

## iCollect (cheque scanning) CAPI update guide

This guide will empower you to perform the below mandatory steps in order to update the Security patch TLS 1.2 on iCollect.

- 1- Uninstall the existing Raqmiyat CAPI
- 2- Download/copy the New Raqmiyat CAPI from this guide (password protected)
- 3- Installation steps for New Raqmiyat CAPI

Step 1: Uninstall the existing Raqmiyat CAPI

- a) Navigate to "Control panel"
- b) Go to "Program and Features"
- c) Select "Raqmiyat Device Interface Component CAPI 8.8" and click on Uninstall



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| Control Panel Home<br>View installed updates<br>Orum Windows features on or<br>off | Uninstall or change a program<br>To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.  |   |  |   |
|  | Name GlobalPort Fograms and Features Google Characteristic Charac | Publicher<br>niyat Device Interface Component<br>ox Yes Microsoft Corporation<br>Microsoft Corporation<br>Microsoft Corporation<br>Microsoft Corporation<br>Microsoft Corporation<br>Ragmigat<br>Zoom Video Communications, Inc | Installed On Siz<br>021<br>021<br>021<br>021<br>021<br>021<br>021<br>021 | e Version<br>70.6 MB 5.1.1<br>89.0.4389.128<br>16.0.1380120360<br>89.0.774.77<br>151 MB 21.052.0314.0001<br>103 MB 14.00.8872<br>1.21 MB 27.50.0<br>20.5 MB 12.0.21005.1<br>231 MB 14.23.27820.0<br>20.1 MB 14.23.27820.0<br>427 KB 1.0.0<br>9.76 MB 5.4.3 (58891.1115) |
|  | Raqmiy Product version: 1.0.0<br>Help link: www.raqmiyat.com   | Support link: www.raqmiyat.com<br>Size: 427 KB  | 1  |   |

You have successfully uninstalled.

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**<u>Step 2</u>**: Copy CBD\_Raqmiyat\_CAPI\_4.5\_New\_RELEASE\_2021 from below to your desktop.



Kindly double click on the downloaded file and follow the below steps till the installation is completed.





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The required patch has been successfully installed on your PC. Please use iCollect extensively.

Should you have any issue or clarification, please feel free to contact your Relationship manager or write to <u>itb-clientexcellence@cbd.ae</u>