build operational risk databases to support migration to more complex approaches for computation of operational risk capital in the future.

Group Risk Management are responsible for embedding bank-wide Operational Risk awareness, by delivering workshops, seminars and training courses on different operational risk disciplines, for the employees, throughout the year. As part of the Operational Risk framework in the Bank, Risk and Control Self Assessments (RCSA) are being carried out by all Business Units to identify and measure their operational risks and assess the effectiveness of existing controls. Action plans are agreed for any control weaknesses or unacceptable risks to mitigate the likelihood and / or impact of an Operational Risk event. Any Operational Risk events that occur are recorded and escalated to ensure timely remedial actions are taken, to reduce customer dissatisfaction and recover losses.

Moreover, the Group conducts an assessment of disaster recovery and business continuity position, as well as detailed system risk assessments of all new / upgraded IT systems and assessment of Operational Risk elements in any new products to be launched or procedures to be implemented. Compliance with policies and procedures is supported by periodic reviews undertaken by Internal Audit. A review of the insurance coverage available to the Group is undertaken to maintain oversight of adequacy of insurance as necessitated by the Basel guidelines. Regular updates are provided to the senior management and the Board Risk Committee (BRC) to support their mandate to maintain adequate oversight of the Group's operational risk framework and status of operational risks across all areas of the Group.

Notes to the consolidated financial statements

For the year ended 31 December 2020

#### **36 CAPITAL MANAGEMENT**

#### 36.1 Regulatory capital

The Group's regulator, the Central Bank of the UAE ('CBUAE'), sets and monitors regulatory capital requirements.

The Group's objectives when managing capital are as follows:

- Safeguard the Group's ability to continue as a going concern and optimize returns for shareholders;
- Comply with regulatory capital requirements set by the Central Bank of the UAE.

The Group's policy is to maintain a strong capital base so as to maintain investors, creditors and market confidence and to sustain future development of the business. The impact of the level of capital on shareholders' return is also recognised and the Group recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

The Group also assesses its capital requirements internally taking into consideration growth requirements and business plans, and quantifies its Regulatory and Risk / Economic Capital requirements within its integrated ICAAP Framework. Risks such as Interest Rate Risk in the Banking Book, Concentration Risk, Strategic Risk, Legal and Compliance Risk, Stress Risk, Insurance Risk and Reputational Risk are all part of the ICAAP.

The Group also calculates the Risk Adjusted Return on Capital (RAROC) for credit applications that are priced on a risk-adjusted basis. RAROC calculations are also built into the Credit Appraisal System.

The CBUAE supervises the Group on a consolidated basis, and therefore receives information on the capital adequacy of, and sets capital requirements for, the Group as a whole. Effective from 2017, the capital is computed at a Group level using the Basel III framework of the Basel Committee on Banking Supervision ('Basel Committee'), after applying the amendments advised by the CBUAE, within national discretion. The Basel III framework, like Basel II, is structured around three 'pillars': minimum capital requirements, supervisory review process and market discipline.

The Bank's capital base is divided into three main categories, namely CET1, AT1 and Tier 2 (T2),

- CET1 capital is the highest quality form of capital, comprising share capital, legal, statutory and other reserves, fair value reserve, retained earnings, after deductions for intangibles and other regulatory adjustments relating to items that are included in equity but are treated differently for capital adequacy purposes under 'CBUAE' guidelines.
- AT1 capital comprises eligible non-common equity capital instruments.
- Tier 2 capital comprises of collective provision which shall not exceed 1.25% of total credit risk weighted assets.

The CBUAE issued Basel III capital regulations, which came into effect from 1 February 2017 introducing minimum capital requirements at three levels, namely Common Equity Tier 1 ('CET1'), Additional Tier 1 ('AT1') and Total Capital. The minimum capital adequacy requirements as set out by the Central Bank are as follows:

- Minimum common equity tier 1 (CET 1) ratio of 7% of risk weighted assets (RWAs).
- Minimum tier 1 ratio of 8.5% of RWAs.
- Total capital adequacy ratio of 10.5% of RWAs.

Additional capital buffers (Capital Conservation Buffer (CCB) and Countercyclical Capital Buffer (CCyB) - maximum up to 2.5% for each buffer) introduced over and above the minimum CET1 requirement of 7%.

The Group has complied with all the externally imposed capital requirements.

Notes to the consolidated financial statements

For the year ended 31 December 2020

### 36 CAPITAL MANAGEMENT (CONTINUED)

#### 36.2 Capital resources and adequacy

The table below summarizes the composition of regulatory capital and the ratios of the Group as per BASEL III guidelines and has complied with all of the externally imposed capital requirements to which it is subject. As per the Central Bank regulation for Basel III, the capital requirement as at 31 December 2020 is 13% inclusive of capital conservation buffer of 2.5%. However, effective from 15 March 2020 until 31 December 2021, banks are allowed to tap into the capital conservation buffer up to a maximum of 60% without supervisory consequences, as part of the measures adopted by the CBUAE to help banks deal with the COVID-19 crisis. The Bank has also applied the changes approved by the CBUAE to the capital treatment of Small and Medium - sized entities vide it's circular dated 2 April 2020.

	2020	2019
Common equity tier 1 (CET1) capital	AED'000	AED'000
Share capital	2,802,734	2,802,734
Legal and statutory reserve	1,401,367	1,401,367
General reserve	1,328,025	1,328,025
Retained earnings	4,537,750	4,006,186
Accumulated other comprehensive income	26,269	4,325
IFRS transitional arrangement	44,133	-
	10,140,278	9,542,637
Regulatory deductions and adjustments	(100,504)	(65,860)
Total CET1 capital	10,039,774	9,476,777
Additional tier 1 (AT1) Capital (note 19.2)	2,203,800	-
Tier 1 capital	12,243,574	9,476,777
Tier 2 capital		
Eligible general provision	910,521	838,593
Tier 2 capital	910,521	838,593
Total regulatory capital	13,154,095	10,315,370
Risk weighted assets (RWA)		
Credit risk	72,841,690	67,087,410
Market risk	665,207	470,053
Operational risk	5,494,457	5,241,559
Risk weighted assets	79,001,354	72,799,022
Tier 1 ratio	15.50%	13.02%
Tier 2 ratio	1.15%	1.15%
Capital adequacy ratio	16.65%	14.17%

Capital adequacy ratio calculation is after netting off proposed dividend distribution from capital base.

#### **Risk Weighted Capital Requirement**

The Group has adopted the standardized approach for credit risk and market risk and basic indicator approach for operational risk for regulatory reporting purposes. The Group's risk weighted capital requirement for credit, market and operational risk are given below:

## (i) Risk weights for credit risk

The Group has a diversified funded and unfunded credit portfolio. The exposures are classified as per the Standard Portfolio approach mentioned under the Central Bank of UAE Basel III Capital Adequacy Framework covering the standardized approach for credit risk. The descriptions of the counterparty classes along with the risk weights used to derive the risk weighted assets are as follows:

## Funded exposure

## Claims on sovereigns

These pertain to exposures to governments and their central banks. Claims on central banks and sovereigns are risk weighted in accordance with their ratings from acceptable external credit assessment institutions (ECAIs), except that, for all GCC sovereigns a 0% weight has been applied.

## Notes to the consolidated financial statements

For the year ended 31 December 2020

### 36 CAPITAL MANAGEMENT (CONTINUED)

### 36.2 Capital resources and adequacy (continued)

### Risk weighted capital requirement (continued)

#### (i) Risk weights for credit risk (continued)

## • Funded exposure (continued)

#### Claims on non-commercial public sector entities (PSEs)

Domestic currency claims on GCC non-commercial PSEs were treated as claims on GCC sovereigns if their Central Bank or monetary authority treats them as such. Foreign currency claims on GCC PSE were treated one grade less favourable than its sovereign i.e. 20% risk weights were applied. Claims on other foreign non-commercial PSEs were treated one grade less favourable than its sovereign.

#### Claims on multilateral development banks (MDBs)

All MDBs are risk weighted in accordance with each bank's credit rating except for those members listed in the World Bank Group which are risk weighted at 0%.

#### Claims on banks

Claims on banks are risk weighted based on the ratings assigned to them by external rating agencies, however, short term claims denominated in local currency were assigned more favourable risk weighting.

No claim on an unrated bank would receive a risk weight lower than that applied to claims on its sovereign of incorporation.

#### Claims on corporates and government related enterprises

Claims on corporate and government related entities (entities with greater than 50% government ownership) are risk weighted in accordance with ratings from acceptable ECAIs. Risk weight of 100% is applied on claims on unrated corporate and government related entities.

### Claims on regulatory retail portfolio

Retail claims that are included in the regulatory retail portfolio are assigned risk weights of 75% (except for those assets that are past due loans), if they meet the criteria mentioned in the Central Bank of the UAE Basel III guidelines.

#### Claims secured by residential property

A preferential risk weight of 35% was applied on claims that did not exceed AED 10 million to a single borrower and the claim was secured by residential property with LTV of up to 85%. Other claims secured on residential property were risk weighted 100%.

#### Claims secured by commercial real estate

100% risk weight was applied on claims secured by commercial property.

#### Past due loans

The unsecured portion of any loan (other than a qualifying residential mortgage loan) that is past due for more than 90 days, net of specific provisions (including partial write-offs), is risk weighted as follows:

- 150% risk weight when specific provisions are less than 20% of the outstanding amount of loan;
- 100% risk weight when specific provisions are greater than 20% of the outstanding amount of loan.

All other assets are classified between 'assets under higher-risk categories' and 'others'; and risk weighted at the prescribed risk weights.

## Unfunded exposure

For credit-related contingent items, the nominal value is converted to an exposure through the application of Credit Conversions Factors (CCF). The CCF is at 20%, 50% or 100% depending on the type of contingent item, and is used to convert off balance sheet notional amounts into an equivalent on balance sheet exposure.

Undrawn commitments to extend credit represent commitments that have not been drawn down or utilized at the reporting date. The nominal amount provides the calculation base to which the CCF is applied for calculating the exposure. CCF range between 20% and 50% for commitment with original maturity of up to one year and over one year respectively and 0% CCF is applicable for commitments which can be unconditionally cancelled at any time.

Notes to the consolidated financial statements For the year ended 31 December 2020

## 36 CAPITAL MANAGEMENT (CONTINUED)

## 36.2 Capital resources and adequacy (continued)

## (i) Risk weights for credit risk (continued)

	On & off	balance sheet	Credit risk mitig	gation (CRM)	On & off balance sheet	Risk
Asset classes	Gros	ss outstanding	Exposure before CRM	CRM	Net exposure after credit conversion factors (CCF)	weighted assets
2020		AED'000	AED'000	AED'000	AED'000	AED'000
Claims on sovereigns		14,631,671	14,631,671	-	14,630,991	353,197
Claims on non-commerci Sector Enterprises (PSE		788,339	788,339	-	788,339	-
Claims on multi lateral development banks		-	-	-	-	-
Claims on banks		9,331,332	9,331,332	89,633	8,373,101	3,724,439
Claims on corporates and government related en		73,041,290	73,041,290	9,251,018	46,207,489	45,008,034
Claims included in the representation retail portfolio	gulatory	6,056,341	6,056,341	789,807	3,738,492	3,145,236
Claims secured by reside property	ntial	3,686,326	3,686,326	1,244	3,662,583	1,313,733
Claims secured by comm estate	ercial real	11,682,799	11,682,799	239,293	10,609,608	10,609,608
Past due loans		7,769,546	5,180,603	169,690	4,606,342	6,069,752
Higher-risk categories		56,634	56,634	-	56,634	84,951
Other assets		3,042,677	3,038,435	-	3,038,435	2,532,740
TOTAL CLAIMS		130,086,955	127,493,770	10,540,685	95,712,014	72,841,690
TOTAL CREDIT RISK					=	72,841,690
2019						
Claims on sovereigns		14,135,328	14,135,328	-	14,134,980	339,731
Claims on non-commerci	al Public					
Sector Enterprises (PSE	s)	116,469	116,469	-	116,469	-
Claims on multi lateral development banks		36,869	36,869	-	36,869	-
Claims on banks		9,007,339	9,007,339	811,161	7,775,305	4,285,176
Claims on corporates and government related en		73,377,719	73,377,719	8,777,622	46,297,868	45,699,054
Claims included in the representation of the representation of the results of the	-	4,477,711	4,477,711	55,594	3,221,379	2,588,499
Claims secured by reside property	ntial	2,714,186	2,714,186	5,281	2,682,739	969,584
Claims secured by commestate	ercial real	9,191,134	9,191,134	81,742	7,911,834	7,911,834
Past due loans		5,947,960	3,243,585	256,052	2,904,164	3,679,087
Higher-risk categories		28,995	28,995		28,995	43,493
Other assets		1,750,999	1,746,410	-	1,746,410	1,570,952
TOTAL CLAIMS		120,784,709	118,075,745	9,987,452	86,857,012	67,087,410
TOTAL CREDIT RISK					=	67,087,410

Notes to the consolidated financial statements

For the year ended 31 December 2020

### 36 CAPITAL MANAGEMENT (CONTINUED)

### 36.2 Capital resources and adequacy (continued)

### (i) Risk weights for credit risk (continued)

The Group uses the following external credit assessment institutions (ECAIs): Standard & Poor's, Moody's and Fitch. The external rating of ECAI is mapped to the prescribed credit quality assessment scale that in turn produces standard risk weightings. The Group also uses various CRM techniques. The total exposure to Banks before CRM includes AED 8,895 million (2019: AED 8,172 million) rated exposure.

Risk weighted assets as per standardized approach is set out below:

	2020			2019	
		Risk	_		Risk
	Exposure	weighted		Exposure	weighted
		assets			assets
	AED'000	AED'000		AED'000	AED'000
Exposure prior to CRM	106,252,699	83,357,178		96,844,464	76,991,738
Less: Eligible financial collateral	10,540,685	10,515,488		9,987,452	9,904,328
Net exposure after CRM	95,712,014	72,841,690	_	86,857,012	67,087,410

## (ii) Risk weights for market risk

Capital requirement for market risk is calculated using standardized approach. The capital requirement for market risk is analysed into capital requirement for interest rate risk, equity risk, foreign exchange risk and option risk.

### (iii) Risk weight for operation risk

Capital requirement for operation risk is calculated using basic indicator approach. This capital charge was computed using basic indicator approach by multiplying the three years average gross income by a predefined beta factor.

#### 37 COMPARATIVE FIGURES

Certain comparative figures have been reclassified to conform to the presentation adopted in these consolidated financial statements, the effect of which are considered immaterial.