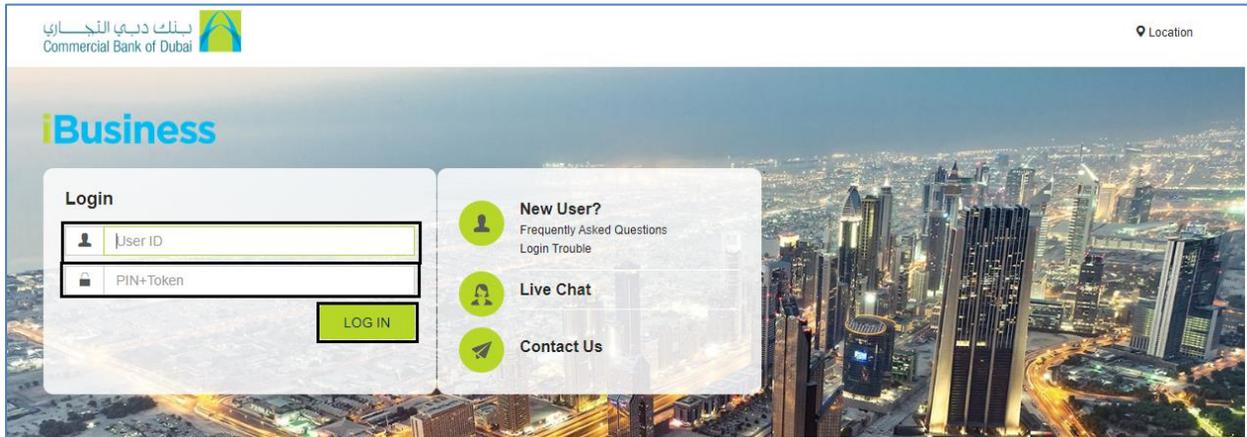
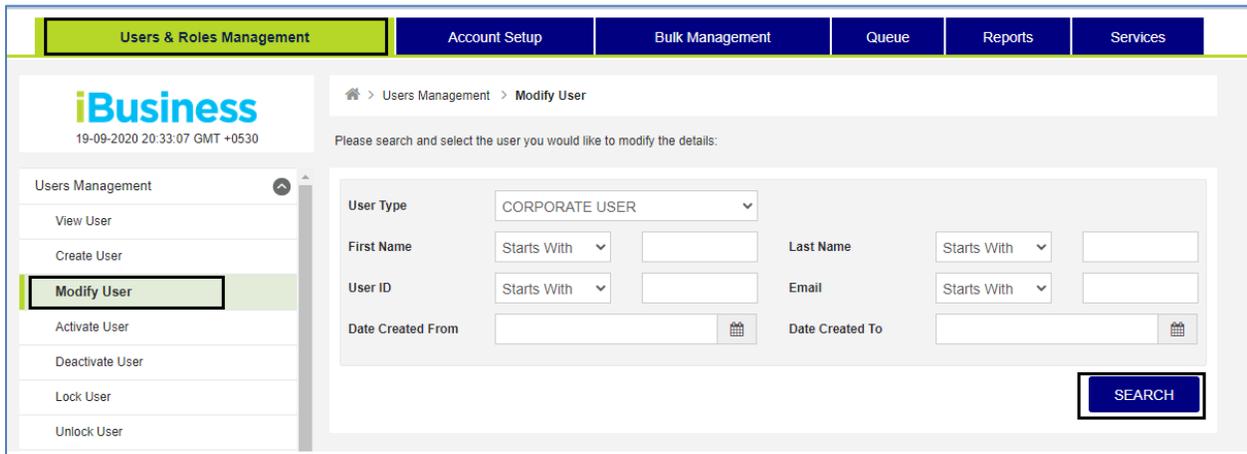


HOW TO MODIFY USER PERMISSION

- 1- Open the website: <https://www.cbd.ae/iBusiness/channel.jsp>
- 2- Enter Your Admin ID and enter the PIN(4 digits) + Token (6 digits number displayed on the user device)
- 3- Click on Login Button



- 4- Click on **Users & Roles Management** on the top bar
- 5- Click on **User management**
- 6- Click on **Modify User** and then click on **SEARCH**



7- All the listed corporate users will be displayed at the bottom of page, Click on desired user ID

User ID	Name	Email
anto7168	Miss ANTONIETTA VALENCIA	antonietta@cbd.ae
anto7168	Miss ANTONIETTA VALENCIA	antonietta@cbd.ae

8- Click on SUBMIT button on the Next 3 pages without changing any details

Page1

Page2

Page3

The screenshot shows the 'Modify User' interface. On the left is a sidebar menu with options: Activate User, Deactivate User, Lock User, Unlock User, Delete User, Revoke User, Token Assignment/Activation, and Roles Management. The main content area displays user details for User ID 'anto7168', including Channel Group 'Internet and Mobile Banking' and Subscribed Channel 'Internet, Mobile Browser, Mobile Application'. Below this is a 'Mapped Customer' table with columns 'Mapped Customer', 'Customer Type', and 'Is Primary'. One row is visible with Customer ID 'IR0000983203' and Customer Type 'Third Party Entity-Bank Customer'. At the bottom right are 'BACK' and 'SUBMIT' buttons.

9- Scroll down to the bottom of the page to the tab **Pre-defined Roles**. Check/ Uncheck the permission/ access as required and click on **SUBMIT** at the bottom

The screenshot shows the 'Pre-defined Roles' section. It contains four checkboxes: ALL, CORP, DDS, and CORPORATE ENQUIRY & TRANSACTIONS.

10- Click on **CONFIRM**, You will be redirected to the RSA token screen where you can enter the token code (PIN + 6 digits number displayed on the device). You will get a confirmation that User ID has been Modified successfully.

The screenshot shows the 'Role Assigned To The User' interface. It displays the user ID 'anto7168' and lists assigned roles: 'DEFAULT ROLE', 'ALL', and 'MOBILEAPPLICATION'. At the bottom right are 'BACK' and 'CONFIRM' buttons.

The screenshot shows the RSA token verification screen. It includes a breadcrumb trail: 'Users Management > Modify User > Authentication'. Below the breadcrumb is the instruction: 'Please enter security PIN along with the code displayed on your RSA token:'. There is a text input field labeled 'RSA Token *'. Below the field is a note: '* indicates mandatory fields.' At the bottom right is a 'SUBMIT' button.