

## HOW TO CHECK THE STATUS OF YOUR REQUEST

- 1- Open the website: https://www.cbd.ae/iBusiness/channel.jsp
- 2- Enter Your User ID and enter the PIN (4 digits) + TOKEN (6 digits number displayed on the user device)
- 3- Click on Login Button

ــاري Comi	بنك دبي النجــ mercial Bank of Dubai		♥ Location
iE	Business		
, L	Liser ID	New User?     Frequently Asked Questions	d Mars
	PIN+Token	Live Chat	
		Contact Us	

- 4- Click on **Queue** Tab at the top bar.
- 5- Click on View Transactions
- 6- **Transaction Type** shows type of transaction, **Status** shows real time request status and Count shows total number of transactions of that type. Click on status (For Example <u>Accepted</u>)

Home	Home Enquire		Queue	Trade & Guarantees	Services			
<b>Business</b> 19-09-2020 17:32:04 GMT +0530		A > Queue > View Transact	ions					
		Below is a summary of all transactions.						
Pending Your Authorizat	tions							
Completed Transactions Pending with Bank Pending with Company Rejected Transactions		Transaction Type		Status	Count			
		Bene Maintenance Delete		Semi Authorized	1			
		Bene Maintenance Delete		Initiated	1			
		Bill Payment		Rejected	1			
Drafts & Templates		Bill Payment		Rejected by Authorizer	1			
Generate QR Code		Bill Payment Beneficiary		Rejected by Authorizer	1			
View Transactions		Bill Payment Beneficiary		Accepted	2			



7- You will be redirected to the next page, Click on **E Banking Reference No.** 

Home Enquire		Transact	Queue		Trade & Guarantees			Services	
<b>iBusiness</b> 19-09-2020 17:32:04 GMT +0530		A > Queue > View Transa	actions						
		Below is a list of all transactions							
Pending Your Authorizations		More Search Criteria							
									K KM
Pending with Bank		± 🖷				Records 1 to		Page 1 of 1	P PP1
Pending with Company		EBanking Reference No.	Transaction Type	Beneficiary Name	Currency	Transaction Amount	Account Number	Created By	Created C
Rejected Transactions		202737195505641	Local Bank Transfer	siva palla	AED	AED 5.00	1000932242	selven	08-02-20
Drafts & Templates		4						_	+
Generate QR Code								E	ACK
View Transactions									

8- You will be able to see the complete transaction details, **Transaction Status** and an option at the bottom of page to **PRINT** the details.

	Home Enquire		Transact Queue		ieue	Trade & Guarantees				Services	
iBusiness											
19-09-2020 17:32:04 GMT +0530		04 GMT +0530	Please verify the transaction details below.								
P	<sup>y</sup> ending Your Authorizat	ions									
C	Completed Transactions	s									
P	ending with Bank		Ebanking Ref #	Transaction Type	Transaction Status	Created On	Updated On	Updated By	Version	Value Date	Host Re
P	Pending with Company		202737195505641	Local Bank Transfer	Processed [75]	08-02-2020 11:01:38	08-02-2020 11:05:36	sumaya01	1	08-02- 2020	99OTT0
Rejected Transactions			4								÷
C	Drafts & Templates Transaction Details										
Ģ	Generate QR Code										
V	View Transactions										

Drafts & Templates	Initiator/Authorizer	Last Action Date	Status	Value Date	Note
Generate QR Code	sumava01	08-02-2020 11:05:36	Processed	08-Feb-2020	
View Transactions					
	sumaya01	08-02-2020 11:05:36	Authorized	08-Feb-2020	
	selven	08-02-2020 11:01:38	Initiated	08-Feb-2020	
	In case of modifications, notes	will be ignored.	PRINT BACK		